



## CALIFORNIA HIGH-SPEED RAIL AUTHORITY

TITLE VI, LIMITED ENGLISH PROFICIENCY & ENVIRONMENTAL JUSTICE  
ANNUAL ACCOMPLISHMENTS REPORT

FEDERAL FISCAL YEAR 2012

SUBMITTED BY:

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WENDY BOYKINS, TITLE VI COORDINATOR



**CALIFORNIA**  
High-Speed Rail Authority



**California High-Speed Rail Authority**  
**Title VI Program Annual Accomplishments Report**  
**Federal Fiscal Year (FFY) 2012**  
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## **Introduction**

The California High-Speed Rail Authority (Authority) Board adopted the Title VI Program Policy and Plan on March 1, 2012, the Limited English Proficiency Plan and Policy on May 3, 2012 and the Environmental Justice Guidance and Policy on August 2, 2012. In the adoption of the Plans, the Authority committed to prepare and submit, to the Board's Finance and Audit Committee and to the Federal Railroad Administration (FRA), an annual report on the Authority's three (3) Title VI related programs that reflects accomplishments, organizational, policy, implementation changes, and planned activities. The FRA requested the Authority to submit an annual report for the next three (3) years and thereafter submit a report on a triennial basis. The intent of the report is to ensure compliance with the Authority's non-discrimination policy to involve the public, regardless of race, national origin, color, sex, minority or low-income status and language proficiency, in all its programs and activities.

This report was prepared following the best practices of 49 Code of Federal Regulations Part 21 and covers Title VI, Limited English Proficiency (LEP) and Environmental Justice (EJ) activities during FFY 2012, October 1, 2011 to September 30, 2012 and planned activities for FFY 2013, October 1, 2012 to September 30, 2013.

### **I. Policy Statements**

The Authority originally issued a Title VI Policy Statement on March 1, 2012 under former Chief Executive Officer, Roelof van Ark. The Title VI Policy Statement was re-issued on June 21, 2012 under the newly appointed Chief Executive Officer (CEO), Jeff Morales. Mr. Morales also signed the Title VI letter of Assurance and Certification of Non-Discrimination in its Services and Activities.

The Authority issued its LEP Policy statement on May 3, 2012 and the EJ Policy statement on August 2, 2012. Refer to Attachment A for the three (3) signed policy statements and letter of Assurance.

The policy statements and letter of Assurance were disseminated to the employees, consultants under contract to the Authority and to the public via an email and documents posted on the Authority's website: [www.cahighspeedrail.ca.gov/Title\\_VI\\_Program.aspx](http://www.cahighspeedrail.ca.gov/Title_VI_Program.aspx).

### **II. Organization, Staffing and Structure**

Mr. Morales was appointed to the position of the Authority's CEO, with all the power and duties of the position, effective June 18, 2012. Mr. Morales replaced the former CEO, Roelof van Ark, who resigned in March 2012.

Ms. Wendy Boykins is the Title VI Coordinator for the Authority. Ms. Boykins has the primary responsibility for implementation of the Title VI Program, LEP and EJ matters. Padilla & Associates, Inc., a management-consulting firm, provides staff support to assist the Title VI Coordinator with the development and implementation of the Authority's Title VI Program, LEP Plan and EJ Guidance.



The Authority is composed of a nine (9) member Policy Board and core staff. The Chair of the Board is Mr. Dan Richard. Mr. Richard was elected in February 2012, when the former Chair, Mr. Thomas Umberg, stepped down. Mr. Umberg remained as a Board member. Mr. Russ Burns resigned in August 2012. As of September 30, 2012, seven (7) of the Board positions were filled; with two (2) vacancies. Refer to Attachment B for brief career summaries of the Board members and Attachment C for the Authority's September 2012 Organizational Chart.

A majority of the environmental, planning and engineering work is performed by private firms under contract with the Authority. The California high-speed rail project is divided into 10 geographical regions. Each region has an Outreach Team responsible for the development of public participation plans, within their respective region, to ensure compliance with Title VI requirements. Refer to Attachment D for the location and contact information on the 10 geographical regions.

### **III. Title VI Complaints in FFY 2012**

The Authority revised its Title VI Discrimination Complaint form and the instructions to complete the form in August 2012. The Title VI Discrimination Complaint form is also available in Spanish. Both the complaint form and instructions are posted on the Authority's Title VI website. Refer to Attachment E for the revised Title VI Discrimination Complaint form and instructions.

In FFY 2012, the Authority did not receive a formal Title VI complaint. Although, verbal comments of non-compliance with Environmental Justice matters were made at Environmental Impact Report public meetings; the public commenters did not follow-up with a written complaint nor provided substantiating facts to constitute a formal complaint.

### **IV. FFY 2012 Accomplishments**

The Authority acknowledges public involvement is fundamental and essential in achieving equitable program, services and activities. Public participation provides for public involvement of all persons (including Native American Tribal Governments), minorities and low-income persons, effected public agencies, employees, the general public, transportation service providers, public transit users and other interested parties of the community affected by rail programs and projects. The Authority also recognizes public participation is a successful measure to notify the public of their civil rights under Title VI, LEP and EJ requirements on the Authority's services, projects and activities.

The Authority seeks out and considers the viewpoints of all communities in the course of conducting public outreach and involvement activities. The Authority's public participation strategy offers early and continuous opportunities for the public to be involved in the identification of social, economic, and environmental impacts of proposed rail decisions.



The factors the Authority uses for effective public participation include:

- Time, location, and accessibility of meetings.
  - Reaching people within their own communities and during existing meeting schedules.
  - Provisions of LEP interpreters at meetings.
  - Presentations focused to specific interests of group.
  - Placement of meeting announcements and flyers through different types of media.
  - Identified barriers to overcome public participation.
- (1) Coordination with individuals, institutions, or organizations and implementation of community-based public involvement strategies to reach out to members in the affected minority and/or low-income communities.
  - (2) Provide opportunities for public participation through means other than written communication, such as personal interviews or use of audio or video recording devices to capture oral comments.
  - (3) Use of locations, facilities, and meeting times that are convenient and accessible to low-income and minority communities.
  - (4) Use of different meeting sizes or formats, or varying the type and number of news media used to announce public participation opportunities, so that communications are tailored to the particular community or population.

The Authority engages the public by:

- Participating in public involvement activities (meetings, hearings, advisory groups, workshops and task forces) to help the community understand the project, identify community interest and needs, eliminate perceptions, and define project goals.
- Developing clear, concise and understandable documents for members of the public, including EJ individuals, to provide comments on proposed projects.
- Implementing the Authority's *Limited English Proficiency (LEP) Program* to the fullest extent possible.
- Conducting public meetings that are accessible to all, as well as persons with disabilities; and include visual and tactile presentation tools and techniques.
- Using traditional and non-traditional media (website, local newspapers, radio and television stations, signs, etc.) to provide the public, including EJ groups with information about upcoming events.
- Distributing information such as fliers or handbills through mass mailings, postings at community centers, retail stores, religious centers and social gathering events.
- Hosting a table or booth at community based events.
- Making public information available in electronically accessible formats.
- Partnering with community-based organizations who serve underrepresented populations and minority and women business organizations.

The Authority facilitated and participated in numerous public participation events. To determine the frequency and adequacy of contact with the public, including EJ populations, the Authority



used the Public Participation Survey form at public meetings it sponsored. This survey form enabled the Authority to collect data to identify residents and communities impacted by the high-speed rail project. Completion of the survey by the public was voluntary. The Authority also used its Public Participation Visual Tally form as an indirect method for collecting data when at least 50 percent of the participants did not complete the Public Participation survey.

The Annual Community Outreach Tally (Attachment F) summarizes the demographic data of the participants at the Authority's public events held in FFY 2012. Over 5000 public participants attended an Authority sponsored outreach event in FFY 2012. The Title VI Coordinator analyzed the information to determine if changes need to occur to ensure compliance with Title VI obligations. The information submitted suggests the public is not completing and submitting the Public Participation Survey form. The Regions will be advised to continue to disseminate the Public Participation Survey form and encourage participants to complete the forms.

#### Title VI Program

Title VI of the Civil Rights Act of 1964 and related statutes state that no persons in the United States shall, on the grounds of race, color or national origin be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity, receiving federal financial assistance. Pursuant to this mandate, the Authority takes affirmative steps to ensure that discrimination, as addressed by Title VI, does not occur in its organization.

Listed below are the Title VI Program accomplishments in FFY 2012:

- Prepared and distributed the *Title VI Program Plan*. The Plan was approved by the Authority Board on March 1, 2012 and by the Federal Railroad Administration on May 25, 2012.
- Ensured the Authority's monthly Board meetings provided opportunities for public comment on each agenda item under consideration.
- Developed the Title VI, Limited English Proficiency and Environmental Justice webpage in English and Spanish.
- Distributed the *Title VI Program Plan* to Authority staff, consultants, contractors and subrecipients.
- Established the Title VI Project Team composed of the Title VI Coordinator and staff from Padilla & Associates, Inc. to provide technical assistance on Title VI, LEP and EJ matters.
- Established an email ([TitleVICoordinator@hsr.ca.gov](mailto:TitleVICoordinator@hsr.ca.gov)) for the public, Authority staff and Regional Outreach Teams to submit requests for information or technical assistance.



