

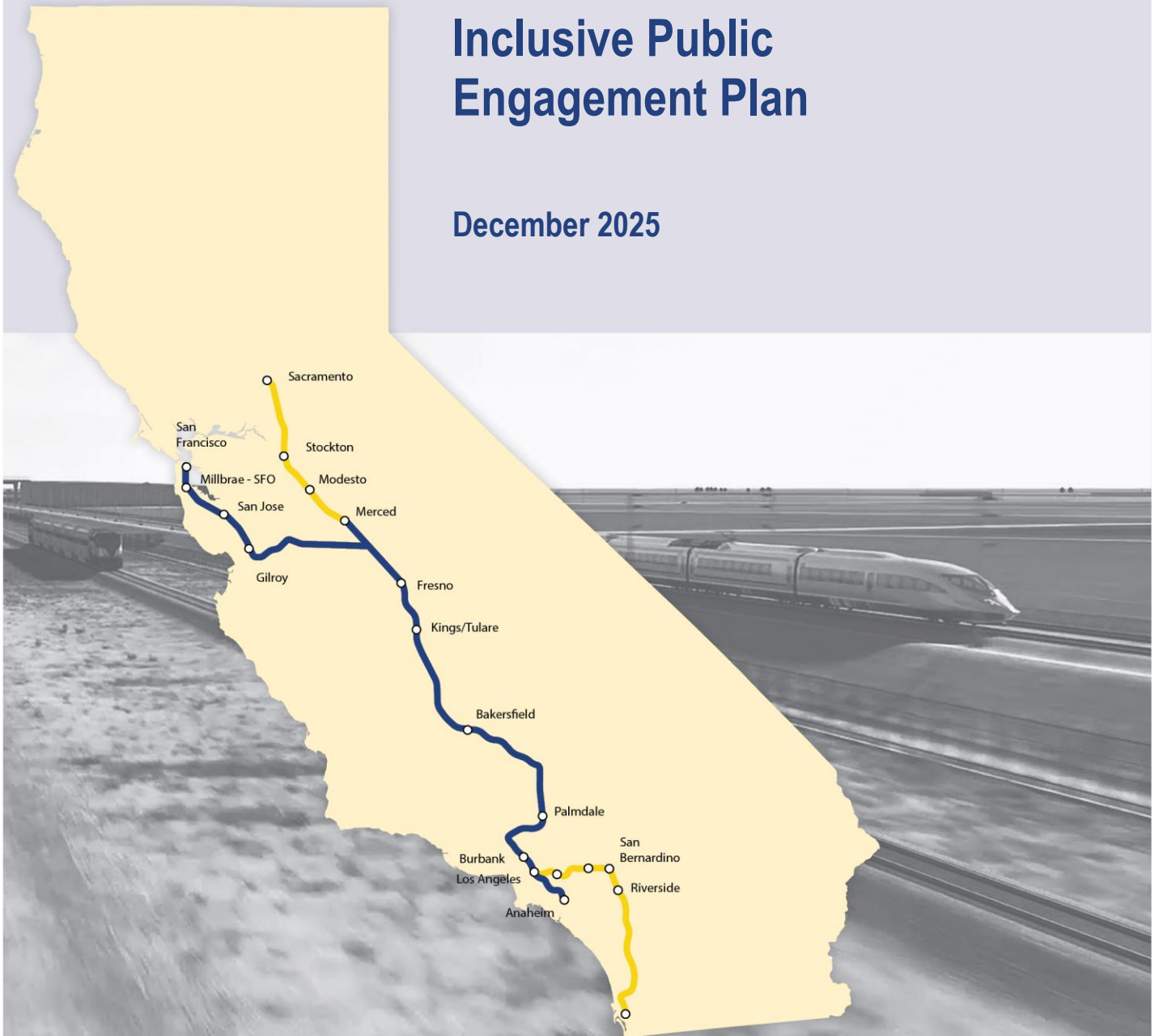
APPENDIX 9-B: INCLUSIVE PUBLIC ENGAGEMENT PLAN

California High-Speed Rail Authority

Los Angeles to Anaheim *Project Section*

Inclusive Public Engagement Plan

December 2025



CALIFORNIA
High-Speed Rail Authority

The environmental review, consultation, and other actions required by applicable federal environmental laws for this project are being or have been carried out by the State of California pursuant to 23 U.S.C. 327 and a Memorandum of Understanding dated July 22, 2024, and executed by the Federal Railroad Administration and the State of California.

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ACRONYMS AND ABBREVIATIONS

Term	Definition
Authority	California High-Speed Rail Authority
BNSF	BNSF Railway
EIR	environmental impact report
EIS	environmental impact statement
EJ	environmental justice
HSR	High-Speed Rail
LEP	Limited English Proficiency
NEPA	National Environmental Policy Act
NOI	Notice of Intent
project section	Los Angeles to Anaheim Project Section
RSA	resource study area
U.S. DOT	U.S. Department of Transportation
USEO	U.S. Presidential Executive Order

1 INTRODUCTION

1.1 Overview

Specific outreach efforts to existing programs and established minority organizations were conducted with the intention to engage Limited English Proficiency (LEP), minority, and low-income populations in the resource study areas (RSA) to communicate project information, listen to and respond to community thoughts and concerns, and identify potential actions to mitigate disproportionately high and adverse human health and environmental effects, including social and economic effects, on LEP, minority, and low-income populations. Throughout the environmental impact report (EIR)/environmental impact statement (EIS) process, the California High-Speed Rail Authority (Authority) used inclusive public involvement strategies to engage a wide range of participants and provide meaningful involvement to all communities.

Meaningful involvement means:

- People have an opportunity to participate in decisions about activities that may affect their environment, health, or both.
- The public's contribution can influence the regulatory or lead agency's decision.
- Community concerns will be considered in the decision-making process.
- Decision makers will seek out and facilitate the involvement of those who could be potentially affected.

1.2 Project Section Background

The Los Angeles to Anaheim Project Section (project section) of the California High-Speed Rail (HSR) System is 30 miles long and travels through the cities of Los Angeles, Vernon, Bell, Commerce, Montebello, Pico Rivera, Santa Fe Springs, Norwalk, La Mirada, Buena Park, Fullerton, and Anaheim, with staging tracks proposed in the Hesperia and Victorville region.

The project's alignment would share the existing rail corridor (the Los Angeles – San Diego – San Luis Obispo Rail Corridor) with the existing rail operators. The Authority adopted a strategy of sharing the existing corridor and blending HSR with existing rail systems on shared infrastructure (referred to as “blended operations”) to accelerate and broaden benefits, improve efficiency, minimize community impacts, and reduce construction costs.

Within the existing rail corridor, the Los Angeles County Metropolitan Transportation Authority owns the railroad right-of-way from Los Angeles Union Station to Redondo Junction. BNSF Railway (BNSF) owns the railroad right-of-way from Redondo Junction to Fullerton Junction, and Orange County Transportation Authority owns the railroad right-of-way from Fullerton Junction to the endpoint at the Anaheim Regional Transportation Intermodal Center. Southern California Regional Rail Authority operates Metrolink's commuter passenger rail service in the corridor. Amtrak provides inter-city passenger service, and BNSF operates freight trains throughout this corridor.

In 2016, a Draft Inclusive Public Engagement Plan was prepared to ensure that minority and low-income-specific outreach and other considerations were integrated into the overall outreach program for the project section. In 2018, the Authority approved the Preferred Alternative for this project section. However, the project description has changed since then to include additional project components that are outside of the project section footprint. In 2020, the Authority conducted a revised scoping process to propose two new project components, the BNSF Colton intermodal facility and BNSF's Lenwood staging tracks. The Colton intermodal facility would accommodate the future growth of passenger rail operations on dedicated passenger tracks and reduce the project's potential impacts on freight rail by shifting some freight operations outside of the project corridor. As a result of comments received during public scoping, subsequent meetings with partner agencies and key interested parties, and waning interest from BNSF, the Authority prepared a Supplemental Alternatives Analysis that eliminated the need for the Colton

intermodal facility. On November 2, 2023, the Authority released the Supplemental Alternatives Analysis, which identified three new build alternatives and proposed to advance the Shared Passenger Track Alternative for further study in the draft environmental document. Following the release of the Supplemental Alternatives Analysis, the Authority initiated a public outreach program to reach key interested parties and the public, using a variety of communication channels to share information and receive feedback.

Table 1-1 Los Angeles to Anaheim Project Section Milestones

Year	Milestone	Outreach Activities
2018	Authority Board of Directors approved the State's Preferred Alternative to move forward for environmental analysis	<ul style="list-style-type: none"> Interested party and elected official briefings Community meeting series Community information tables
2020	Revised scoping to introduce two new project components in the inland empire as freight rail mitigation	<ul style="list-style-type: none"> Interested party and elected official briefings Scoping meeting series
2023	Authority staff released the Supplemental Alternatives Analysis with three new build alternatives	<ul style="list-style-type: none"> Interested party and elected official briefings Community open house Community information sessions
2024	Authority Board of Directors identified the Shared Passenger Track Alternative A as the new Preferred Alternative	<ul style="list-style-type: none"> Interested party and elected official briefings Community information session Community information table

Authority = California High-Speed Rail Authority

The public outreach program focused on sharing the details about the Shared Passenger Track Alternative and the proposed changes from the 2018 HSR Project Alternative, including the elimination of the BNSF intermodal facility in Colton, a proposed light maintenance facility, consideration of none or one intermediate station in either Norwalk/Santa Fe Springs or Fullerton, a new approach to grade crossings in Anaheim, and the introduction of staging tracks as mitigation in the Hesperia/Victorville region.

In May 2024, the Authority Board of Directors identified Shared Passenger Track Alternative A, which includes the 26th Street light maintenance facility, as the preferred alternative and Shared Passenger Track Alternative B, which includes the 15th Street light maintenance facility, as the build alternative to evaluate in the environmental documents. Two options for a full-stop HSR station, the Norwalk/Santa Fe Springs HSR Station Option and the Fullerton HSR Station Option, were considered separately for inclusion in one of the build alternatives. The Preferred Alternative, Shared Passenger Track Alternative A, generally resembles the 2018 HSR Project Alternative but includes some updates, including a potential reduction in train operating frequency, removal of the Colton intermodal facility, a light maintenance facility at 26th Street in Vernon, a modified approach to the intermediate station in Norwalk/Santa Fe Springs as well as the grade crossings in Anaheim. Shared Passenger Track Alternative B is identical to the Preferred Alternative, with the exception of proposing the light maintenance facility be located at 15th Street in Los Angeles.