- Requested letters of *Assurance and Certification of Nondiscrimination in its Services and Activities* from consultants, contractors and subrecipients.
- Provided Title VI training to Authority executive management and staff.
- Provided Title VI overview training to Project Management Team executive management.
- Disseminated Press Release announcements on the high-speed rail project progress.
- Prepared a Small and Disadvantaged Business Enterprise Program, Policy and a 30 percent overall goal, inclusive of Disabled Veteran Business Enterprise participation on Authority contracts.
- Conducted four (4) public meetings to obtain comments on the draft Small and Disadvantaged Business Enterprise Program Plan.
- Reviewed contract documents and specifications for assurance of non-discrimination language.
- Participated on contract evaluation panels to ensure fair and equitable determinations of Small, Disadvantaged and Disabled Veteran Business Enterprise participation.
- Hosted pre-construction Small and Disadvantaged Business Enterprises events on May 17, 2012 and August 14, 2012.
- Provided a workshop to the five (5) Design Build firms on Title VI, Small and Disadvantaged Business Enterprise Program and U.S. Department of Labor, Office of Federal Contract Compliance Program requirements, on May 16, 2012.
- Participated in over 40 Small and Disadvantaged Business Enterprise outreach events, as sponsored by other government entities and the business community, to disseminate information on the Authority's contracts program.
- Formed a Business Advisory Council, composed of 25 minority, women and non-minority business organizations to provide the Authority with guidance and advice on meeting the overall 30 percent Small and Disadvantaged Business Enterprise goal.
- Reviewed and commented on the Regional offices public participation outreach plans for compliance with Title VI.
- Reviewed and commented on the Right-of-Way Division Title VI public participation documents and distribution methods.



### Limited English Proficiency Program

The Authority will interact with LEP individuals in a variety of ways during the project planning stages and the initial construction. The initial project planning and construction will occur between Merced and Bakersfield, California, also known as the Central Valley. The Central Valley is composed of the counties of Merced, Madera, Fresno, Tulare, Kings and Kern.

The 2006-2010 American Community Survey 5-Year Estimates - U. S. Census Bureau language demographics reveal:

- 13.5% of the LEP population in California is Spanish speaking.
- 18.1% of the LEP Population in the Central Valley is Spanish speaking.

| State/County  | Population | Spanish LEP<br>Population/<br>% | Asian/Pacific<br>Islander<br>LEP<br>Population/<br>% | Other Languages<br>LEP<br>Population/% |
|---------------|------------|---------------------------------|--|--|
| California    | 34,092,225 | 4,620,507<br>13.5%              | 1,582,972<br>4.6%                                    | 92,898<br>0.3%                         |
| Merced County | 228,318    | 44,210<br>19.4%                 | 4,928<br>2.2%  | 105<br>0.05%                           |
| Madera County | 135,784    | 24,093<br>17.7%                 | 387<br>0.3%  | 245<br>0.2%                            |
| Fresno County | 831,261    | 122,518<br>14.7%                | 23,605<br>2.8%                                       | 264<br>0.03%                           |
| Tulare County | 389,046    | 83,226<br>21.4%                 | 5,316<br>1.4%  | 366<br>0.09%                           |
| Kings County  | 138,520    | 26,951<br>19.5%                 | 1,557<br>1.1%  | 187<br>0.1%                            |
| Kern County   | 744,209    | 121,669<br>16.3%                | 8,047<br>1.1%  | 1,474<br>0.2%                          |

LEP access is provided to individuals who are representative of more than 5 percent of the LEP population in California or the County in which the Authority is providing an activity or service.

As the high-speed rail progresses north and south of the initial project phase, the Authority will complete additional demographic analysis to ensure LEP individuals are accommodated in a language they understand.

Listed below are the LEP accomplishments in FFY 2012:

- Prepared the *Limited English Proficiency Policy and Plan* which was approved by the Board on May 3, 2012.
- Distributed the LEP Policy and Plan to Authority staff and consultants.
- Provided LEP training to Authority executive management and staff.



- Provided LEP overview training to Project Management Team executive management.
- Translated *Your Rights under Title VI* brochure, *Public Participation Survey* form, and *Title VI Complaint* form in Spanish.
- Developed the California High-Speed Rail Authority website to include an “En Espanol” webpage.
- Translated the Revised 2012 Business Plan Executive Summary in Spanish.
- Entered into a one-year contract with Carmazzi Global Solutions on June 29, 2012 for interpreter and translation services. Carmazzi Global Solutions provides over 80 language interpreter and translation services.
- Provided Spanish language translation and interpreter services to the public via telephone, in-person requests and at Board meetings.
- Right of Way Division translated relocation brochures in Chinese, Hindi, and Spanish.
- Right of Way Division translated the *Permission to Enter* letter in Spanish and made translations of this letter available in different languages such as Hindi and Hmong.
- Fresno to Bakersfield Region conducted media briefings with in-language media, such as Spanish and Hmong.
- Fresno to Bakersfield Region offered a 24/7 multi-lingual hotline in English, Spanish and Hmong.
- Fresno to Bakersfield Region translated vital documents in Spanish, such as the High-Speed Rail Project Fact Sheet and the Revised Draft Environmental Impact Report/Supplemental Draft Environmental Impact Statement Executive Summary.
- Fresno to Bakersfield Region, bi-lingual staff (Spanish) attended all public participation events held in Fresno to provide language assistance.
- Los Angeles to Fresno Region established a toll-free hotline (877) 724-5422 to provide stakeholders with an easy and reliable way to reach the Project Team. An outgoing message is recorded in both English and Spanish.
- Merced to Fresno Region established a toll-free information line with options to record messages in Spanish, Chinese and Hmong.



- Merced to Fresno Region translated vital segments of the Environmental Impact Report (EIR)/Environmental Impact Statement (EIS), education materials and documents in Spanish.
- Merced to Fresno Region responded to public requests for information in Spanish via phone, email and mail.
- San Francisco to San Jose Region maintained an information line to receive calls in Spanish, Vietnamese and Chinese.
- San Jose to Merced Region translated announcements and notices in Spanish, with key project team contact information in Chinese and Vietnamese.
- San Jose to Merced Region provided American Sign Language interpreter service.

### Environmental Justice

Environmental Justice (EJ) is the fair treatment of people of all races, cultures, and income with respect to the development, adoption, implementation and enforcement of environmental laws and policies. Implementation of environmental justice principles in how the Authority plans, designs, and delivers the high-speed rail projects means that the Authority recognizes the potential social and environmental impacts that project activities may have on certain segments of the public. The Authority recognizes how important provisions of existing environmental, civil rights, civil, and criminal laws may be used to help reduce environmental impact in all communities and environmental justice on the human element.

The Authority has included environmental justice considerations in its planning for the statewide high-speed train system since 2000, when it commenced a programmatic environmental review process.

Listed below are the EJ accomplishments in FFY 2012:

- Prepared the *Environmental Justice Guidance and Policy* which was approved by the Board on August 2, 2012.
- Disseminated the EJ guidance and policy to Authority staff and consultants.
- Provided EJ training to Authority executive management and staff.
- Provided EJ overview training to Project Management Team executive management.
- Fresno to Bakersfield Region posted public participation notices in community-based organizations throughout the area of the Fresno to Bakersfield alignments to solicit review and comment on the EIR documents.



- Fresno to Bakersfield Region responded to the request for additional outreach to the Hmong Community in Fresno and worked with community and business organizations to determine ways to conduct meaningful outreach.
- Fresno to Bakersfield Region conducted the following meetings to determine additional ways to reach specific communities: Fresno Center for New Americans on April 11, 2012, Fresno Council member Blong Xiong on April 16, 2012, and the Bakersfield Homeless Shelter on April 18, 2012.
- Fresno to Bakersfield Region participated in community events to reach EJ audience. Examples of community events included: Fresno Metro Black Chamber of Commerce Diversity Expo (March 28, 2012); Hanford Cinco de Mayo Festival (May 5, 2012); Central California Hispanic Chamber of Commerce Business Expo (August 24, 2012).
- Fresno to Bakersfield Region participated in the Allensworth Community Council monthly meetings.
- Merced to Fresno Region conducted a small group meeting, on August 21, 2012 with residents to address their specific concerns about construction and environmental impacts of the rail project on their homes. After the meeting, a letter summarizing the meeting was mailed to all the residents in the neighborhood. The letter was in Spanish and English.

## **V. Title VI, LEP and EJ Training**

The Title VI Coordinator will ensure Authority personnel obtain training on Title VI, LEP and EJ. The training component includes the salient points of the Title VI Program, LEP Program and EJ and how the three (3) components provide meaningful access to the public on the Authority's programs and services.

Listed below are the Title VI, LEP and EJ training provided in FFY 2012:

- Conducted Title VI, LEP and EJ training for Authority management staff, on January 27, 2012, as presented by Padilla & Associates, Inc.
- Conducted Title VI, LEP and EJ training to the Project Management Team executive management on February 15, 2012 as presented by Padilla & Associates, Inc.
- Conducted Title VI, LEP and EJ reports training to Authority program divisions and Regional Outreach Teams, on August 9, 2012, as presented by Title VI Coordinator, in conjunction with Padilla & Associates, Inc.



## **VI. Planned Activities in FFY 2013**

The Authority takes serious its compliance with Title VI, LEP and EJ to ensure the public we serve are provided every opportunity to provide input, participate in and have the benefits of ridership on the high-speed rail train. The Authority recognizes FFY 2013 will result in greater public awareness of the high-speed rail project as it moves into construction in the Central Valley. The Authority will ensure it continues to comply with Title VI, LEP and EJ requirements through operations, the Project Management Team, and the 10 Regional Outreach teams. In FFY 2013, the Authority planned activities and goals, in compliance with Title VI, LEP and EJ are:

### Title VI Program

- Title VI Coordinator will monitor Authority services and activities to ensure compliance with Title VI and continue to develop preventative measures to assure excellent, nondiscriminatory services to the public.
- Title VI Project Team (Title VI Coordinator and staff from Padilla & Associates, Inc.) will continue to provide technical assistance to Authority staff and the Regional Outreach Teams.
- Title VI Project Team will conduct ongoing evaluation of Title VI procedures to identify areas to improve service delivery. Where weaknesses or deficiencies are found, mechanisms will be revised or developed to ensure Title VI compliance.
- Title VI Project Team will develop Quarterly meetings with Regional Outreach Teams to ensure consistency in Title VI reporting, share best practices and develop common goals for public involvement.
- Title VI Project Team will enhance and update the Title VI website to post revised or new information and forms for public review, education and comment.
- Title VI Project Team will develop public posters on “Know Your Rights—Title VI” and distribute to the 10 Regions.
- Authority staff will participate in Title VI, LEP, and EJ training.
- Participate in contract evaluation panels to ensure equitable involvement of Small, Disadvantaged Business and Disabled Veteran Business Enterprise participation.
- Disseminate the Title VI Program Plan to the selected Design Build team for compliance with the requirements.
- Host Pre-Bid contract conferences.



- Bakersfield to Palmdale Region will update its website with the most current available project information, including public meeting notices, presentations, and project documents.
- Bakersfield to Palmdale will continue to track and respond to all public information requests, questions and comments received via telephone, email, or through the project website and provide responses to requests in a timely manner and ensure at least initial follow-up within 10 days of receipt of the request.
- Fresno to Bakersfield Region will track stakeholder/public requests for project information and respond appropriately.
- Fresno to Bakersfield Region will host webinars to provide project updates.
- Merced to Fresno Region will prepare and distribute information and education materials (newsletters, fact sheets, and visualizations) on the project.
- Merced to Fresno Region will use news media outlets and techniques to engage a broad audience of non-traditional stakeholders and build awareness on the project status. Materials will primarily be distributed through electronic means.
- Los Angeles to Anaheim Region and Palmdale to Los Angeles Region will create Fact Sheets to provide an overview/update on the project. The Fact Sheets will be distributed at community meetings, presentations and at stakeholder meetings/briefings. The Fact Sheets may include a perforated contact card to be mailed or handed back for inclusion in the project database.
- Los Angeles to Anaheim Region and Palmdale to Los Angeles Region will use digital outreach as a community engagement to broaden the project's audience, as it makes it convenient to stay up-to-date on statewide and section-specific information. The digital platforms include Facebook, Twitter, YouTube channels and Eblasts.
- Los Angeles to San Diego Region via the Inland Empire Section will be conducting Technical Working Group meetings with technical representatives from stakeholder cities and agencies. This Region will also continue ongoing meetings with Region stakeholders. No public meetings are anticipated in FFY 2013.
- Palmdale to Los Angeles Region will create an email address to allow stakeholders to easily ask questions or provide comments regarding the project.
- Palmdale to Los Angeles Region will continuously update its newsletter and disseminate to the newsletter network organizations: community and environmental groups, chambers of commerce, elected officials, homeowners associations and cities.
- Palmdale to Los Angeles Region will schedule and facilitate meetings with elected officials and staff, corridor cities, technical working groups, agencies, stakeholder working groups,



virtual meetings, and community open houses to disseminate information to section-specific stakeholders.

#### Limited English Proficiency Program

- Title VI Project Team will develop a master list of bilingual staff and certified interpreters.
- Title VI Project Team will develop guidelines for processing language assistance requests to increase the submission of LEP Reporting forms by Authority staff and the ten Regions.
- Title VI Project Team will translate Title VI and LEP posters in Spanish and other appropriate languages.
- Altamont Corridor will advertise in local non-English news media and develop multi-lingual posters to reach LEP community members.
- Altamont Corridor will provide information materials, such as fact sheets and newsletters in Spanish on the project website.
- Bakersfield to Palmdale Region will provide interpreter and translation services at public meetings.
- Bakersfield to Palmdale Region will provide Fact Sheets in Spanish.
- Bakersfield to Palmdale will develop Frequently Asked Questions in Spanish.
- Bakersfield to Palmdale Region and Fresno to Bakersfield Region will maintain a hotline for non-English speaking individuals/organizations to gain information and/or ask questions regarding the project.
- Fresno to Bakersfield Region will conduct a media interview with Hmong TV USA to reach the Hmong community in Fresno.
- Fresno to Bakersfield Region will develop/update project information materials in Spanish. These project materials include: highlights of the Revised Draft EIR/Supplemental Draft EIS, Frequently Asked Questions, Fact Sheets, newspaper and email notifications, website and direct mailings.
- Merced to Fresno Region will work with professional or certified translator to create multi-language materials to provide project updates on current and future events.
- San Francisco to San Jose Region will prepare print and email notices, newsletters and newspaper advertisements on release of major documents and formal public meetings. Notices will be in Spanish with information on how to request versions in Chinese and Vietnamese.



- San Francisco to San Jose Region and San Jose to Merced Region will maintain an information line that allows the public to leave messages. Messages left in languages other than English will be translated and responded to in the appropriate language.
- San Jose to Merced Region will maintain an information line (800) 881-5799 to allow the public to leave messages regarding the project. Messages left in languages other than English will be translated and responded to in the appropriate language.
- San Jose to Merced Region will translate outreach and meeting materials for targeted audiences as appropriate. Materials and notices will include Spanish and when appropriate, Vietnamese and Chinese.

#### Environmental Justice

- Altamont Corridor will continue public outreach and education efforts to build awareness about the high-speed rail project and publicize opportunities for public involvement.
- Altamont Corridor will maintain and update its stakeholder databases (email and U.S. Mail) to provide project updates.
- Altamont Corridor will also utilize a number of interactive outreach techniques such as website and Facebook, to keep the public informed of project progress.
- Altamont Corridor will conduct periodic briefings with community-based organizations to inform of environmental review process and solicit feedback on the process, issues of concern and on potential opportunities to advance the goals of the project.
- Altamont Corridor will engage younger stakeholders, existing and future train riders, by extending outreach to schools and local universities. One example to accomplish this is by collaborating on exhibits and getting students involved in the planning process.
- Bakersfield to Palmdale Region will attend and host an information booth at up to 15 community events and county fairs.
- Bakersfield to Palmdale Region will schedule up to 24 working group meetings and/or briefings with special interest groups, such as county farm bureau or local chambers of commerce.
- Bakersfield to Palmdale Region will conduct a series of briefings with individual community leaders representing specific minority and low-income groups to determine the best strategies for reaching/involving EJ communities.
- Bakersfield to Palmdale Region will tailor its outreach approach to address EJ community concerns when identified.
- Los Angeles to Anaheim Region will hold Community Open Houses to inform stakeholders of the alternative alignments and station options studied and advanced. Community Open



Houses will provide opportunity for the general public to participate in the environmental review process.

- Merced to Fresno Region will conduct a series of meetings with minority communities (Latino and Hmong) living along the Hybrid Alternative Alignment, to educate the residents on the impacts of the project and gather input on additional recourses needed by these communities to mitigate adverse impacts.
- Merced to Fresno Region will hold public workshops for the City of Merced Station Area Planning and design, City of Fresno Station Area Planning and design, and up to two visual design guideline or other mitigation options workshops (one in an urban area and one in a rural area), following certification of the EIR/EIS.
- Fresno to Bakersfield Region will participate in up to five community workshops to be held prior to or shortly after the release of the Revised Draft EIR/Supplemental Draft EIS.
- Fresno to Bakersfield Region will participate in three public hearings on the Revised Draft EIR/Supplemental Draft EIS.
- Fresno to Bakersfield Region will participate in up to 24 community events.
- Bakersfield to Palmdale Region will host webinars to provide project updates to a wide audience.
- Bakersfield to Palmdale Region will participate in three (3) Draft EIR/EIS public hearings to be held in the communities of Bakersfield, Edison, Tehachapi, Lancaster and Palmdale.
- Fresno to Bakersfield Region will host a series of workshops with the Kern County Black Chamber of Commerce.
- Fresno to Bakersfield Region will continue to respond to requests for meetings and to expand their network and data base of community leaders and organization that represent and service EJ and LEP communities.
- Fresno to Bakersfield Region will schedule up to 15 working group meetings and up to 200 briefings with special interest groups, such as county farm bureau or local chambers of commerce.
- Fresno to Bakersfield Region will attend and host an informational booth at up to 24 community events and county fairs.
- Los Angeles to Anaheim Region and Palmdale to Los Angeles Region will participate in activity centers (planned community events) and provide project information via an information booth. These events provide the opportunity to increase the visibility of the project and allow for greater community participation during the environmental review process.