1.3 Purpose of Los Angeles to Anaheim Outreach Reporting for the Environmental Impact Report/Environmental Impact Statement

During the National Environmental Policy Act (NEPA) and California Environmental Quality Act processes, several environmental assessments and initial studies are performed. The overall processes, assessments, and outcomes are outlined in the EIR/EIS. The EIR/EIS includes:

- A complete discussion of all public meetings and participation efforts made during the project planning and development phase

- Documentation of early coordination with affected and potentially affected communities and their overall input in the project scoping process
- Documentation of all formal and informal meetings with community groups and the general public
- Responses to comments generated during the public review process

The project section Draft EIR/EIS is scheduled for publication in late 2025. It is a standalone, second-tier, project-level environmental document that references information from the *Final Program Environmental Impact Report/Environmental Impact Statement (EIR/EIS) for the Proposed California High-Speed Train System* (Authority and FRA 2005) in accordance with the Council on Environmental Quality's regulations (40 Code of Federal Regulations 1508.28) and California Environmental Quality Act Guidelines (14 California Code of Regulations 15168(b)).

Based on the ethnic and socioeconomic characteristics of each community in the project section, ongoing opportunities exist to implement strategies that incorporate inclusive outreach efforts. Outreach methods identified to reach minority and low-income communities include strategic communication efforts such as:

- Ongoing meetings with elected officials, public agency staff, and community organizations where the Project Team solicits additional feedback on stakeholders and organizations that should be considered and engaged
- Published meeting and project information notices in local community outlets, social posts, advertisements, multilingual notice distribution, and display newspaper advertisements
- Continued online research and communication with Shared Passenger Track Alternatives' project area corridor city organizations that serve minority and low-income populations
- Identification and ongoing communication with local places of worship, schools, business groups, and other institutions that serve minority and low-income populations along the Shared Passenger Track Alternatives' project area
- Extended outreach e-blasts, phone calls, and follow-up correspondence with identified minority and low-income serving groups and stakeholders along the Shared Passenger Track Alternatives' project area
- Ongoing phone and email correspondence and presentations to community groups and public schools with requests to participate in upcoming events or meetings
- Ongoing phone, post-mail, and email correspondence regarding upcoming community meetings and project milestones
- Postcard mailing of public meeting/hearing notification
- Door-to-door notification flyer drop to minority and low-income residential areas
- Provision of language material and translation at public meetings, as applicable per meeting area
- Social media advertisements, in addition to sample text language provided to elected officials to post on their social media sites
- Ongoing participation in outreach events and speakers' bureau presentation opportunities in minority and low-income areas

1.4 Los Angeles to Anaheim Project Section Inclusive Public Engagement Plan

The Authority requires that an Inclusive Public Engagement Plan be developed and implemented as part of the outreach effort for the Draft EIR/EIS. This Inclusive Public Engagement Plan:

- Summarizes demographics in the project section

- Identifies advocacy and community groups who are interested parties
- Describes the strategy for reaching out to, engaging with, and gathering input from minority and low-income populations
- Identifies the specific methods that will be used to implement this strategy such as digital media, information booths, office hours, Telephone Town Halls, and presentations to and meetings with advocacy and community groups
- Lists the reports that will be prepared to document the inclusive engagement efforts

The process and guidelines described in this plan are designed to provide consistency in the methods used to obtain and share information with minority and low-income populations for use in the environmental review process for the project section. In addition, a draft Focused Alignment Outreach Plan Strategy (Appendix B) has been developed to guide recommended outreach tactics for each city/community and will continue to be refined.

The key strategic objectives of the overall inclusive outreach approach are to:

- Identify and engage advocacy/service provider groups, low-income and minority populations, and the elected officials and community leaders who represent these populations throughout the project section and provide them with ongoing and continuous structured and unstructured opportunities to foster and facilitate their input and participation.
- Communicate the vision, purpose, and benefits of the HSR system and how it will provide increased accessibility and mobility to low-income and minority populations traveling in the project section and to other destinations throughout the state served by the HSR system, while also contributing to economic development and a cleaner environment, creating jobs, and preserving agricultural and protected lands.
- Provide clear, concise, and comprehensive public information both in writing and verbally and in compliance with all state and federal LEP regulations for identified languages spoken by the low-income and minority populations residing in the project section. Develop and implement multiple methods of communicating project information to low-income and minority stakeholders and populations and provide them with ongoing and continuous opportunities to ask questions and make comments about their expectations, priorities, and concerns.
- Facilitate constructive dialogue between the Authority and its “constituents” in the project section and keep them informed about how their feedback has been reflected in the decision-making process.
- Consider other traditional and innovative methods for reaching and engaging low-income and minority areas and other hard-to-reach audiences.
- Re-prioritize overall engagement activity and community targets based on the latest project details.

To achieve these strategic objectives, the Authority will adhere to outreach and engagement best practices whose effectiveness has been tested and proven on recent transportation development projects in the region. The practices are targeted toward:

- **Proactivity:** Outreach to minority and low-income populations should happen “early and often” to identify and address concerns as far in advance of potential impacts as possible.
- **Inclusivity:** Offer early, ongoing, and continuous opportunities to educate, inform, and obtain input from interested parties and populations on project development, alternatives under consideration, and potential environmental impacts and mitigation methods using customized approaches to reach a broad spectrum of interested parties and populations.
- **Sensitivity:** Be informed and aware of minority and low-income population sensitivities and historical experiences and relationships; consider these sensitivities in information-sharing approaches and techniques.

- **Consistency:** Provide all presentations, written and visual messaging, and informal conversations, regardless of language, with the same information.
- **Accessibility:** Arrange for meetings to encompass a time frame that covers a substantial portion of the afternoon and extends into the evening. The extended afternoon hours are meant to accommodate individuals who may work or have other engagements at night, and the evening hours accommodate individuals who may work or have commitments during the day. Select meeting venues in areas where minority and low-income populations feel comfortable and where public transportation is available. For those who choose to drive to the meeting, offer free or low-cost parking. Make sure the meeting facility meets Americans with Disabilities Act requirements and the regulations of Section 504 of the U.S. Rehabilitation Act of 1973, which requires reasonable accommodation for individuals with disabilities. Prepare outreach materials in English and other languages to accommodate LEP individuals and have interpreters in attendance at meetings and outreach events to provide language assistance services that meet or exceed LEP standards.
- **Follow-through:** After public meetings and outreach activities, follow up with interested parties and populations to let them know how their comments, priorities, and concerns are being used to inform and influence project decisions.

This Inclusive Public Engagement Plan has been updated to support the environmental study for the project section. The Authority uses interested party feedback to assist with identifying potential actions to mitigate any disproportionately high and adverse human health and environmental effects, including social and economic effects, on minority and low-income populations. Based on the ethnic and socioeconomic characteristics of communities along the corridor, there are opportunities to implement the Focused Alignment Outreach Plan Strategy (Appendix B). Outreach efforts developed and implemented to date have considered LEP,¹ minority, and low-income populations identified through the following methods:

- Meetings with elected officials, public agency staff, and community organizations from low-income and minority communities. At each meeting, the project team solicited additional organizations that should be engaged.
- Review of community newspapers and websites, and online research of the Shared Passenger Track Alternatives' project area organizations that serve low-income and minority populations.
- Identification and communication with community organizations, religious leaders, schools, business groups, and other institutions that serve low-income and minority populations in the Shared Passenger Track Alternatives' project area.

The Authority's outreach program for the project section features targeted public involvement and notification tactics that are sensitive to the needs of low-income and minority communities along the project corridor. These tactics include:

- Simultaneous language interpretation at public meetings (open house meeting and information sessions) and American Sign Language at in-person public meetings and closed captioning featured at virtual public meetings
- Door-to-door multilanguage notification to low-income and minority communities
- Multilanguage project fact sheet, materials, and project website
- Activity center outreach in the form of information booths/tables in low-income and minority communities
- Online and telephone office hours scheduled at the convenience of interested parties

¹ Refer to Section 3.4, Limited English Proficiency Data, for a detailed description of LEP population and characterization.

2 REGULATORY SETTING

The Authority has a strong commitment to ensuring that no person shall be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity in the planning, design, construction and operation of the HSR system on the grounds of race, color, national origin, sex, age, or disability. Accordingly, and at the direction of the Federal Railroad Administration, the Authority adopted a Title VI programmatic policy that pays careful attention to the needs of traditionally underserved and underrepresented communities, including low-income, minority, LEP, and disabled communities or persons.

The following text details applicable regulations, requirements, and federal and state efforts that govern and inform the development and implementation of this Inclusive Public Engagement Plan.

2.1 Federal

2.1.1 Title VI of the Civil Rights Act of 1964

Title VI of the Civil Rights Act prohibits discrimination on the basis of race, color, national origin, age, sex, or disability in programs and activities receiving federal financial assistance. Under Title VI, each federal agency is required to ensure that no person, on the grounds of race, color, or national origin, is excluded from participation in, denied the benefits of, or subjected to discrimination under a program or activity receiving federal financial assistance.

2.1.2 Initial Rescissions of Harmful Executive Orders and Actions (U.S. Presidential Executive Order 14148)

U.S. Presidential Executive Order (USEO) 14148 was signed by President Donald J. Trump on January 20, 2025. USEO 14148 revoked 78 executive orders with the purpose to “restore common sense to the Federal Government and unleash the potential of the American citizen.” USEO 14148 ordered agencies to end federal implementation of “unlawful and radical Diversity, Equity, and Inclusion ideology.”

The development of this document is based on the Notice of Intent (NOI) released in 2007 and 2020, which predates the issuance of USEO 14148.

2.1.3 Ending Illegal Discrimination and Restoring Merit-Based Opportunity (U.S. Presidential Executive Order 14148)

USEO 14173 was signed by President Donald J. Trump on January 21, 2025, and aims to dismantle federal programs and policies that promote diversity, equity, inclusion, and accessibility. USEO 14173 orders all executive departments and agencies to terminate all mandates, policies, programs, activities, guidance, regulations, enforcement actions, consent orders, and requirements. USEO 14173 orders all agencies to enforce longstanding civil-rights laws and push back against private-sector diversity, equity, and inclusion preferences, mandates, policies, programs, and activities. USEO 14173 revoked USEO 12898, Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14173.

2.1.4 Designating English as the Official Language of the United States (U.S. Presidential Executive Order 14224)

USEO 14224 was signed by President Donald J. Trump on March 1, 2025. USEO 14224 formally designates English as the official language of the United States and revokes USEO 13166, which had aimed to improve access to services for LEP individuals.

The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14224.

2.1.5 Federal Actions to Address Environmental Justice in Minority Populations and Low-Income Populations (U.S. Presidential Executive Order 12898)

USEO 12898 outlines the federal government's environmental justice (EJ) policy. The USEO requires federal agencies to identify and address to the greatest extent practicable and permitted by law the disproportionately high adverse human health and environmental effects of their programs, policies, and activities on minority and low-income populations in the United States.

On January 21, 2025, USEO 14173 Ending Illegal Discrimination and Restoring Merit-Based Opportunity rescinded USEO 12898 Federal Actions To Address Environmental Justice in Minority Populations and Low-Income Populations. The development of this document is based on the NOI released in 2007 and 2020 which predates the issuance of USEO 14173.