- Los Angeles to Anaheim Region and Palmdale to Los Angeles Region will participate in scheduled community-based and business organization meetings such as chambers of commerce, neighborhood councils (specific to the City of Los Angeles) and homeowners associations to provide the opportunity to engage a broad audience to participate in the environmental review process and provide project updates.
- Los Angeles to Anaheim Region will focus particular attention on meeting with EJ groups throughout the corridor to gather their comments, issues and respond to their questions about the project.
- Los Angeles to San Diego Region will record all public comments and correspondence. The Region will follow established protocol for recording and maintaining public information.
- Los Angeles to San Diego Region will participate in up to 12 events with community and professional organizations.
- Merced to Fresno Region will maintain contact with key general and business media regarding project status, including ethnic media contacts, and community organizations such as chambers of commerce.
- Merced to Sacramento Region will conduct four public hearings in association with the release of the Draft EIR/EIS document.
- Merced to Sacramento Region will update its Public Participation Plan yearly.
- Palmdale to Los Angeles to Region will develop a virtual platform to host community meetings online. The virtual meetings will allow stakeholders throughout the corridor and Region the opportunity to participate in the environmental review process without having to attend an in-person meeting, thereby allowing a broader base of stakeholders to participate who might otherwise not attend due to time constraints, childcare, health, etc. A documentation report will immediately be generated demonstrating interaction with stakeholders, their questions, comments and participation from the virtual meeting.

Questions regarding this report may be address to Wendy Boykins, Title VI Coordinator, California High-Speed Rail Authority at (916) 324-1541 or at [TitleVIProgram@hsr.ca.gov](mailto:TitleVIProgram@hsr.ca.gov).



## **ATTACHMENTS A-F**

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**ATTACHMENT A**  
**TITLE VI POLICY STATEMENT**  
**ASSURANCE AND CERTIFICATION OF**  
**NONDISCRIMINATION LETTER**

**LIMITED ENGLISH PROFICIENCY POLICY STATEMENT**

**ENVIRONMENTAL JUSTICE POLICY STATEMENT**



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# CALIFORNIA HIGH-SPEED RAIL AUTHORITY

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## POLICY DIRECTIVE

Number POLI-SB-03

Approved By

  
\_\_\_\_\_  
Jeff Morales  
Chief Executive Officer

9.7.12  
\_\_\_\_\_  
Date

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**SUBJECT: Title VI Policy**

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The California High Speed-Rail Authority (Authority) is committed to ensuring that no person is excluded from participation in, nor denied the benefits of its programs, activities and services on the basis of race, color, national origin, age, sex, or disability as afforded by Title VI of the Civil Rights Act of 1964 and related statutes.

The Authority, as a federal grant recipient, is required by the Federal Railroad Administration to conform to Title VI of the Civil Rights Act of 1964 and related statutes. The Authority's sub-recipients and contractors are required to prevent discrimination and ensure non-discrimination in all of their programs, activities and services.

As permitted and authorized by Title VI, the Authority will administer a Title VI Program in accordance with the spirit and intent of the non-discrimination laws and regulations.





## **California High-Speed Rail Authority**

### **Title VI Assurance and Certification**

### **Of Non-Discrimination in its Services and Activities**

The California High-Speed Rail Authority (Authority), under Title VI of the Civil Rights Act of 1964 and related statutes, and 49 Code of Federal Regulation (CFR) Section 21.7, ensures that no person shall on the grounds of race, color, national origin, age, sex, or disability be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program, service or activity it administers.

The Authority agrees to comply with all federal statutes and regulations, and follow applicable federal directives, and comply with certifications and assurances as applicable to each grant Application submission to the Federal Railroad Administration (FRA) during the Federal Fiscal Years 2012 and 2013.

The Authority affirms the truthfulness and accuracy of the certifications and assurances it has made in statements submitted herein and with the submittal of the Title VI Program Plan. The Authority further acknowledges that the Program Fraud Civil Remedies Act of 1986, 31 United States Code 3801 et seq., and implementing U.S. Department of Transportation regulations, "Program Fraud Civil Remedies" 49 CFR Part 31 apply to any certification, assurance or submission for grants made to FRA.

By signing this document on behalf of the Authority, I declare assurance of compliance with Title VI of the Civil Rights Act of 1964 and related statutes.

  
\_\_\_\_\_  
Jeff Morales  
Chief Executive Officer

JUNE 21, 2012  
Date

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# CALIFORNIA HIGH-SPEED RAIL AUTHORITY

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## POLICY DIRECTIVE

Number POLI-SB-04

Approved By

  JH    
Jeff Morales  
Chief Executive Officer

  9-7-12    
Date

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**SUBJECT: Limited English Proficiency Policy**

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It is the policy of the California High-Speed Rail Authority (Authority) to communicate effectively and provide meaningful access to limited English proficient (LEP) individuals on all the Authority's programs, services and activities. The Authority shall provide free language assistance services to LEP individuals whom we encounter or whenever an LEP individual requests language assistance services. The Authority will treat LEP individuals with dignity and respect. Language assistance will be provided through a variety of methods to include: staff interpreters, translation and interpreter service contracts, formal arrangements with local organizations providing interpretation or translation services or telephonic interpreter services.

The Authority shall develop and maintain an LEP Plan in compliance with Title VI of the Civil Rights Act of 1964 and related statutes, Presidential Executive Order 13166 and California State law--Dymally-Alatorre Bilingual Services Act (Government Code Sections 7290-7299.8).



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# CALIFORNIA HIGH-SPEED RAIL AUTHORITY

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## POLICY DIRECTIVE

Number POLI-SB-02

Approved By



Jeff Morales  
Chief Executive Officer

8-20-12

Date

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### SUBJECT: Environmental Justice Policy

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The California High-Speed Rail Authority (Authority) promotes Environmental Justice into its programs, policies, and activities to avoid, minimize or mitigate disproportionately high human health, environmental effects, including social and economic effects on minority and low-income populations. It is the policy of the Authority to duly emphasize the fair and meaningful involvement of all regardless of race, color, national origin or income with respect to the high-speed rail project planning, development, operations and maintenance. This policy directs the Authority to appropriately engage the public through public participation forums so that decisions are mitigated and reflects environmental justice for all communities. This commitment strives to inspire environmental justice and equal access.

The Authority shall develop and maintain an Environmental Justice Guidance in compliance with Title VI of the Civil Rights Act of 1964, Presidential Executive Order 12898 and California State law—Government Code Section 65040.2 et. seq. and Public Resources Code Section 71110 et. seq.

**ATTACHMENT B**  
**CALIFORNIA HIGH-SPEED RAIL AUTHORITY**  
**POLICY BOARD MEMBERS**



## CALIFORNIA HIGH-SPEED RAIL AUTHORITY POLICY BOARD MEMBERS

The Authority is comprised of a nine-member policy Board that approves the high-speed rail project plans. Five (5) members are appointed by the California Governor; two (2) are appointed by the California Senate Rules Committee and two (2) are appointed by the California Speaker of the Assembly.

On September 30, 2012, seven (7) Board positions were occupied; with two (2) vacancies.

1. **Dan Richard, Chairperson**-- appointed by the Governor. Mr. Richard, has been a principal of Dan Richard Advisors since 2010. He was managing partner and co-founder of Heritage Oak Capital Partners, an infrastructure finance firm, from 2007 to 2009 and was senior vice president of public policy and governmental relations at Pacific Gas and Electric Company from 1997 to 2006. He was an elected member of the San Francisco Bay Area Rapid Transit District from 1992 to 2004, where he served twice as president of the Board.
2. **Lynn Schenk, Vice-Chairperson**--appointed by the Governor. Ms. Schenk is an attorney and senior corporate advisor. She serves on the Board of Directors of Cambridge, Mass. based Biogen Idec, (NASDAQ BIIB), is a Board of Trustees of the Scripps Research Institute, and the Board of the San Diego Consortium for Regenerative Medicine.
3. **Thomas Richards, Vice-Chairperson**--appointed by the Governor. Mr. Richards is Chair and CEO of The Penstar Group, a Fresno-based real estate investment, development and construction company. His projects have extended from Santa Barbara to the Central Valley, from Sacramento to Bakersfield and in the Inland Empire from Corona to Victorville. Mr. Richards works with local government leaders to address homelessness issues in both the City and County of Fresno.
4. **Thomas Umberg, Board member**--appointed by Speaker of the Assembly. Mr. Umberg is a litigation partner at Manatt, Phelps & Phillips, LLP. He has extensive trial experience in both federal and state courts and has been chosen as a "Super Lawyer" for Southern California – a recognition limited to only 5% of the lawyers in Southern California. He was also selected as one of the "Best Lawyers in America" in the field of commercial litigation. Earlier in his career, Mr. Umberg was an Assistant U.S. Attorney. As a federal criminal prosecutor, he tried numerous white-collar and civil rights cases.
5. **Robert Balgenorth, Board member**<sup>1</sup>-- appointed by Senate Rules Committee. Mr. Balgenorth has served as president of the State Building and Construction Trades Council of California, AFL-CIO, since December 1993. The Council represents 186 private-sector building trades local unions and regional councils, and works to improve the economic condition, health and job safety of approximately 350,000 men and women employed in California's construction industry.
6. **Jim Hartnett, Board member**-- appointed by Senate Rules Committee. Mr. Hartnett is a partner in the Redwood City law firm of Hartnett, Smith & Paetkau. As a former Redwood City mayor and former four-term council member, Mr. Hartnett is the past chairman of the San Mateo County Transit District Board of Directors, CalTrain Joint Powers Board of Directors (San Francisco, San Mateo and Santa Clara counties), Dumbarton Rail Policy Committee (Alameda, Santa Clara and San Mateo counties) and the City/County Association of Governments (San Mateo County).