2.1.6 Presidential Memorandum Accompanying U.S. Presidential Executive Order 12898

The Presidential Memorandum accompanying USEO 12898 emphasizes the importance of existing laws, such as Title VI of the Civil Rights Act of 1964 and NEPA, that can assist with implementation of the principles of the order. The memorandum provides that, in accordance with Title VI, "each Federal agency shall ensure that all programs or activities receiving Federal assistance that affect human health or the environment do not directly, or through contractual or other arrangements, use criteria, methods, or practices that discriminate on the basis of race, color, or national origin." The Presidential Memorandum accompanying USEO 12898 calls for specific actions to be directed in NEPA-related activities. They include:

- Analyzing environmental effects, including human health, economic, and social effects on minority populations and low-income populations when such analysis is required by NEPA
- Ensuring that mitigation measures outlined or analyzed in environmental assessments, EISs, and records of decision, whenever feasible, address disproportionately high and adverse environmental effects or proposed actions on minority populations and low-income populations
- Providing opportunities for community input in the NEPA process, including identifying potential effects and mitigation measures in consultation with affected communities and improving accessibility to public meetings, official documents, and notices to affected communities

On January 21, 2025, USEO 14173 rescinded USEO 12898 and the associated Presidential Memorandum. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14173.

2.1.7 Actions to Address Environmental Justice in Minority Populations and Low-Income Populations (U.S. Department of Transportation Order 5610.2(c))

To implement USEO 12898, the U.S. Department of Transportation (U.S. DOT) relies on U.S. DOT Order 5610.2(c), which applies to actions undertaken by U.S. DOT operating administrations. The U.S. DOT Order affirms the importance of considering EJ principles as part of early planning activities to avoid disproportionately high and adverse effects. The order states that the U.S. DOT will not carry out programs, policies, or activities that will have a disproportionately high and adverse effect on minority populations or low-income populations unless "further mitigation measures or alternatives that would avoid or reduce the disproportionately high and adverse effect are not practicable." The order defines *low-income population* as any readily identifiable group of low-income persons who live in geographic proximity, and, if circumstances warrant, geographically dispersed/transient persons (such as migrant workers or Native Americans) who will be similarly affected by a proposed U.S. DOT program, policy, or activity. The order defines *minority population* as any readily identifiable groups of minority persons who live in geographic proximity, and, if circumstances warrant,

geographically dispersed/transient persons (such as migrant workers or Native Americans) who will be similarly affected by a proposed U.S. DOT program, policy, or activity. The order defines *environmental justice* to mean an adverse impact that is predominantly borne by a minority population or a low-income population, or that would be suffered by the minority population or low-income population, and that is appreciably more severe or greater in magnitude than would be suffered by the nonminority population or non-low-income population.

On January 29, 2025, the Secretary of Transportation issued a memo canceling Actions to Address Environmental Justice in Minority Populations and Low-Income Populations (U.S. DOT Order 5610.2(c)) in response to the January 2025 USEOs. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of the 2025 USEOs.

2.1.8 Improving Access to Services for Persons with Limited English Proficiency (U.S. Presidential Executive Order 13166)

USEO 13166 requires each federal agency to ensure that recipients of federal financial assistance provide meaningful access to their programs and activities by LEP applicants and beneficiaries.

On March 1, 2025, USEO 14224, Designating English as the Official Language of the United States, rescinded USEO 13166, Improving Access to Services for Persons with Limited English Proficiency. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14224.

2.1.9 Executive Order 14008, Tackling the Climate Crisis at Home and Abroad

USEO 14008, Tackling the Climate Crisis at Home and Abroad, was signed into law by President Joseph R. Biden on January 27, 2021, and published in the *Federal Register* on February 1, 2021 (86 *Federal Register* 7619). USEO 14008 launched the Justice40 Initiative, which directed federal agencies to ensure that at least 40 percent of the overall benefits from key infrastructure investments would benefit disadvantaged communities.

On January 20, 2025, USEO 14148 rescinded USEO 14008. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14148.

2.1.10 Executive Order 14096, Revitalizing Our Nation's Commitment to Environmental Justice for All

USEO 14096, Revitalizing Our Nation's Commitment to Environmental Justice for All, was signed into law by President Joseph R. Biden on April 21, 2023, and published in the *Federal Register* on April 26, 2023 (88 *Federal Register* 25251). The order seeks to address environmental disparities, promote equitable access to environmental benefits, and ensure that all communities have a voice in environmental decision making. This order emphasizes that federal agencies are directed to consider EJ in their decision-making processes. In addition, agencies must identify and address any disproportionately high and adverse environmental effects on vulnerable communities, improve data collection and transparency related to EJ issues, and report on their progress in implementing EJ policies. This order established an Environmental Justice Interagency Council to coordinate efforts across agencies and an Environmental Justice Advisory Council to provide recommendations on these directions.

On January 20, 2025, USEO 14148 rescinded 14096. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14148.

2.1.11 Executive Order 13985, Advancing Racial Equity and Support for Underserved Communities Through the Federal Government

USEO 13985, Advancing Racial Equity and Support for Underserved Communities Through the Federal Government, was signed into law by President Joseph R. Biden on January 20, 2021, and published in the *Federal Register* on January 25, 2021 (86 *Federal Register* 7009). The order emphasizes the importance of addressing systemic racism and persistent poverty, with the aim to ensure that federal programs serve all Americans in an equitable and just manner. The order

requires agencies to evaluate their policies for racially inequitable outcomes and make necessary changes to support underserved communities.

On January 20, 2025, USEO 14148 rescinded USEO 13985. The development of this document is based on the NOI released in 2007 and 2020, which predates the issuance of USEO 14148.

2.1.12 Section 508 of the Rehabilitation Act of 1973, as Amended (29 U.S. Code 794d)²

In 1998, the U.S. Congress amended the Rehabilitation Act of 1973 to require federal agencies to give disabled employees and members of the public access to information that is comparable to access available to others. The act requires that electronic and information technology be accessible to people with disabilities in order to eliminate barriers in information technology, make available new electronic and informational opportunities for people with disabilities, and support the development of technologies that will help to achieve these goals.

On January 18, 2017, the U.S. Access Board, which is responsible for compliance with Section 508, issued a final rule that updates accessibility requirements for information and communication technology in response to market trends and innovations, and brings the Section 508 requirements in line with other guidelines and standards, both in the United States and abroad.

It is important to understand Section 508 in the context of other laws related to federal disability policy. In addition to Section 508, the Rehabilitation Act of 1973 has several other applicable sections, including:

- Sections 501 and 505, which prohibit federal employers from discriminating against qualified individuals with disabilities
- Section 503, which prohibits employment discrimination based on disability by federal contractors or subcontractors
- Section 504, which prohibits federal agencies, programs, or activities from discriminating and requires reasonable accommodation for qualified individuals with disabilities

Additional related laws include Section 255 of the Communications Act, which requires telecommunications services to be available to people with disabilities, and the 21st Century Communications and Video Accessibility Act of 2010, which requires advanced communications services and products to also be accessible to disabled individuals.

2.1.13 Americans with Disabilities Act of 1990 (42 U.S. Code 12101–12213)

The Americans with Disabilities Act of 1990 is a civil rights law that prohibits discrimination based on disability. It affords similar protections against discrimination to Americans with disabilities as the Civil Rights Act of 1964, which made discrimination based on race, religion, sex, national origin, and other characteristics illegal. In addition, unlike the Civil Rights Act, the Americans with Disabilities Act also requires employers to provide reasonable accommodations to employees with disabilities and imposes accessibility requirements on public accommodations, including public meetings and hearings.

The Authority strictly enforces policies disallowing discrimination toward individuals with disabilities and makes all practicable provisions to accommodate these individuals by ensuring that its public meetings, open houses, and other outreach/participation activities are held in venues that are Americans with Disabilities Act–compliant, accessible via transit, and have parking that includes an ample number of parking spaces reserved for people with disabilities. Other accommodations the Authority makes to ensure equal access to individuals with disabilities include communication aids and services for the hearing impaired and the removal, when practicable, of physical barriers to facilitate access and egress from any venue where the Authority is holding outreach or participation events.

² <https://www.epa.gov/accessibility/what-section-508>.

2.2 State

2.2.1 California Government Code Section 11135(a), 11136

Section 11135(a) of the California Government Code prohibits discrimination or the denial of full and equal access to benefits of any program or activity operated or funded by the state or a state agency on the basis of race, national origin, ethnic group identification, religion, age, sexual orientation, color, or disability. This provision requires public agencies to consider fairness in the distribution of environmental benefits and burdens.

2.2.2 California Government Code Section 65040.12(e)

Section 65040.12(e) defines *environmental justice* as “the fair treatment of people of all races, cultures, and incomes with respect to the development, adoption, implementation, and enforcement of environmental laws, regulations, and policies.” It does not, however, require an analysis of impacts on these populations as part of the California Environmental Quality Act process.

2.2.3 California Global Warming Solutions Act of 2006: Greenhouse Gas Reduction Fund (Senate Bill 535, De León)

This bill requires the California Environmental Protection Agency to identify disadvantaged communities for investment opportunities, as specified. The bill requires the California Department of Finance, when developing a specified 3-year investment plan, to allocate 25 percent of the available moneys in the Greenhouse Gas Reduction Fund to projects that provide benefits to disadvantaged communities, as specified, and to allocate a minimum of 10 percent of the available moneys in the Greenhouse Gas Reduction Fund to projects within disadvantaged communities, as specified. The bill requires the California Department of Finance, when developing funding guidelines, to include guidelines for how administering agencies should maximize benefits for disadvantaged communities. The bill requires administering agencies to report to the California Department of Finance, and the California Department of Finance to include in a specified report to the Legislature, a description of how administering agencies have fulfilled specified requirements relating to projects providing benefits to, or located in, disadvantaged communities.

2.2.4 California Government Code 65040.12(e)

Section 65040.12(e) defines *environmental justice* as “the fair treatment of people of all races, cultures, and incomes with respect to the development, adoption, implementation, and enforcement of environmental laws, regulations, and policies.” It does not, however, require an analysis of impacts on these populations as part of the California Environmental Quality Act process.

2.2.5 Dymally-Alatorre Bilingual Services Act

Dymally-Alatorre Bilingual Services Act (Government Code Sections 7290–7299.8) is a California state law enacted in 1973. This act requires that all state departments who render services to the public, where at least 5 percent are non- or limited English-speaking persons, employ qualified bilingual persons in public contact positions in order to provide information and services in the language of the non-English speaking person. This act further mandates that every state agency shall provide materials in any non-English language spoken by a substantial number of the public served by the agency.

The Authority complies with the mandated regulations by offering free language assistance services to LEP individuals through a variety of methods, including staff interpreters, translation and interpreter service contracts, and formal arrangements with local organizations that provide interpretation, translation, or telephonic interpreter services. The Authority also provides translated vital and nonvital documents to LEP communities that are affected or potentially affected by the HSR project.

2.2.6 California High-Speed Rail Authority Environmental Justice Policy

In August 2021, the Authority updated the *Environmental Justice Policy* (Authority 2021a). The policy states:

- The Authority will promote EJ in its programs, policies, and activities. As part of existing planning and project delivery processes, the Authority effectuates EJ through conducting NEPA EJ analysis and identifying and addressing, as appropriate and when practicable, disproportionately high human health and environmental effects on minority or low-income populations.
- The Authority is committed to the fair and meaningful involvement of all affected populations, regardless of race, color, national origin, or income, with respect to the planning and development of the HSR project. Through outreach and engagement activities, the Authority gathers information and input from affected minority and low-income populations to inform key agency-wide environmental decisions.
- Consistent with applicable California Air Resources Board Greenhouse Gas Reporting Fund requirements, the Authority identifies disadvantaged communities that are affected by the HSR system and determines ways to maximize benefits to such communities through its delivery activities. The Authority uses the California Environmental Protection Agency's CalEnviroScreen Program to identify disadvantaged communities as directed by California Senate Bill 535.

2.2.7 California High-Speed Rail Authority Title VI Policy and Plan

In August 2021, the Authority updated a policy and plan to ensure that the California HSR System complies with Title VI. The policy states:

- It is the policy of the Authority to ensure that no person shall, on the grounds of race, color, or national origin, be excluded from participation in, be denied the benefits of, or be otherwise subjected to discrimination under any program or activity of the HSR system, as afforded by Title VI of the Civil Rights Act of 1964 (42 U.S. Code 2000d et seq.) and related regulations. The Authority, as a federal grant recipient, is required by the Federal Railroad Administration to conform to Title VI of the Civil Rights Act of 1964 and related statutes. The Authority's sub-recipients and contractors are required to prevent discrimination and ensure nondiscrimination in their programs, activities, and services.

The Title VI Plan includes a commitment to inclusive public involvement of persons affected by the HSR project (Authority 2021b).

3 CORRIDOR CHARACTERISTICS

3.1 Demographics

Based on data from the U.S. Census Bureau's 2021 American Community Survey, the project section is an ethnically and economically diverse area populated with dense pockets of communities requiring targeted outreach.

3.1.1 Demographic Overview

The Authority is proposing a new HSR service along a heavily used existing rail corridor between Los Angeles and Anaheim to connect to the rest of the statewide HSR system. This service includes connections to local transit systems to address the needs of transportation consumers. By analyzing population characteristics, decision makers are better poised to understand the issues facing the communities in the project section and how the Shared Passenger Track Alternatives may help to address or exacerbate trends.

Figure 3-1 provides an overview map that highlights the full project corridor, including the Shared Passenger Track Alternatives.



Figure 3-1 Overview of the Shared Passenger Track Alternatives

3.1.2 Shared Passenger Track Alternatives

Demographic information for the Shared Passenger Track Alternatives is presented in Table 3-1 by reference county. For the RSA population within Los Angeles County, 13.9 percent is below the poverty level and 89.4 percent is a minority. For the RSA population within Orange County, 13.0 percent is below the poverty level and 79.9 percent is minority. These percentages are higher than the corresponding percentages for the reference communities, except that the

percent of the population below poverty is the same in Los Angeles County and the Los Angeles County RSA. Refer to Appendix C.1, Census Tract Data, for a map depicting the RSA.

Table 3-1 Demographic Overview

Characteristic	Resource Study Area	
	Within Los Angeles County	Within Orange County
Total Population	215,730	191,881
Percentage of population living below poverty level ²	14.1%	12.8%
Percentage 65 and over years of age	13.4%	9.3%
Percentage Limited English Proficiency households	15.9%	9.8%
Percentage minority ¹ population	89.4%	74.6%
Total households	57,628	58,331
Median household income	\$69,531	\$81,395
Percentage of population unemployed	8.9%	6.0%

Source: U.S. Census Bureau 2021

¹ Calculated as the sum of census respondents that identified as Asian, Black or African American, American Indian or Alaska Native, Hawaiian or other Pacific Islander (not Hispanic), or Hispanic (all races).

² Calculated as the percentage of the population for whom poverty status is determined.

3.2 Reference Community Minority Populations

This section details the racial and ethnic characteristics of the project section. The predominant racial/ethnic group is Hispanic. In California as a whole, the predominant racial/ethnic groups are White, at 35.8 percent, and Hispanic, at 39.5 percent. By analyzing minority population characteristics, decision makers can be more informed in how to strategize outreach efforts. Refer to Appendix C.3, Populations and Communities: Race/Ethnicity Distribution, for maps depicting the distribution of racial/ethnic groups in the RSA.

As presented in Table 3-2, the minority population in the reference communities of Los Angeles County and Orange County represent 74.5 percent and 60.9 percent of the total population, respectively. The predominant racial/ethnic group in the reference community is Hispanic, and individuals that identify as Hispanic compose 48.7 percent of the total population in Los Angeles County and 34.0 percent of the total population in Orange County. As presented in Table 3-3, concentrated Asian populations are present in the Little Tokyo community in Los Angeles, La Mirada, Buena Park, and Fullerton. Black populations are interspersed throughout, with the highest concentrations in Commerce and Buena Park. The Anaheim portion of the RSA has the most heterogeneous distribution of minority populations, with substantial Hispanic or Latino, Asian, and Native Hawaiian populations concentrated in the Anaheim Triangle area.

Table 3-2 Reference Community Race and Ethnicity Characteristics by Percentage

Location	% White	% Hispanic	% Asian	% Black/ African American	% American Indian/ Alaska Native	% Hawaiian/ Other Pacific Islander	% Other Race(s)	% Minority ¹
Los Angeles County	25.5	48.7	14.6	7.6	0.2	0.2	0.4	74.5
Orange County	39.0	34.0	21.1	1.6	0.1	0.3	0.3	60.9

Source: California Department of Finance 2015

¹ Calculated as the sum of census respondents that identified as Asian, Black or African American, American Indian or Alaska Native, Hawaiian or other Pacific Islander (not Hispanic), or Hispanic (all races).

Table 3-3 summarizes the minority populations within the RSA. The RSA population, in aggregate, is 82.0 percent minority, the majority of whom are Hispanic or Latino. Minority populations are present throughout the RSA and consist primarily of dense Hispanic or Latino populations.

2016 LEP Census data are used here because, in comparison, 2016 Census data provide language by individual city that can be pulled by tracts and the current 2021 available data use Public Use Microdata Areas and is made up of two or three city bundles. LEP data are no longer available by section tracts.

Table 3-3 Demographics by Race/Ethnicity

Jurisdiction Subsection Study Area	Population	Population Percentages by Race/Ethnicity							
		% White	Minority Population						
			% Black/ African American	% Hispanic/ Latino, of any Race	% American Indian/ Alaska Native	% Asian	% Native Hawaiian/ Other Pacific Islander	% Some Other Race	% Two or More Races
State of California	39,455,353	35.8	5.4	39.5	0.3	14.7	0.3	0.4	3.6
Los Angeles County	10,019,635	25.5	7.6	48.7	0.2	14.6	0.2	0.4	2.8
Orange County	3,182,923	39.0	1.6	34.0	0.1	21.1	0.3	0.3	3.5
Anaheim	348,204	23.2	2.5	54.0	0.1	17.1	0.4	0.3	2.5
Bell	33,915	6.9	2.4	89.0	0.1	0.9	0.1	0.2	0.5
Buena Park	83,974	22.9	2.5	39.0	0.0	32.0	0.2	0.0	3.3
Commerce	12,459	2.6	0.7	94.8	0.0	1.4	0.0	0.1	0.5
Fullerton	142,964	32.2	2.1	38.3	0.2	23.9	0.2	0.3	2.8
La Mirada	47,957	29.8	1.5	43.9	0.2	21.5	0.0	0.1	3.0
Los Angeles	3,902,440	28.1	8.3	48.4	0.2	11.6	0.1	0.5	2.9
Montebello	62,828	6.1	0.6	79.6	0.1	12.7	0.0	0.3	0.6
Norwalk	103,330	10.9	4.4	69.0	0.1	13.3	0.8	0.3	1.3
Pico Rivera	62,383	4.7	0.9	89.9	0.1	3.9	0.1	0.2	0.2
Santa Fe Springs	18,817	12.1	3.7	74.9	0.2	7.9	0.1	0.0	1.3
Vernon	328	5.8	3.0	90.2	0.0	0.9	0.0	0.0	0.0
West Whittier–Los Nietos CDP ¹	26,275	7.8	0.2	88.9	0.1	2.5	0.1	0.1	0.4

Source: U.S. Census Bureau 2021

Row percentages may not total 100 because of rounding

¹ CDP = Census-Designated Place refers to geographies where there is a concentration of population defined by the U.S. Census Bureau for statistical purposes only.

3.3 Age Characteristics

This section presents the population age distribution in the areas of the Shared Passenger Track Alternatives. The data present the population of working-class adults, those between the ages of 18 and 64 as compared to populations age 65 and over.

3.3.1 Shared Passenger Track Alternatives

Table 3-4 presents the percentage of the 2021 elderly population (65 years old or older) in the two-county region and the jurisdictions with the RSA. The proportion of the population that is considered elderly within Los Angeles County and Orange County is comparable between the two counties, with Orange County having a slightly higher proportion of its population 65 years of age and older. When compared to the two counties, the corridor cities generally have comparable proportions of individuals 65 years of age and older with Commerce, La Mirada, and Bell being the notable exceptions. Bell has a comparatively low elderly population with only 9.6 percent of its total population 65 years of age and older. Commerce and La Mirada have a substantial proportion of its population above 65 years of age and older, both amounting to 19.1 percent of its total population.