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<sup>1</sup> Mr. Balgenorth resigned from the Board on October 12, 2012.

7. **Michael E. Rossi, Board member**—appointed by the Governor. Mr. Rossi, is the Senior Advisor for Jobs and Business Development in the Office of the Governor. In this role, Rossi will be the point of contact between California's business and workforce leaders and the Office of the Governor. Mr. Rossi currently serves on the Advisory Board of Shorenstein Properties LLC, the Court Appointed Special Advocates of Monterey County, Special Olympics Committee of Northern California and Claremont Graduate University. Mr. Rossi is a former director of North Hawaii Community Hospital, BAWAG Bank (Austria), Pulte Homes, American Bankers Association, Monterey Institute of International Studies, American Graduate School of International Management, University of California at Berkeley Art Museum, Del Webb Corporation, BlueLinx Corporation, San Francisco Opera, National Urban League, Union Pacific Resources, Lifesavers, American Diabetes Association of California and United Way of Northern California.



**ATTACHMENT C**  
**CALIFORNIA HIGH-SPEED RAIL AUTHORITY**  
**ORGANIZATIONAL CHART**

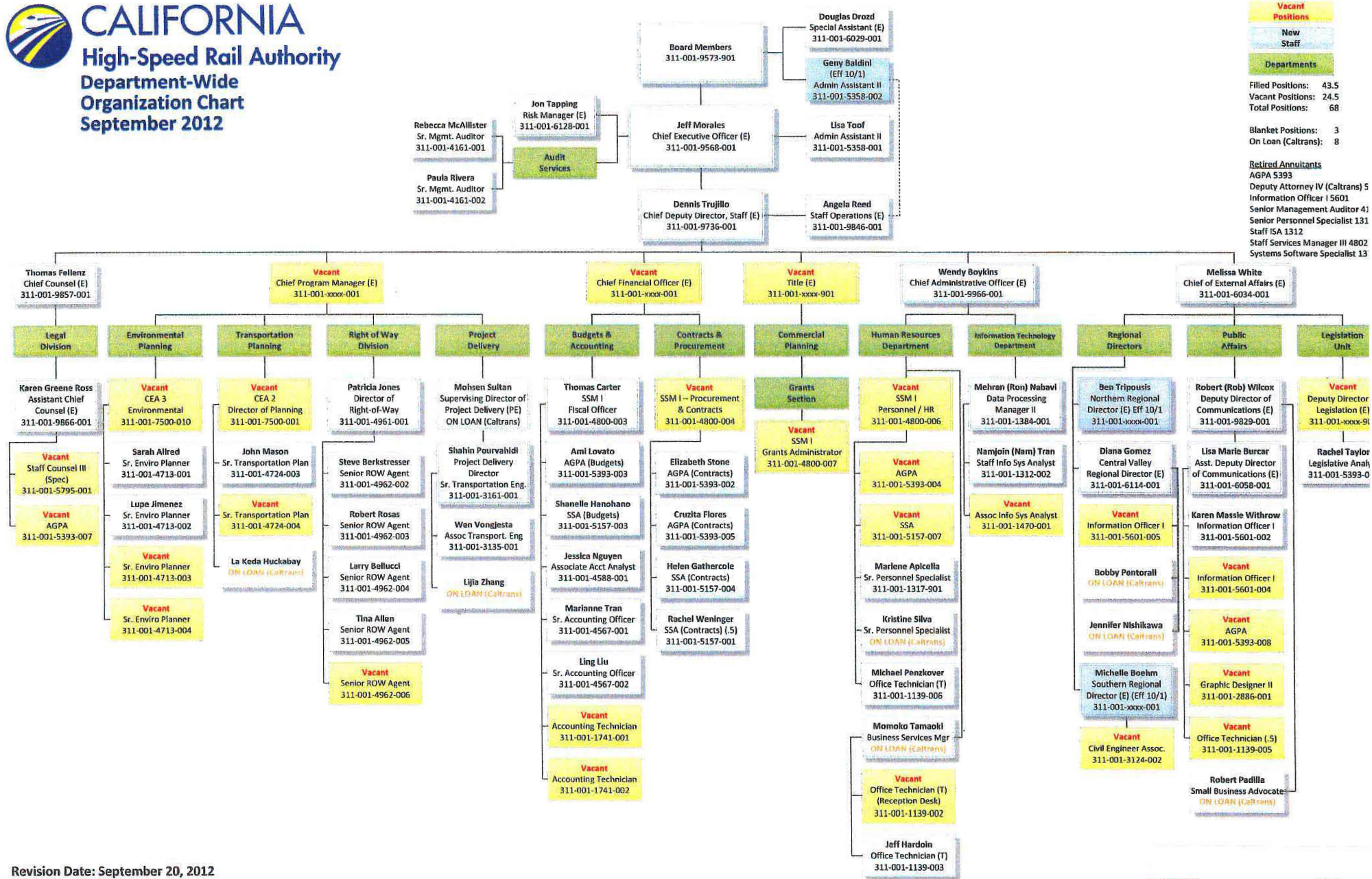


# CALIFORNIA

## High-Speed Rail Authority

### Department-Wide Organization Chart

September 2012



Revision Date: September 20, 2012

Approved By: \_\_\_\_\_ Date: \_\_\_\_\_



**ATTACHMENT D**

**REGIONAL DIRECTORS and OUTREACH TEAMS**

**CONTACT INFORMATION**

**California High-Speed Rail Authority  
Regional Directors and Outreach Teams**

|   |  |
|---|--|
| <p style="text-align: center;"><u>Central Valley</u><br/>Diana Gomez, Regional Director<br/>California High-Speed Rail Authority<br/>Telephone Number: (559) 801-1164</p>   | <p style="text-align: center;"><u>Northern California</u><br/>Ben Tripousis, Regional Director<br/>California High-Speed Rail Authority<br/>Telephone Number: (408) 477-5631</p>   |
| <p style="text-align: center;"><u>Southern California</u><br/>Michelle Boehm, Regional Director<br/>California High-Speed Rail Authority<br/>Telephone Number: (213) 308-4507</p>   | <p style="text-align: center;"><u>San Jose to Merced</u><br/>Clayton Koo, Project Coordinator<br/>Circlepoint<br/>1814 Franklin Street, Suite 1000<br/>Oakland, CA 94612<br/>Telephone Number: (510) 285-6736</p>                      |
| <p style="text-align: center;"><u>Altamont Rail Corridor</u><br/>Yanna Badet, Outreach Lead<br/>AECOM<br/>300 California Street, Suite 400<br/>San Francisco, CA 94104<br/>Telephone Number: (415) 796-8100</p>               | <p style="text-align: center;"><u>Bakersfield to Palmdale</u><br/>Kevin Spesert, Public Outreach Manager<br/>URS/HMM/Arup Joint Venture<br/>2870 Gateway Oaks Drive<br/>Sacramento, CA 95833<br/>Telephone Number: (916) 679-2078</p>  |
| <p style="text-align: center;"><u>Fresno to Bakersfield</u><br/>Lisa Lanterman<br/>URS Corporation<br/>2870 Gateway Oaks<br/>Sacramento, CA 95833<br/>Telephone Number: (916) 679-2210</p>                                    | <p style="text-align: center;"><u>Los Angeles to Anaheim</u><br/>Veronica Yniguez,<br/>Assistant Account Manager<br/>Consensus, Inc.<br/>17744 Skypark Circle, Suite 100<br/>Irvine, CA 92614<br/>Telephone Number: (949) 252-1755</p> |
| <p style="text-align: center;"><u>Los Angeles to San Diego</u><br/>Genoveva Arellano, Outreach Manager<br/>Arellano Associates<br/>13791 Roswell Avenue, Suite A<br/>Chino, CA 91710<br/>Telephone Number: (909) 627-2974</p> | <p style="text-align: center;"><u>Merced to Fresno</u><br/>Jessica C. Law, AICP<br/>AECOM<br/>2020 L Street, Suite 300<br/>Sacramento, CA 95811<br/>Telephone Number: (916) 414-5827</p>   |
| <p style="text-align: center;"><u>Palmdale to Los Angeles</u><br/>Samantha Foley, Account Manager<br/>Consensus Inc.<br/>626 Wilshire Blvd., Suite 1000<br/>Los Angeles, CA 90017<br/>Telephone Number: (213) 802-1137</p>    | <p style="text-align: center;"><u>San Francisco to San Jose</u><br/>Terry Lightfoot<br/>HNTB<br/>160 Spear Street, Suite 1775<br/>San Francisco, CA 94105<br/>Telephone Number: (415) 314-2317</p>                                     |
| <p style="text-align: center;"><u>Merced to Sacramento</u><br/>Jessica C. Law, AICP<br/>AECOM<br/>2020 L Street, Suite 300<br/>Sacramento, CA 95811<br/>Telephone Number: (916) 414-5827</p>                                  |  |



**ATTACHMENT E**

**TITLE VI DISCRIMINATION COMPLAINT FORM**

**AND INSTRUCTIONS**

**IN ENGLISH AND SPANISH**



## **TITLE VI DISCRIMINATION COMPLAINT INSTRUCTIONS**

This complaint form is designed to assist any individual, group of individuals, or entity interested in filing a discrimination complaint with the California High-Speed Rail Authority (Authority). If the complaint is against the Authority, it will be forwarded to the Federal Railroad Administration or appropriate federal agency for investigation.