Table 3-4 Shared Passenger Track Alternatives: Population Age Characteristics (2021)

Location	Percentage Under 18 Years of Age	Percentage 18 to 64 Years of Age	Percentage 65 and Over Years of Age	Median Age (years)
California	22.8	62.8	14.4	37.0
Los Angeles County	21.6	64.7	13.7	37.0
City of Los Angeles	20.3	66.8	12.9	36.2
Vernon	36.3	48.2	15.5	28.1
Commerce	21.4	59.5	19.1	37.6
Bell	27.6	62.8	9.6	32.0
Montebello	21.7	62.0	16.3	37.4
Pico Rivera	21.2	63.2	15.6	39.0
West Whittier–Los Nietos CDP	22.5	64.4	13.1	36.1
Norwalk	23.6	63.1	13.3	35.5
Santa Fe Springs	22.4	62.9	14.7	37.0
La Mirada	18.8	62.1	19.1	41.7
South Whittier CDP	24.3	65.1	10.6	34.0
Orange County	22.0	63.2	14.8	38.5
Buena Park	22.7	63.4	13.9	36.6
Fullerton	23.1	63.7	13.2	35.4
Anaheim	23.4	64.8	11.8	35.3
Orange	20.7	65.6	13.7	36.0
Population and Communities RSA				
City of Los Angeles	16.7	73.5	9.8	35.5
Vernon	36.8	48.9	14.2	28.1

Location	Percentage Under 18 Years of Age	Percentage 18 to 64 Years of Age	Percentage 65 and Over Years of Age	Median Age (years)
Commerce	23.9	63.5	12.6	36.0
Bell	15.5	67.0	17.6	44.8
Montebello	25.2	65.8	8.9	34.3
Pico Rivera	21.3	63.8	14.9	38.2
West Whittier–Los Nietos CDP	25.7	60.7	13.6	33.9
Norwalk	20.0	64.1	15.9	38.1
Santa Fe Springs	22.6	65.5	11.9	35.6
La Mirada	23.4	59.7	16.8	40.2
South Whittier CDP	20.9	68.4	10.7	35.6
Buena Park	23.8	64.8	11.4	35.1
Fullerton	25.8	64.5	9.7	34.8
Anaheim	25.3	68.1	6.6	31.8
Orange	17.3	73.2	9.5	35.6

Sources: U.S. Census Bureau 2021, Table B01001

CDP = Census-Designated Place; RSA = resource study area

3.4 Limited English Proficiency Data

The U.S. Census Bureau uses the term *linguistic isolation* to assess LEP populations. LEP communities are those communities where 5 percent or more of the population have limited ability to read, write, speak, or understand English. The percentage of households that are LEP households in the reference counties and cities are detailed below. Per Authority Title VI protocol, interpretation and translation services are to be provided in the identified languages that meet or exceed 5 percent and reasonable accommodations are to be made in the identified languages that fall between 3 and 5 percent of the population threshold.

The 2016 LEP Census data are used here because, in comparison, the 2016 Census data provide language by individual city that can be pulled by tracts and the current 2021 available data use Public Use Microdata Areas and is made up of two or three city bundles. LEP data are no longer available by section tracts.

3.4.1 Shared Passenger Track Alternatives

Table 3-5 and Table 3-6 present the percentage of LEP populations and language in the cities within the project area. Bell, Buena Park, and Commerce have the highest percentage of LEP populations, all over 30 percent. The city of Los Angeles represents the largest total population with 3.6 million people and a LEP population percentage of 25.2. Refer to Appendix C.4, Populations and Communities: Limited English Proficiency Populations, for a map of the LEP population.

Table 3-5 Limited English Proficiency Population (2016)

Location	Total Population	Limited English Proficiency Population	Percent
City of Los Angeles	3,650,704	918,212	25.2
Vernon	41	9	22.0

Location	Total Population	Limited English Proficiency Population	Percent
Commerce	12,162	3,806	31.3
Bell	32,954	13,818	41.9
Montebello	59,120	18,136	30.7
Pico Rivera	59,357	16,643	28.0
West Whittier–Los Nietos CDP	25,764	6,596	25.6
Norwalk	99,199	29,245	29.8
Santa Fe Springs	16,053	3,259	20.3
La Mirada	46,474	7,045	15.2
Buena Park	77,102	24,730	32.1
Fullerton	130,239	28,302	21.7
Anaheim	320,603	85,833	26.8

Source: U.S. Census Bureau 2016

Table 3-6 Limited English Proficiency Population by Language (2016)

Location	Languages (Overall 5%+)		Languages (Overall 3%–5%)	
	Language	% Details	Language	% Details
City of Los Angeles	Spanish	40.1	--	--
Vernon	Spanish	63.4	Chinese	4.9
Commerce	Spanish	73.0	--	--
Bell	Spanish	86.0	--	--
Montebello	Spanish	57.0	Armenian	3.2
			Chinese	4.9
Pico Rivera	Spanish	70.6	--	--
West Whittier–Los Nietos CDP	Spanish	64.0	--	--
Norwalk	Spanish	54.5	Tagalog	3.4
Santa Fe Springs	Spanish	48.4	Korean	3.4
La Mirada	Spanish	25.4	Tagalog	4.2
	Korean	8.0		
Buena Park	Spanish	27.1	--	--
	Korean	10.7	--	--
	Tagalog	6.9	--	--
Fullerton	Spanish	25.1	Chinese	3.6
	Korean	10.4		
Anaheim	Spanish	44.0	Vietnamese	4.8

Source: U.S. Census Bureau 2016

3.5 Low-Income Populations

This section compares income and poverty characteristics for the population and communities RSA (by city) to the reference counties and cities. Low-income households are more susceptible to changes in their surrounding environment because they lack the financial stability or flexibility to respond to changes to the environment around them compared to less impoverished households. Refer to Appendix C.5, Populations and Communities: Low-Income Populations, for maps of low-income populations within the RSA.

3.5.1 Shared Passenger Track Alternatives

As provided in Table 3-7, low-income populations account for 13.9 percent and 9.9 percent of the total population in the reference communities of Los Angeles County and Orange County, respectively. Table 3-7 compares income and poverty characteristics for the reference counties and the cities. Median household incomes in Vernon, Commerce, and Bell are over \$10,000 lower than the county average. Bell has a median household income over \$25,000 lower than the county average. In general, areas within the RSA have lower median incomes than the rest of the city.

Table 3-7 Shared Passenger Track Alternatives: Household Income and Family Poverty Characteristics (2021)

Location	Median Household Income: Dollars	Percent of Population Below the Poverty Level
California	\$84,097	12.3
Los Angeles County	\$76,367	13.9
City of Los Angeles	\$69,778	16.6
Vernon	\$62,000	0.0
Commerce	\$58,226	14.8
Bell	\$51,183	23.3
Montebello	\$66,584	11.4
Pico Rivera	\$78,056	10.0
West Whittier–Los Nietos CDP	\$83,692	11.0
Norwalk	\$83,217	8.9
Santa Fe Springs	\$75,086	11.5
La Mirada	\$97,672	5.5
South Whittier CDP	\$85,579	8.7
Orange County	\$100,485	9.9
Buena Park	\$90,503	9.8
Fullerton	\$92,718	12.5
Anaheim	\$81,806	13.0
Orange	\$102,125	10.3
Population and Communities RSA		
City of Los Angeles	\$ 59,323	24.3
Vernon	\$ 62,000	0.0

Location	Median Household Income: Dollars	Percent of Population Below the Poverty Level
Commerce	\$ 59,573	16.4
Bell	\$ 55,288	25.5
Montebello	\$ 71,310	8.5
Pico Rivera	\$ 78,463	10.3
West Whittier–Los Nietos CDP	\$ 69,531	14.9
Norwalk	\$ 78,976	10.9
Santa Fe Springs	\$ 70,916	10.3
La Mirada	\$ 97,469	5.3
South Whittier CDP	\$ 68,423	14.7
Buena Park	\$ 74,918	12.2
Fullerton	\$ 85,490	14.5
Anaheim	\$ 77,299	15.2
Orange	\$ 108,097	14.5

Sources: U.S. Census Bureau 2021

CDP = Census-Designated Place; RSA = resource study area

Table 3-8 provides the percentage of the population that is transit-dependent within the two-county region and the jurisdictions within the RSA based on 2017–2021 American Community Survey data. Vernon, Bell, Pico Rivera, Norwalk, La Mirada, Fullerton, and the city of Orange have a percentage of transit-dependent population that is less than that of their reference counties. The cities of Los Angeles, Commerce, Montebello, West Whittier–Los Nietos Census-Designated Place, Santa Fe Springs, and South Whittier Census-Designated Place all have transit-dependent populations that exceed that of Los Angeles County. Buena Park and Anaheim have transit-dependent populations that exceed that of Orange County.

Table 3-8 Summary of Transit Dependency in the Resource Study Area

Jurisdiction Subsection Study Area	Percentage Transit-Dependent Population
Los Angeles County	
City of Los Angeles	26.9
Vernon	N/A
Commerce	27.8
Bell	34.5
Montebello	24.0
Pico Rivera	22.9
West Whittier–Los Nietos CDP	23.9
Norwalk	21.8
Santa Fe Springs	23.7
La Mirada	9.0
South Whittier CDP	20.9

Jurisdiction Subsection Study Area	Percentage Transit-Dependent Population
Orange County	
Buena Park	17.0
Fullerton	13.3
Anaheim	20.6
Orange	11.5

Source: U.S. Census Bureau 2021, Tables DP04, B01001, B25046, B26001, S2502, DP05, S0101, S1101

¹ The transit-dependent population was calculated by taking the number of residents aged 15 and over (as reported in Table S0101 of the 2017–2021 American Community Survey), subtracting the number of persons living in group quarters (as reported in Table B26001 of the 2017–2021 American Community Survey), subtracting the number of vehicles available (as reported in Table B25046 of the 2017–2021 American Community Survey), and then dividing the difference by the population aged 15 and over.

CDP = Census-Designated Place

City- and county-level data are useful for understanding the overall demographic characteristics of a city or a region, but do not capture a fine resolution distribution of low-income and minority populations or pinpoint where within those cities or counties low-income and minority populations live. Refer to Appendices C-2 and C-5 for maps depicting more detailed information related to minority and low-income populations within the RSA.

4 ADVOCACY AND COMMUNITY GROUPS

The Authority's project team has identified several transportation, environmental, economic, and community advocacy groups, as well as interested parties and community organizations that provide services to or represent minority and low-income persons in the project section. Appendix A, Advocacy and Community Groups Serving Minority and Low-Income Communities, contains a comprehensive list of interested parties, including low-income and minority organizations and appropriate contacts. The Authority will regularly update the project section database.

Additionally, prior to the release of the environmental document, the Authority will conduct targeted outreach to the listed groups and offer one-on-one briefings to promote project awareness and develop collaborative relationships with key community leaders. As groups express interest, the Authority will continue engagement leading up to and during the release of the environmental document. All groups will continue to be part of the project section database and will receive regular updates.

Table 4-1 lists the organizations dedicated to serving low-income and minority communities throughout the project area, and they are organized by category: transportation-related groups, low-income/minority-focused groups, and community issue groups.

Table 4-1 Corridor Advocacy and Community Groups

Organization Name	Description	Jurisdiction	Website
Transportation-Related Groups			
East Yard Communities for Environmental Justice (EYCEJ)	Transportation-focused organization based in Commerce working toward a safe and healthy environment for communities that are disproportionately suffering the negative impacts of industrial pollution.	Los Angeles County, southeast area, Commerce, Long Beach	http://eycej.org/
Low-Income/Minority-Focused Groups			
California Endowment	Statewide grant-making organization that promotes fundamental improvements in the health status of all Californians.	Statewide	http://www.calendow.org
California Environmental Justice Alliance (CEJA)	Statewide, community-led alliance that works to achieve EJ by advancing policy solutions. Environmental Justice Alliance uses community organizing in low-income communities and communities of color to alleviate poverty and pollution.	Statewide	http://caleja.org
California Environmental Rights Alliance	Statewide volunteer alliance of community activist organizations focused on achieving EJ and improving community health in California.	Statewide	www.envirorights.org
Coalition for Clean Air	Statewide organization building healthy communities and serving as a resource for grassroots environmental activism.	Statewide	www.ccair.org

Organization Name	Description	Jurisdiction	Website
Communities for a Better Environment	Huntington Park-based statewide organization which teaches organizing and leadership skills and offers technical assistance to residents in blighted and heavily polluted urban communities throughout California.	Statewide	www.cbecal.org
Los Angeles Conservation Corps	Los Angeles County environmental and social justice group focused on transforming disadvantaged communities through education and work.	Los Angeles County	www.lacorps.org
Los Angeles Environmental Justice Network	Los Angeles County coalition of many organizations. The EJ Network holds monthly coordination meetings.	Los Angeles County	https://delamoaactioncommittee.org/los-angeles-environmental-justice-network
Natural Resources Defense Council (NRDC)	International organization with various offices throughout the United States, including an office in Los Angeles. The organization focuses on air, water, clean energy jobs, climate change and other natural resources. NRDC also partners with local organizations to support social justice issues.	Nationwide	www.nrdc.org
Union de Vecinos	Maywood and Boyle Heights social organization focused on generating social change through a continuum of rigorous grassroots outreach engagement based on liberation theology.	Los Angeles County, Boyle Heights, and Maywood	www.uniondevecinos.org
Community Issue Groups			
BIENESTAR Latino Community Services	BIENESTAR is focused on improving health and well-being in the Latino community and other underserved communities in Southern California through grassroots community organizing.	Los Angeles and Orange Counties	www.bienestar.org
California Pan-Ethnic Health Network	Statewide network that promotes health equity by advocating for public policies and sufficient resources to address the health needs of communities of color.	Statewide	http://cpehn.org
California Women's Agenda	Statewide alliance focused on economic justice and education for women.	Statewide	https://cawa.winaction.org

Organization Name	Description	Jurisdiction	Website
California Wellness Foundation	Statewide grant-making organization that addresses the particular health needs of traditionally underserved populations, including low-income individuals, people of color, youth, and residents of rural areas.	Statewide	www.calwellness.org
Center for Asian Americans United for Self-Empowerment	Pasadena social justice organization focused on empowering the Asian Pacific American community through nonpartisan voter registration and education, community outreach, and leadership development.	Los Angeles County, Pasadena	www.causeusa.org
Chinese American Citizen's Alliance	Statewide organization empowering Chinese Americans by promoting ethics and morals, practicing and defending American citizenship in its fullest rights and responsibilities, and by providing youth leadership and community learning through education.	Statewide	www.cacanational.org
Community Coalition for Change	South Los Angeles social justice organization involved in transforming social and economic conditions underlying addiction, crime, violence, and poverty.	Los Angeles County, city of Los Angeles, south Los Angeles	https://cocosouthla.org
Concerned Citizens of South-Central Los Angeles (CCSCLA)	Concerned Citizens of South-Central Los Angeles formed in 1985 to stop an incinerator from being built and has focused on protecting the South-Central Neighborhood and others in South Los Angeles from toxics.	Los Angeles County, city of Los Angeles, south Los Angeles	https://ccscla.org/about
East Los Angeles Community Corporation	Boyle Heights and East Los Angeles social justice organization focused on community organizing, economic development, and the development of affordable housing.	Los Angeles County, Boyle Heights, and east Los Angeles	www.elacc.org
Girls Incorporated Orange County	Organization focused on health, education, and independence of girls in Orange County.	Orange County	www.girlsinc-oc.org
HOPE Latinas	Los Angeles social justice organization focused on developing empowered Latinas.	Los Angeles County	www.latinas.org
Korean Community Services Inc.	Buena Park and Los Angeles faith-based organization providing health and human services to Korean Americans and the General Public.	Los Angeles and Orange Counties	https://kcsinc.org

Organization Name	Description	Jurisdiction	Website
Korean Resource Center (KRC) - Orange County Office	Los Angeles County and Orange County-based organization focused on providing education, social services, through community advocacy and organizing.	Los Angeles and Orange Counties	www.krcla.org
League of United Latin American Citizens-Orange County	Nationwide organization advancing the economic condition, educational attainment, political influence, health, and civil rights of Hispanic Americans.	Nationwide	https://lulac.org
Liberty Hill Foundation	Los Angeles based policy organization focused on organizational development for new and smaller social organizations.	Los Angeles County	www.libertyhill.org
Los Angeles Community Action Network (LACAN)	Los Angeles based organization serves people living in poverty through creating opportunity, and empowering communities.	Los Angeles County, city of Los Angeles	http://cangress.org
Mexican American Opportunity Foundation	Montebello social justice statewide organization focused on the socioeconomic betterment of the greater Latino community of California.	Statewide	https://maof.org
Mexican American Political Association	Nationwide organization that promotes the interests of Mexican Americans, Mexicans, Latinos, Chicanos, Hispanics and Latino Economic Refugees in the United States.	Nationwide	www.facebook.com/MexicanAmericanPoliticalAssociation
Orange County Asian Pacific Islander Community Alliance (OCAPICA)	Orange County-based service, education, advocacy, organizing, and research organization focused on enhancing the well-being of Asians and Pacific Islanders.	Orange County	www.ocapica.org
Orange County Communities Organized for Responsible Development (OCCORD)	Orange County-based organization focused on expanding democracy, creating jobs, and building strong communities through community organizing.	Orange County	www.occord.org
Orange County Congregation Community Organization (OCCCO)	Orange County-based leadership development and social justice organization rooted in churches.	Orange County	www.occcopico.org

EJ = environmental justice; USC = University of Southern California

5 INCLUSIVE PUBLIC INVOLVEMENT RECOMMENDATIONS

The Authority provides focused outreach to project section areas where the population comprises mainly minority and low-income people. This focused effort is integrated throughout the outreach program given the Authority's understanding of the project area's demographics and receives the same level of detail as the overall outreach effort in the project section. The inclusive outreach effort has a three-fold purpose, intended to:

1. Inform communities about the potential environmental and human-health effects associated with the construction and operational activities of the alternatives under consideration.
2. Solicit input from the communities about their priorities, issues, and concerns regarding the proposed HSR project.
3. Encourage all populations in the project section to participate in the decisions that influence alternative selection, station locations and design, and all other related facilities and components of the proposed HSR project.

The purpose of these outreach activities is to inform local community members of the project and its status; solicit input on potential and perceived project impacts; and provide opportunities by which minority, low-income, and other hard-to-reach communities can effectively take part in the planning process for the Shared Passenger Track Alternatives. These inclusive outreach efforts will also open communication lines to gather low-income and minority population input and insights on project actions and potential impacts.

The Authority has collected and analyzed demographic and income information to identify minority and low-income populations in the project area. Correspondence with advocacy and community groups has been conducted through the life of the project and will continue to contribute to identifying the locations and methods for engaging the hard-to-reach communities, including minority and low-income populations throughout the study. The Authority will document outreach activities as they occur for inclusion in Chapter 5, Community Analysis, of the Draft EIR/EIS.

5.1 Inclusive Public Engagement Approach and Activities

Appendices C-2 and C-5 include maps of the locations of minority and low-income populations in the project section. Senate Bill 535, as described in Section 2.2.3, California Global Warming Solutions Act of 2006: Greenhouse Gas Reduction Fund (Senate Bill 535, De León), requires the identification of disadvantaged communities. The Authority's methodology to identify disadvantaged communities is primarily based on Title VI analysis of low-income and minority populations as described in the Draft EIR/EIS, with other environmental topics such as air quality, hazardous waste and materials, and traffic analyzed throughout the Draft EIR/EIS. Low-income and minority communities as defined in the Title VI identification process become the focus of inclusive outreach efforts.

The collaboration between the project outreach and environmental teams is an integral component of inclusive engagement because the activities conducted with interested parties and populations, and the input they provide, become part of the content of the project section Draft and Final EIR/EIS. The project team documents all participation and engagement activities as they occur for inclusion by the environmental team in Chapter 5 of the Draft EIR/EIS. As alternatives are developed and evaluated and design options for the stations are prepared, the Authority has conducted additional investigations to capture interested parties or populations to ensure that disadvantaged segments of the project section population have not been inadvertently missed.

Therefore, the Authority implements a comprehensive outreach program targeted to reach the full spectrum of diverse interests of the minority and low-income populations throughout all areas of the project section. The outreach approach is used to provide ongoing and continuous opportunities to engage the minority and low-income populations throughout project design and the environmental process.

The outreach approach will also apply the findings of reports on how minority and low-income populations may gain access to information and provide feedback. For example, according to the Pew Research Center, low-income and specific minority populations are more likely to depend on smart phones rather than on telephone land lines and to prefer to use smart phones rather than computers for internet connectivity (Pew Research Center 2015). Therefore, social media and online outreach can be an effective tool for low-income and minority populations.

Furthermore, activities to reach communities include:

- Ongoing meetings with elected officials, public agency staff, and community organizations where the project team solicits additional feedback on interested parties and organizations that should be considered and engaged
- Published meeting and project information notices in local community outlets, social posts, advertisements, multilingual notice distribution, and display newspaper advertisements
- Continued online research and communication with the Shared Passenger Track Alternatives' project area corridor city organizations that serve low-income and minority populations
- Identification and ongoing communication with local churches, schools, business groups, and other institutions that serve low-income and minority populations along the Shared Passenger Track Alternatives' project area
- Extended outreach e-blasts, phone calls, and follow-up correspondence with identified advocacy groups and stakeholders along the Shared Passenger Track Alternatives' project area

Table 5-1 outlines the approach and activities the Authority has conducted throughout the history of the project section's environmental clearance efforts, which were initiated in 2007. Future outreach activities tailored to reach minority and low-income populations in the project section will continue to be added to outreach plans specific to the milestone activity at hand and scheduled to coincide with the environmental process.

Table 5-1 Inclusive Engagement Approach and Activities

#	Outreach Type	Inclusive Engagement Approach
1.	Public Outreach Plans	Updated Public Outreach Plans will include low-income and minority considerations for each of the proposed major tasks/activities
2.	Database	Continue focused research to augment database contacts within targeted areas
3.	Legislative group briefings	Seek input and support on suggested targeted outreach
4.	Interested party briefings and presentations	Identify community leaders and organizations that represent low-income and minority interests; seek input and support on suggested targeted outreach
5.	Stakeholder Working Groups	Coordinate low-income, minority, and other targeted outreach via Stakeholder Working Group members
6.	Inclusive and extended outreach events	Identify activity centers including established community events and pop-up (grassroots neighborhood) and speaker's bureau ¹ (presentation) opportunities
7.	Information booths and other local events	Outreach events (information tables/pop-ups, presentations, etc.) at local neighborhood activity centers
8.	Office hours	Offer one-on-one or small group briefings via office hour appointments made through the HSR website, email, or hotline

#	Outreach Type	Inclusive Engagement Approach
9.	Door-to-door flyers	Door-to-door additional notification drops to identified low-income and minority areas before public meetings or hearings
10.	Public meetings	<p>Open house and public hearings at easily accessible, nearby public transit and ADA locations</p> <p>Implement public participation strategies with consideration for LEP, minority, children, the disabled, the elderly, and low-income populations</p> <p>Language support services: translation and interpretation will be implemented based on identified LEP needs</p>

¹ Speaker bureau is a term used for key interested party group/agency presentation opportunities.
ADA = Americans with Disabilities Act; HSR = high-speed rail; LEP = Limited English Proficiency

5.2 Outreach Engagement: Draft EIR/EIS Phase

In preparation for the release of the project section Draft EIR/EIS, the Authority will conduct a series of engagement activities to spread project awareness and encourage the community to participate in the public comment period (Table 5-2). The following plan reflects an outreach program that best informs and engages key stakeholders and the public while supporting the environmental schedule.