### **TITLE VI OF THE CIVIL RIGHTS ACT**

Title VI of the Civil Rights Act of 1964 and related statutes (Title VI) prohibits discrimination on the basis of race, color, national origin, sex, age, or disability in connection with programs or activities receiving federal financial assistance from the United States Department of Transportation, Federal Railroad Administration. These prohibitions extend to the Authority as a direct recipient of federal financial assistance and to its subrecipients, consultants, and contractors, irrespective of tier, whether the contract is federally funded or not.

The Authority is also required to implement measures to ensure that persons with Limited English Proficiency (LEP) and persons with disabilities have meaningful access to the services, benefits, and information of all its programs and activities under Executive Order 13166 and the Americans with Disabilities Act of 1990.

### **HOW TO FILE A COMPLAINT**

A complaint may be filed by any individual, group of individuals or entity that believes they have been subjected to discrimination based on their race, color, national origin, age, sex or disability. The complaint must be submitted in writing and be signed and dated by the individual or his/her representative for acceptance. As a convenience, you may use the enclosed Title VI Complaint form. Your complaint must be filed no later than 180 calendar days from the most recent date of the alleged act of discrimination unless the time for filing is extended.

Upon request, assistance will be provided if you are limited English proficient or disabled. Complaints may be filed using alternative formats, such as computer disk, audio tape or in Braille. For TTY customers, dial 711 to reach the California Relay Service. You will be asked to give the telephone number from which you are calling.

You also have the right to file complaints with other State or federal agencies that provide federal financial assistance to the Authority or to seek private counsel.



Once the complaint is filed, it will be reviewed by the Authority's Title VI Program located in Sacramento, California to determine whether it has jurisdiction to investigate the issues raised in the complaint. If the complaint is determined to be under the jurisdiction of the Authority, a Title VI Program staff member will contact the complainant to begin an investigation no later than 15 working days after receipt of the complaint. The complainant will be contacted in writing no later than thirty 30 working days after receipt of the complaint for additional information, if needed. The complainant may be interviewed by the Title VI Program staff member. In compliance with LEP, translation services will be provided to the complainant, as necessary.

The Authority will make every effort to complete the investigation within 90 days of receipt of the complaint. The Authority will obtain concurrence from the complainant for an extension of time to complete the investigation, should additional time be required.

The Authority will provide the complainant with a complaint closure letter with a summary description of the allegation, investigation methodology and identify remedial steps if discrimination is found. The respondent or respondent agency will also receive a copy of the closure letter.

The complainant and the respondent or respondent agency will have five (5) working days from receipt of the closure letter to appeal the Authority's findings. If neither party appeals, the complaint shall be closed.

The Authority and its subreceptients, consultants, and contractors, irrespective of tier, are prohibited from retaliating against any individual because he or she opposed an unlawful policy or practice, or made charges, testified, or participated in any complaint action under Title VI, the Restoration Act of 1987, and other nondiscrimination authorities.

Submit the signed form or letter in person or by mail to:

California High-Speed Rail Authority  
Attention: Title VI Coordinator  
770 L Street, Suite 800  
Sacramento, CA 95814  
Telephone Number: (916) 324-1541  
Fax Number: (916) 322-0827  
TTY: 711  
E-mail: TitleVICoordinator@hsr.ca.gov

For more information, please visit the website: [www.cahighspeedrail.ca.gov](http://www.cahighspeedrail.ca.gov)



## **TITLE VI DISCRIMINATION COMPLAINT FORM**

Title VI of the 1964 Civil Rights Act requires that "No person in the United States shall, on the ground of race, color or national origin, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity receiving federal financial assistance."

If you believe the California High Speed Rail Authority has discriminated against you based on your race, color, national origin, sex, age, disability of low-income you may file a complaint. The following information is necessary to assist us in processing your complaint. Should you require any assistance in completing this form, please let us know. You may contact the Title VI Coordinator at (916) 324-1541.

Complete and return this form to California High-Speed Rail Authority, Title VI Coordinator, 770 L Street, Suite 800, Sacramento, CA 95814.

1. Complainant's Name: \_\_\_\_\_

2. Mailing Address: \_\_\_\_\_

3. City/State/Zip Code: \_\_\_\_\_

4. Telephone: \_\_\_\_\_

5. Person discriminated against (if other than complainant):

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City/State/Zip Code: \_\_\_\_\_

6. Which of the following best describes the reason you believe the discrimination took place? Was it because of:

a. Race ☐ d. Age ☐ g. Low-Income ☐

b. Color: ☐ e. Sex ☐

c. National Origin: ☐ f. Disability ☐

7. What date did the alleged discrimination take place? \_\_\_\_\_



## TITLE VI COMPLAINT FORM (CONT.)

8. In your own words, describe the alleged discrimination. Explain what happened and whom you believe to be responsible. Please use additional sheets of paper, if necessary.

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9. List any others who may have knowledge of this event:

| Name | Address | City/State/Zip Code |
|------|---------|---------------------|
|      |         |                     |
|      |         |                     |
|      |         |                     |
|      |         |                     |
|      |         |                     |

10. Have you filed this complaint with any other federal or state government agency, or with any federal or state court? Yes: ☐ No: ☐

A. If yes, check each box that applies:

Federal Agency ☐ Federal Court ☐  
State Agency ☐ State Court ☐

B. Please provide a contact name at the agency/court where the complaint was filed:

---

Please sign below:

Complainant's Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**You may attach any written materials or other information that may be relevant to your complaint.**



## **TÍTULO VI PROCESO DE QUEJA POR DISCRIMINACIÓN**

Los procedimientos de queja por discriminación del Título VI (y normas similares) asistirán a todas las personas o grupos de personas interesados en presentar una queja por discriminación en relación con los programas, actividades y servicios de la Autoridad Ferroviaria de Alta Velocidad del Estado de California (Autoridad).

Si considera en forma individual o como parte de un grupo de personas que ha padecido discriminación sobre la base de raza, color, nacionalidad, sexo, edad, discapacidad o por un bajo nivel de ingresos, tiene derecho a presentar una queja ante la Autoridad. En ningún caso usted, como denunciante, será desalentado a presentar una queja.

La queja por discriminación contra la Autoridad será redirigida a la Administración Ferroviaria Federal o a la agencia federal pertinente para su investigación.

Los representantes, subreceptores, consultores, contratistas o proveedores de la Autoridad no podrán intimidar ni tomar represalias contra una persona o grupo de personas por la presentación de una queja por discriminación establecida en el Título VI o en normas similares.

Estos procesos no detendrán ni limitarán el derecho de un denunciante a presentar una queja con otro Estado o agencia federal ni a recibir asesoramiento jurídico sobre su queja por discriminación.

La queja deberá presentarse dentro de los 180 días del acto de discriminación denunciado, a menos que el plazo de presentación se extienda. La queja debe presentarse en persona y por escrito. El denunciante o su representante deberán firmar y fechar la queja.

Se brindará asistencia en caso de no tener un buen manejo del inglés o ser discapacitado si se lo solicita. Podrá presentarse una queja usando formatos alternativos, como discos de computadora, cintas de audio o en Braille. Para clientes que usan teletipos, marque el 711 para acceder al Servicio de Transmisión de California. Se le solicitará que indique el número de teléfono desde el cual llama.

El Coordinador del Programa del Título VI le entregará un reconocimiento escrito al denunciante, determinará la jurisdicción, investigará o enviará al denunciante a la agencia con jurisdicción pertinente y realizará todos los esfuerzos posibles para resolver la queja.

Entregue el formulario o carta firmado en persona o por correo a:

California High-Speed Rail Authority  
Attention: Title VI Coordinator  
770 L Street, Suite 800  
Sacramento, CA 95814  
Número de teléfono: (916) 324-1541  
Número de fax: (916) 322-0827  
Correo electrónico: [TitleVICoordinator@hsr.ca.gov](mailto:TitleVICoordinator@hsr.ca.gov)

Para mayor información, visite el sitio web: [www.cahighspeedrail.ca.gov](http://www.cahighspeedrail.ca.gov)





## Título VI Denuncia Forma

Título VI de la ley de derechos civiles de 1964 requiere que "ninguna persona en los Estados Unidos, por motivos de raza, color y origen nacional, sexon, edad y los discapacitados se excluirá de la participación en, negar los beneficios de o ser objeto de discriminación en cualquier programa o actividad que reciba asistencia financiera federal."

La siguiente información es necesaria para que nos ayuden en el procesamiento de su queja. Si necesita cualquier ayuda para completar este formulario, háganoslo saber.

Completar y devolver este formulario a California High-Speed Rail Authority, Title VI Coordinator, 770 L Street, Suite 800, Sacramento, CA 95814.

1. Su Nombre: \_\_\_\_\_

2. Domicilio: \_\_\_\_\_

3. Ciudad/Estado/Código Postal: \_\_\_\_\_

4. Teléfono: \_\_\_\_\_

5. Persona discriminaciónada:

Nombre: \_\_\_\_\_

Domicilio: \_\_\_\_\_

Ciudad/Estado/Código Postal: \_\_\_\_\_

6. ¿Cuál de los siguientes mejor describe la razón por la que creo la discriminación tuvo lugar? ¿Puede ser porque?

a. Raza/Color: ☐

b. Origen Nacional: ☐

7. ¿Qué fecha la presunta discriminación llevaron a cabo? \_\_\_\_\_

8. En sus propias palabras, describir la presunta discriminación. Explicar lo que ocurrió y a quien considera responsable. Utilice hojas adicionales si es necesario.

\_\_\_\_\_



9. Lista de los usuarios que pueden tener conocimiento de este evento.

| Nombre | Domicilio | Ciudad/Estado/Código Postal |
|--------|-----------|-----------------------------|
|        |           |                             |

10. ¿Han presentado esta queja con cualquier otro federal, Estado o agencia local; o con cualquier tribunal federal o estatal?    Sí: ☐    No: ☐

En caso afirmativo, comprobar cada cuadro que se aplica.

Federal ☐    Federal Tribunal ☐    Estado Agencia ☐  
Estado Tribunal ☐    Agencia Local ☐

11. Proporcione un nombre de contacto en la Agencia donde se presentó la denuncia.

\_\_\_\_\_

Por favor su firma: \_\_\_\_\_ Fecha: \_\_\_\_\_

**Puede adjuntar cualquier materiales escrito u otra información que puede ser pertinente a su queja.**



**ATTACHMENT F**

**ANNUAL COMMUNITY OUTREACH TALLY**

## ANNUAL COMMUNITY OUTREACH TALLY

### SUMMARY OF PUBLIC PARTICIPATION COMMUNITY EVENTS FOR FEDERAL FISCAL YEAR 2012

| Region | Date of Event | Type of Event: (Informational, Hearing (public input), Open House, Workshop, Other | Facility Name/ Location of Event | Facility ADA Accessible<br>Yes/No | Purpose of Meetings   | Interpreters and/or Alternate Formats? Yes/No<br>If Yes, in What Language and/or Format? | Translation of Written Materials? Yes/No<br>If Yes, in What Language(s) ? | Ethnicity of Public Participants: (# Hispanic or Latino, # Not Hispanic or Latino) | Demographics of Public Participants: Gender/Race/Age/ Disability/Income Level; American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, White | Demographic Source(s) Used | # of Attendees | Outreach Methods |
|--------|---------------|--|----------------------------------|-----------------------------------|---|--|---|--|---|----------------------------|----------------|------------------|
| HQ     | 11/3/11       | Board Meeting  | Sacramento City Hall             | Yes                               | Public Comment Business Plan, Policy update                 | Yes/Spanish  | Yes/Spanish   | 10% Hispanic<br>90% Non-Hispanic   | 80% Male; 10% Female<br>15% under 40; 85% over 40<br>10 % Asian; 7% Black, 93%White   | U.S. Census,               | 200            | website          |
| HQ     | 12/13/11      | Board Meeting  | Sacramento City Hall             | Yes                               | Public Comment Small Bus Plan/Route Alignment               | Yes/Spanish  | Yes/Spanish   | 25% Hispanic<br>75% Non-Hispanic   | 75% Male; 25% Female<br>15% under 40; 85% over 40<br>3% Asian; 3% Black 94% White   | U.S. Census                | 150            | website,         |
| HQ     | 1/12/12       | Board Meeting  | LA County Transp. Authority      | Yes                               | Public Comment Focused Hiring Small Bus Grapevine           | Yes/Spanish  | Yes/ Spanish  | 5 % Hispanic<br>95 %Non-Hispanic   | 90 % Male 10% F<br>5% under 40; 95%over 40<br>2% Asian; 98% White   | U.S. Census                | 50             | website          |
| HQ     | 2/2/12        | Board Meeting  | Sacramento City Hill             | Yes                               | Public Comment Alternative Analysis                         | No   | Yes/Spanish   | 10% Hispanic<br>90% Non-Hispanic   | 84% Male, 16% Female 5% under 40; 95% over 40<br>2% Asian, 2% Black; 96% white  | U.S. Census                | 25             | website          |
| HQ     | 3/1/12        | Board Meeting  | Sacramento City Hall             | Yes                               | Public Comment, Design Build Title VI Program Plan & Policy | Yes/Spanish  | Yes/Spanish   | 13% Hispanic<br>87% Non-Hispanic   | 73% M, 17% F<br>5% under 40<br>96% over 40<br>1% Asian 2% Black 97%White  | U.S. Census                | 30             | website          |





## ANNUAL COMMUNITY OUTREACH TALLY

### SUMMARY OF PUBLIC PARTICIPATION COMMUNITY EVENTS FOR FEDERAL FISCAL YEAR 2012

| Region | Date of Event | Type of Event:<br>(Informational,<br>Hearing (public<br>input), Open<br>House,<br>Workshop,<br>Other | Facility<br>Name/<br>Location of<br>Event | Facility<br>ADA<br>Accessible?<br><br>Yes/No | Purpose of<br>Meetings                            | Interpreters<br>and/or<br>Alternate<br>Formats?<br>Yes/No<br>If Yes, in<br>What<br>Language<br>and/or<br>Format? | Translation<br>of Written<br>Materials?<br>Yes/No<br>If Yes, in<br>What<br>Language(s)<br>)? | Ethnicity of<br>Public<br>Participants:<br>(# Hispanic<br>or Latino, #<br>Not<br>Hispanic or<br>Latino) | Demographics of<br>Public<br>Participants:<br>Gender/Race/Age/<br>Disability/Income<br>Level; American<br>Indian or Alaska<br>Native, Asian,<br>Black or African<br>American, Native<br>Hawaiian or Other<br>Pacific Islander,<br>White | Demographic<br>Source(s) Used | # of<br>Attendees | Outreach<br>Methods |
|--------|---------------|--|---|--|---|--|--|---|---|-------------------------------|-------------------|---------------------|
| HQ     | 12/1/11       | Small Business<br>Plan Public<br>Comment   | San<br>Francisco                          | Yes  | Public<br>Comment<br>on SB/DBE<br>Program<br>Plan | Yes<br>Spanish   | Yes<br>Spanish   | 30%<br>Hispanic<br>20% Asian<br>10% Black<br>40% Non-<br>Hispanic                                       |   |                               | 120               | Website<br>Eblast   |
| HQ     | 12/13/11      | Small Business<br>Plan Public<br>Comment   | Merced City<br>Hall                       | Yes  | Public<br>Comment<br>on SB/DBE<br>Program<br>Plan | Yes<br>Spanish   | Yes<br>Spanish   | 35%<br>Hispanic<br>15% Black<br>30% Non-<br>Hispanic  |   |                               | 85                | Website<br>Eblast   |
| HQ     | 1/12/12       | Small Business<br>Plan Public<br>Comment   | Los Angeles<br>City Hall                  | Yes  | Public<br>Comment<br>on SB/DBE<br>Program<br>Plan | Yes<br>Spanish   | Yes<br>Spanish   | 40%<br>Hispanic<br>10% Asian<br>15% Black<br>35 %Non-<br>Hispanic                                       |   |                               | 160               | Website<br>Eblast   |
| HQ     | 5/17/12       | Small Business<br>Outreach   | Bakersfield<br>University                 | Yes  | General<br>outreach to<br>SBs                     | Yes<br>Spanish   | Yes<br>Spanish   | 10%<br>Hispanic<br>15% Black<br>5% Asian<br>70% Non-<br>Hispanic  |   |                               | 700               | Website<br>Eblast   |
| HQ     | 8/14/12       | Small Business<br>Outreach   | Fresno Save<br>Mart Center                | Yes  | General<br>Outreach to<br>SBs                     | Yes<br>Spanish   | Yes<br>Spanish   | 10%<br>Hispanic<br>15% Black<br>5% Asian<br>70% Non-<br>Hispanic  |   |                               | 600               | Website<br>Eblast   |