The outreach program will provide a project update leading up to and during the release of the Draft EIR/EIS. The outreach strategy is consistent with the Authority's efforts to engage interested parties at previous environmental milestones prior to Board actions in the project section.

Table 5-2 Los Angeles to Anaheim Project Section Proposed Draft EIR/EIS Outreach

Activity	Location
Prerelease of Draft EIR/EIS (2023–2024)	
CBO engagement briefings	Virtual
Information sessions	Virtual
Legislative briefings	Virtual
Stakeholder Working Group meeting	Virtual
Agency briefing	Virtual
Community pop-ups	Corridor-wide
Open house	Virtual
Inclusive and extended outreach events	Los Angeles, Norwalk/Santa Fe Springs, Fullerton, Anaheim, Hesperia, Victorville
Draft EIR/EIS Comment Period (2025)	
CBO engagement briefings	Virtual/In-person
Legislative briefings	Virtual
Stakeholder Working Group meetings	Virtual
City/agency coordination	Virtual
Community pop-ups	Project area, in-person
Open houses	In-person/virtual, project area

Activity	Location
Public hearings	In-person/virtual, Los Angeles, Norwalk/Santa Fe Springs, Fullerton, Anaheim
Inclusive and extended outreach events	Project area

Preliminary, subject to change.

CBO = community-based organization; EIR = environmental impact report; EIS = environmental impact statement

5.3 Deeper Reach Implementation

To guide and further inform the existing inclusive efforts, the Authority has developed a focused alignment Focused Alignment Outreach Plan Strategy (Appendix B). The plan considers the cultural, ethnic, and income diversity unique to each project section corridor city, the potential impacts, and outreach strategies to engage the varying populations.

5.4 Deliverables

Implementation of the outreach strategy and engagement activities will lead to a series of deliverables identified below. These deliverables will be used to inform, among other things, project refinements, environmental mitigation plans, and future outreach activities. These deliverables are updated routinely, and multiple versions may be delivered at the end of the outreach effort. These deliverables are:

- Inclusive Engagement Database:** A database tool that records organizational contacts and tracks outreach efforts over time. The database will be updated to reflect key project milestones and important project updates. It will include a record of all public meetings, open houses, open forums, environmental review milestone meetings, and other targeted group events. Additionally, as new organization contacts are identified, information about these contacts will be added to the database.
- External Outreach Meeting Schedule:** A calendar of external outreach meetings or events will be developed, updated, and maintained. The calendar will include public meetings, open houses, open forums, environmental review milestone meetings, and key targeted group events. A representative (or representatives) from the Authority will attend the meetings.
- Project Collaterals and Notification Materials:** Project collaterals and notification materials such as fact sheets, presentations, mailers, project hotline, and newspaper ads will be translated into Spanish, Korean, and Tagalog. Additionally, notification materials such as e-blasts and social media will be translated into Spanish. Wording detailing information about reasonable accommodation, interpretation, and translation services (i.e., "If you need reasonable accommodation...") will be provided for Chinese/Mandarin, Vietnamese, and Armenian.
- Records of Input Received from Inclusive Engagement Activities or from Low-Income/ Minority Communities:** Records will include outreach events, expressed concerns regarding potential adverse impacts, desires for mitigation measures, and comments on benefits of the project to communities.

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APPENDIX A: ADVOCACY AND COMMUNITY GROUPS SERVING MINORITY AND LOW-INCOME COMMUNITIES

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Buena Park Senior Center & Commission	Social Services	Senior Center	Buena Park	Mark Saucedo, Senior Center Supervisor	seniors@buenapark.com msauceda@buenapark.com	714-236-3870
Downtown Women's Center (DTLA)	Homeless Services	The mission of the Downtown Women's Center is to provide permanent supportive housing and a safe and healthy community fostering dignity, respect, and personal stability, and to advocate ending homelessness for women.	Los Angeles County	Amy Turk, Chief Prog Officer	amyt@downtownwomenscenter.org	213-680-0600 x2801
Union Rescue Mission (DTLA)	Homeless Services	Service Provider to Homeless	Los Angeles County	Kitty Davis-Walker, Vice President, Media Relations	kwalker@urm.org syoung@urm.org	213-73-4585
Homeless Health Care Los Angeles (HHCLA)	Homeless Services	Service Provider to Homeless	Los Angeles County	Stephany Campos, Director of Strategic Planning and Special Projects	scampos@hhcla.org development@hhcla.org	213-744-0724
Central City Community Outreach	Homeless Services	Service Provider to Homeless	Los Angeles County	Scott Chamberlain, Board of Directors, Chair	Scott@lacentralcity.org	626-590-2170
Volunteers of America Los Angeles (VOALA)	Service Provider	Service provider to Families, Youth, Veterans	Los Angeles County	Bob Pratt, President	info@voala.org	213-398-1500
Los Angeles Mission (DTLA)	Homeless Services	Service provider to Families, Youth, Veterans	Los Angeles County	Troy Vaughn, President/CEO	hsmith@lamiission.net Info@lamiission.net	213-629-1227 x305

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Project 180 LA	Service Provider	Service support to previous incarcerated population	Los Angeles County	Emily Bell, Director	info@project180la.com	213-620-5712
Fullerton Arirang Market - Korean	Community	Community Marketplace	Orange County	Richard Kim, Owner/Vice President	rkim0414@gmail.com	714-441-2675
Los Nietos More Advocates for Safer Homes (MASH)	Advocacy	Local advocacy group for safe homes.	Los Nietos (Whittier Unincorporated Area)	Theresa Cazares, Community Library Manager, Los Nietos Library	Tcazares@library.lacounty.gov	562-695-0708
America's Jobs Center of CA - Southeast Area Social Services Funding Authority (SASSFA)	Social Services	Government agency focused on providing services to older adults and jobseekers	Santa Fe Springs	Kirk Kain, Executive Director Alejandra (Alex) Valadez, Secretary - Seniors	Kkain@ajcc.lacounty.gov avaladez@sassfa.org amonreal@sassfa.org	562-506-6572
Rancho Las Paz - Mobile Home Community	Community	Residents	Orange County	Manager Sue Stone	sue@rancholaspaz.org	714-525-1381
Buena Park Collaborative	Social Justice	Collective of residents; representatives of elected federal, state, and county officials; city government; city services organizations; faith-based organizations; businesses; nonprofit organizations; and county and state agencies.	Orange County	Lindsey Harrison, Program Coordinator	lharrison@ocfoodaccess.org	714-564-9525

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
California Environmental Justice Alliance (CEJA)	Advocacy Group	Statewide, community-led alliance that works to achieve environmental justice by advancing policy solutions. Environmental Justice Alliance uses community organizing in low-income communities and communities of color to alleviate poverty and pollution.	Statewide	Denise Glaze, Co-Executive Director for Operations & Development	denise@caleja.org ceja@caleja.org scervas@caleja.org	323-826-9771 x104
HOPE Latinas	Social Justice	City of Los Angeles social justice organization focused on developing empowered Latinas.	Los Angeles County	Helen Iris Torres, Executive Director/CEO	htorres@latinass.org latinass@latinass.org	213-622-0549
Mexican American Opportunity Foundation (MAOF)	Economic Development	Focused on expanding opportunity in the Mexican American community	Commerce & Montebello	Vicky Santos, Chief Operations Officer	contact@maof.org	323-890-1555
California Endowment	Advocacy Group	Statewide grant-making organization that promotes fundamental improvements in the health status of all Californians.	Statewide/Los Angeles Chapter	Admin Assistant J. Ybarra	CHCRequests@calendow.org CHCLA@calendow.org	800-449-4149

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Coalition for Responsible Community Development	Economic Development	Coordinates and improves local planning, development and community services that address the needs of low-income and working-class residents and small businesses in South Los Angeles.	City of Los Angeles, South Los Angeles	Sonya Hines-Davis, Executive Assistant to E.D.	shines-davis@coalitionrcd.org info@coalitionrcd.org	213-743-6193
People's Community Organization for Reform and Empowerment (People's CORE)/Alliance for California Traditional Arts (ACTA)	Social Justice	Los Angeles social justice organization serving the Asian Pacific Islander and general community through grassroots community organizing.	Los Angeles County	Leticia Soto Fores, PhD, Deputy Director	executivedirector@peoplescore.net lflores@actaonline.org	213-241-0995
Orange County Asian Pacific Islander Community Alliance	Social Justice	Statewide social justice organization focused on the socio-economic betterment of the greater Latino community of California.	Garden Grove, CA	Mary Ann Foo	Mafoo@OCAPICA.org ocapica@ocapica.org	714-636-9095 x200
East Yard Communities for Environmental Justice (EYCEJ)	Transportation Related	Transportation-focused organization based in Commerce working toward a safe and healthy environment for communities that are disproportionately suffering the negative impacts of industrial pollution.	Los Angeles County, Southeast area, Com	Mark Lopez, Past Executive Director Current Eastside Community Organizer and Special Projects Coordinator Taylor Thomas, Co-Director	mlopez@eycej.org taylorl.eycej@gmail.com	323-263-2113

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Coalition for Clean Air	Advocacy Group	Statewide organization building healthy communities and serving as a resource for grassroots environmental activism.	Statewide/Los Angeles Office	John Shim, Office Manager 617 West 7th Street, Suite 300 Los Angeles, CA 90017	John@ccair.org	213-223-6860
Orange County Congregation Community Organization (OCCCO)	Social Justice	Orange County-based leadership development and social justice organization rooted in churches.	Orange County	Minerva Gomez, Lead Coordinator	minerva@occcopico.org	714-470-8178
BIENESTAR Latino Community Services	Social Justice	BIENESTAR is focused on improving health and well-being in the Latino community and other under-served communities in Southern California through grassroots community organizing.	Los Angeles	East LA Office, Center Supervisor Silvia Valerio	svalerio@bienestar.org	323-727-7896
Korean Resource Center Los Angeles (KRCLA)	Social Justice	To empower low-income immigrants, Asian Americans and Pacific Islanders, and people of color communities in Southern California	Los Angeles & Orange Counties	Dae Joong Yoon, President	djyoon@krcla.org krcla.org	323-937-3718
The Orange County Interfaith Coalition for the Environment	Social Justice	Orange County coalition of various faiths focused on environmental stewardship and preservation	Orange County	Margaret Henke, President	BraveSoulCoach@gmail.com	949-424-5423