# CALIFORNIA

## High-Speed Rail Authority

### ANNUAL COMMUNITY OUTREACH TALLY

#### SUMMARY OF PUBLIC PARTICIPATION COMMUNITY EVENTS FOR FEDERAL FISCAL YEAR 2012

| Region | Date of Event | Type of Event:<br>(Informational,<br>Hearing (public<br>input), Open<br>House,<br>Workshop,<br>Other | Facility<br>Name/<br>Location of<br>Event | Facility<br>ADA<br>Accessible?<br><br>Yes/No | Purpose of<br>Meetings  | Interpreters<br>and/or<br>Alternate<br>Formats?<br>Yes/No<br>If Yes, in<br>What<br>Language<br>and/or<br>Format? | Translation<br>of Written<br>Materials?<br>Yes/No<br>If Yes, in<br>What<br>Language(s<br>)? | Ethnicity of<br>Public<br>Participants:<br>(# Hispanic<br>or Latino, #<br>Not<br>Hispanic or<br>Latino) | Demographics of<br>Public<br>Participants:<br>Gender/Race/Age/<br>Disability/Income<br>Level; American<br>Indian or Alaska<br>Native, Asian,<br>Black or African<br>American, Native<br>Hawaiian or Other<br>Pacific Islander,<br>White | Demographic<br>Source(s) Used | # of<br>Attendees | Outreach<br>Methods |
|--------|---------------|--|---|--|---|--|---|---|---|-------------------------------|-------------------|---------------------|
| HQ     | 5/2-3/12      | Board Meeting  | Fresno<br>Convention<br>Center            | Yes  | Monthly<br>Meeting<br>Public<br>Comment<br>Merced-<br>Fresno-<br>EIR/EIS<br>LEP Plan            | No   | Yes/<br>Spanish   | 20%<br>Hispanic<br>80% Non-<br>Hispanic   | 85% Male; 15%<br>Female<br>15% under 40;<br>85% over 40<br>10 % Asian; 7%<br>Black, 93% White   | U.S. Census,                  | 150               | website             |
| HQ     | 8/2/12        | Board Meeting  | Sacramento<br>City Hall                   | Yes  | Monthly<br>Meeting<br>Public<br>Comment<br>Small<br>Business<br>Environmen<br>tal<br>Justice    | Yes/Spanish  | Yes/<br>Spanish   | 25%<br>Hispanic<br>75% Non-<br>Hispanic   | 60% Male; 40%<br>Female<br>10% under 40;<br>90% over 40<br>3% Asian; 5%<br>Black 92% White  | U.S. Census                   | 55                | website,            |
| HQ     | 9/11/12       | Board Meeting  | Sacramento<br>City Hall                   | Yes  | Monthly<br>Meeting<br>Public<br>Comment<br>Industry<br>Forum<br>Update<br>Agriculture<br>Impact | Yes/Spanish  | Yes/<br>Spanish   | 5 % Hispanic<br>95 %Non-<br>Hispanic  | 75% Male 25% F<br>5% under 40;<br>95%over 40<br>3% Black; 97%<br>White  | U.S. Census                   | 60                | website             |





**ANNUAL COMMUNITY OUTREACH TALLY**

**SUMMARY OF PUBLIC PARTICIPATION COMMUNITY EVENTS FOR FEDERAL FISCAL YEAR 2012**

| Region | Date of Event | Type of Event:<br>(Informational,<br>Hearing (public<br>input), Open<br>House,<br>Workshop,<br>Other | Facility<br>Name/<br>Location of<br>Event | Facility<br>ADA<br>Accessible?<br><br>Yes/No | Purpose of<br>Meetings     | Interpreters<br>and/or<br>Alternate<br>Formats?<br>Yes/No<br>If Yes, in<br>What<br>Language<br>and/or<br>Format? | Translation<br>of Written<br>Materials?<br>Yes/No<br>If Yes, in<br>What<br>Language(s)<br>)? | Ethnicity of<br>Public<br>Participants:<br>(# Hispanic<br>or Latino, #<br>Not<br>Hispanic or<br>Latino) | Demographics of<br>Public<br>Participants:<br>Gender/Race/Age/<br>Disability/Income<br>Level; American<br>Indian or Alaska<br>Native, Asian,<br>Black or African<br>American, Native<br>Hawaiian or Other<br>Pacific Islander,<br>White | Demographic<br>Source(s) Used | # of<br>Attendees | Outreach<br>Methods |
|--------|---------------|--|---|--|----------------------------|--|--|---|---|-------------------------------|-------------------|---------------------|
| HQ     | 5/30/12       | SB Advisory<br>Council   | Sacramento<br>SACOG                       | Yes  | SB<br>Advisory<br>Council  | Yes<br>Spanish   | Yes<br>Spanish   | 25% Asian<br>25%<br>Hispanic<br>25% Black<br>25% Non-<br>Hispanic                                       |   |                               | 30                | Website<br>Email    |
| HQ     | 9/13/12       | SB Advisory<br>Council   | Sacramento<br>SACOG                       | Yes  | SB<br>Advisory<br>Council  | Yes<br>Spanish   | Yes<br>Spanish   | 25% Asian<br>25%<br>Hispanic<br>25% Black<br>25% Non-<br>Hispanic                                       |   |                               | 30                | Website<br>Email    |
| HQ     | 9/25/12       | SB Outreach  | Fresno<br>Small<br>Business<br>Admin      | Yes  | Certificatio<br>n Workshop | Yes<br>Hmong   | Yes<br>Hmong   | 80% Asian<br>5% Hispanic<br>15% Non-<br>Hispanic  |   |                               | 50                | Mailer<br>EBlast    |



## ANNUAL COMMUNITY OUTREACH TALLY

### SUMMARY OF PUBLIC PARTICIPATION COMMUNITY EVENTS FOR FEDERAL FISCAL YEAR 2012

| Region | Date of Event | Type of Event: (Informational, Hearing (public input), Open House, Workshop, Other | Facility Name/ Location of Event | Facility ADA Accessible? Yes/No | Purpose of Meetings       | Interpreters and/or Alternate Formats? Yes/No If Yes, in What Language and/or Format? | Translation of Written Materials? Yes/No If Yes, in What Language(s) ? | Ethnicity of Public Participants: (# Hispanic or Latino, # Not Hispanic or Latino) | Demographics of Public Participants: Gender/Race/Age/ Disability/Income Level; American Indian or Alaska Native, Asian, Black or African American, Native Hawaiian or Other Pacific Islander, White | Demographic Source(s) Used                            | # of Attendees | Outreach Methods   |
|--------|---------------|--|----------------------------------|---------------------------------|---------------------------|---|--|--|---|---|----------------|--|
| F-B    | 8/15/12       | Informational  | Corcoran Veterans Hall           | Yes                             | Rev Draft EIR             | Yes/Spanish   | Yes/Spanish  | 9 Hispanic<br>65 Non-Hispanic  | 23 Male; 51 Female<br>6 under 40; 68 over 40<br>4% Asian; 96% White   | U.S. Census, American Community Survey                | 74             | Postcards, Public Notice Corcoran Journal, Eblast, Posters- Eng/Sp |
| SJ-M   | 10/11/11      | Workshop   | Gilroy Senior Center             | Yes                             | Examine Project alignment | Yes/Spanish   | Yes/ Spanish Chinese Vietnamese  | 7 Hispanic<br>16 Non-Hispanic  | 13 Male; 10 Female<br>4 under 40; 19 over 40<br>1 Asian; 22 White   | U.S. Census Community Organizations Elected officials | 23             | Email, website, Gilroy website, newspapers                         |
| SJ-M   | 12/8/11       | Town Hall Meeting  | San Jose City Hall               | Yes                             | Review Design & Tunnel    | Yes/Spanish   | Yes/ Spanish Chinese Vietnamese  | 11 Hispanic<br>39 Non-Hispanic   | 30 M, 20 F<br>18 under 40; 32 over 40<br>5 Asian; 45 White  | U.S. Census Comm orgs Elected officials               | 50             | Email, San Jose Mercury News                                       |
| M-F    | 1/10/12       | Informational  | University Sqr Hotel Fresno      | Yes                             | Project Updates           | No  | No   | 5 Non-Hispanic   | 5 American Indian   | U.S. Census Comm Orgs Elected Officials               | 5              | Advertised in Fresno Bee   |
| M-F    | 2/24/12       | Informational  | Wedgewood Banquet Center Fresno  | Yes                             | ROW process               | Yes/Spanish   | No   | 4% Hispanic<br>96% Non-Hispanic  | 80% M, 20% F<br>4% under 40<br>96% over 40  | U.S. Census Comm orgs Elected officials               | 75             | Electronic flyers, mailed letters                                  |
| M-F    | 3/27/12       | Informational  | Madera Farm Bureau               | Yes                             | Overview ROW process      | No  | No   | 10% Hispanic<br>90% Non-Hispanic   | 80% M, 20% F<br>10% under,<br>90% over 40   | U.S. Census Comm orgs Elected officials.              | 50             | Advertised by Farm Bureau  |

F-B= Fresno to Bakersfield

SJ-M = San Jose to Merced

M-F = Merced to Fresno

ROW = Right of Way