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Anaheim Community Services Board	Social Services	Appointed by and acts as an advisory body to the City Council in matters pertaining to the social service needs of the citizens of the city.	Anaheim	Linda Barnett, Chair Barbara Leggett, Senior Secretary	bleggett@anaheim.net	714-765-5166
Anaheim Family YMCA	Health	Physical activity-focused organization focused on multiple benefits: health, community, and opportunity.	Anaheim	Debbie Jauch, Chief Operating Officer	info@anaheimymca.org	714-635-9622
Downtown Anaheim Youth Center	Youth Development and Education	Youth Center	Anaheim	Emily Perez, Senior Program Specialist	Eperez@anaheim.net	714-535-7517
FACT OC: Family Resource Centers of Anaheim	Social Services	Provides social services to families in need.	Anaheim	Carina Guzman Merlan, Anaheim Independencia Center Coordinator	info@factoc.org AnaheimIndependenciaFRC@factoc.org	714-826-9070
Orange County Conservation Corps & Charter School	Workforce Development	Nongovernmental organization focused on developing job skills while building community improvements	Anaheim	Kathryn Muniz, Chief Executive Officer	facebook@occcorps.org	714-956-6222 x302
Korean Community Services	Social Services	Providing community services to the Korean community and to other populations in need.	Fullerton	Ellen Ahn JD, MSW, Chief Executive Director 1060 S Brookhurst Rd Fullerton, CA 92833	eahn@kcsinc.org	714-449-1339

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Think Together	Youth Development and Education	Works with school districts and local communities to offer extended learning programs for underprivileged and low- income children	Santa Fe Springs	Jesse Durkin, General Manager of Santa Fe Springs	info@thinktogether.org	562-236-3831
Mercy House Los Angeles	Homelessness /Low-Income Housing	National nonprofit organization working to build a more humane world where poverty is alleviated, communities are healthy, and all people can develop. Believe that affordable housing and supportive programs improve the economic status of residents, revitalize neighborhoods and stabilize lives.	Los Angeles	Larry Haynes, President	info@mercyhouse.net info@mercyhousing.org	213-743-5820
Community Build Inc	Economic Development	Dedicated to revitalizing South Los Angeles	City of Los Angeles, South Los Angeles	Brenda Shockley, Founder Robert Sausedo, President, CEO	info@communitybuild.org	323-290-6560
Anaheim Neighborhood Councils (All 6 districts absorbed by 4 NC Areas - Focus on West*/South*/Central*)	Social Justice	Neighborhood Councils	Anaheim	Emily Perez, Neighborhood Services Supervisor	eperez1@anaheim.net https://www.anaheim.net/1281/Neighborhood-Services ASporn@anaheim.net	714-765-4397
Bumble Bee Christian Learning Center	Youth Development	School (Private Early Ed Center)	Fullerton	Director Maria Mora	--	714-526-6272
Grow & Learn Center	Youth Development	School (Norwalk-La Mirada Unified School District)	La Mirada	Director Debra Peter	--	714-739-5911

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
A BETTER LA	Youth Development and Education	Gang intervention specialists working to bridge racial divides and avoid escalation of violence.	City of Los Angeles, South Los Angeles	Aquil Basheer, Community Advocate Advisory Board	info@abetterla.org	213-412-3111
Pathways of Hope	Homeless Services and Housing	Pathways of Hope is led by a Board of Directors that provides the vision for a community free from hunger and homelessness. Coordinate with churches and other social providers to deliver services to homeless.	Orange County	David Gillanders, Executive Director	info@pohoc.org	714-680-3691
YWCA - North OC	Social Services	YWCA is focused on empowering women and eliminating racism. They offer a variety of services from housing to workforce development to senior services.	Orange County	Diane Masseth-Jones, M.S.	info@ywca.org	714-871-4488
Aliso-Pico Recreation Center/Cultural Education Center	Parks and Recreation	Recreation Center	City of Los Angeles, Boyle Heights	Pamela Yugar, Director	--	323-264-5261
Batres Community Center	Parks and Recreation	Community Center	Commerce	Mary Anne Griego, Recreation Center Supervisor	Administration-Department@ci.commerce.ca.us	323-264-5045
Bell Community Center	Parks and Recreation	Community Center	Bell	Alvin Tumala, Recreation Coordinator	atumala@cityofbell.org	323-773-1596

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Boyle Heights Technology Youth Center	Youth Development and Education	Computer lab	City of Los Angeles, Boyle Heights	Sandy Umanzor, Director	Sandy.umanzor@lacity.org	323-526-5800
Boyle Heights Sports Center	Parks and Recreation	Community Center	Boyle Heights	--	Boyleheights.sportscenter@lacity.org	323-264-5136
Bristow Park Community Center	Parks and Recreation	Community Center	Commerce	Greg Alaniz, Director of Parks and Recreation	galaniz@ci.commerce.ca.us	323-887-443
Catherine Hensel Youth Center	Youth Development and Education	Youth Center	Montebello	David Sosnowski, Director of Recreation and Community Services	dsosnowski@montebelloca.gov	323-887-4577
Commerce City Senior Citizens Center	Social Services	Senior Center	Commerce	Veronica Jimenez, Senior Center Supervisor	annc@ci.commerce.ca.us VeronicaJ@ci.commerce.ca.us	323-887-4430
Community Family Guidance Center	Social Services	Family counselling centers serving Norwalk and other SE Los Angeles County Communities	Cerritos	Amanda Blanton, President	helpingkids@cfgcenter.com	562-924-5526
East Los Angeles Women's Center	Social Services	Protecting women through offering sexual assault, domestic violence, and youth services.	Los Angeles County	Jennifer Martinez, Human Resources Specialist Barbara Kappos, LCSW Executive Director	jmartinez@elawc.org info@elawc.org	323-526-5819
EI ARCA	Social Services	Provides services to the developmentally disabled population of Los Angeles.	Los Angeles County	Dr. John Menchaca, Vice President & CEO	info@elarcainc.org	323-223-3079

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Fullerton Family YMCA	Health	Physical activity-focused organization focused on multiple benefits: health, community, and opportunity	Fullerton	Jordan Garcia, Executive Director	jgarcia@ymcaoc.org	714-879-9622
Gus Velasco Neighborhood Center	Social Services	Community Center	Santa Fe Springs	Maricela Balderas, Director of Community Services	MaricelaBalderas@santafesprings.org	562-692-0261
Hoag Health Center	Health	Hospital with programs focused on underserved communities	Orange County	Robert T. Braithwaite, President and CEO	Robert.Braithwaite@hoag.org	949-764-4624
Lou Costello Jr Recreation Center	Parks and Recreation	Recreation Center	City of Los Angeles, Boyle Heights	Andy Ho, Senior Director	andy.ho@lacity.org costello.recreationcenter@lacity.org	213-485-9111
Miraloma Park Family Resource Center	Social Services	Community Center	Anaheim	Arturo Varela, Community Services Supervisor	Play@anaheim.net Avarela@anaheim.net	714-765-52506556 5265
Metro Citizens Advisory Committee	Transportation Advocacy	A committee of local residents and transit riders serving the Los Angeles County Metropolitan Transportation Authority	Los Angeles County	--	boardclerk@metro.net servicecouncils@metro.net	818-980-6937
Norwalk Citizen Info Center	Social Services	Community Center	Norwalk	Vickie Yoshikawa, Communication & Public Affairs	vyoshikawa@norwalk.ca.gov	562-929-5753
Pathways	Social Services	Helps to fund low and no cost childcare and special needs services	Commerce	Tamika Farr, Chief Executive Officer	--	213-427-2700

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Pecan Recreation Center	Parks and Recreation	Recreation Center	City of Los Angeles, Boyle Heights	--	Pecan.recreationcentercenter@lacity.org	323-262-2736
Pico Rivera Senior Center	Social Services	Senior Center	Pico Rivera	Lizet Olmos, Recreation Coordinator	lolmos@pico-rivera.org	562-801-4920
Pico Rivera Youth Center	Youth Development and Education	Youth Center	Pico Rivera	Eyvette Ruiz, Coordinator	eruiz@pico-revera.org	562-801-4931
Richard N. Slawson Southeast Occupational Center	Workforce Development	Adult school with focus on job skills training	Bell	Sonya Ramirez	slawsonoc@lausd.net	323-729-6400
Rio Hondo Park Community Center (Department of Parks & Rec)	Parks and Recreation	Community Center	Pico Rivera	--	--	562-801-4931
Rosewood Park Community Center	Parks and Recreation	Community Center	Commerce	--	--	323-887-4427
Southeast Rio Vista YMCA at Maywood Center	Health	Physical activity-focused organization focused on multiple benefits: health, community, and opportunity	Maywood	Jenny Chan, Executive Vice President and Chief Financial Officer	--	323-588-2256
West Anaheim Senior Citizens	Social Services	Community Center	Anaheim	--	--	714-765-3415
Homeboy Industries	Workforce Development	Focus on helping young men and women extract themselves from involvement with street gangs.	City of Los Angeles	Greg Boyle Founder	info@homeboyindustries.org	323-526-1254

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
A Community of Friends	Homeless Services and Housing	Focused on ending homelessness through providing housing.	Southern California	Dora Leong Gallo, Chief Executive Officer	dgallo@acof.org	213-480-0809
ALMA Family Services	Social Services	Connecting families with developmentally disabled members and special needs with resources.	Pico Rivera	Maria de Lourdes Caracoza, President/Chief Executive Officer	info@almfamilyservices.org	562-801-4626
Anaheim Community Foundation	Grant maker	Foundation investing in Anaheim youth and improvement projects.	Anaheim	--	Anaheimcommunityfoundation@Gmail.Com	714-758-4419
Assistance League of Fullerton	Grant maker	Thrift store selling products to benefit local charities.	Fullerton	Kaaran Hathaway, President	president@alfullerton.org info@alfullerton.org	714-525-1041
Bienvenidos	Social Services	Focused on foster care, community health, and social services.	Los Angeles County	Laura Kelso, Director of Community Resources	Lkelso@hillsides.org communications@hillsides.org	323-254-2274x11251
Boys & Girls Club of Fullerton	Youth Development and Education	Focused on providing lifestyle foundations for youth to lead productive lives.	Fullerton	Jesus Villegas Branch Manager	--	714-871-1391
Bus Riders Union	Transportation Advocacy	Grassroots group focused on transportation justice and oversight of Los Angeles County Metropolitan Transportation Authority	Los Angeles County	--	info@thestrategycenter.org eric@voicesfromthefrontlines.com channing@thestrategycenter.org	213-387-2800

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
California Community Foundation	Grant maker	Strengthen Los Angeles communities through effective philanthropy and civic engagement.	Los Angeles Region	Miguel A Santana, President & Chief Executive Officer	msantana@calfund.org info@calfund.org ahernandez@calfund.org	
California Conservation Corps	Workforce Development	Nongovernmental organization focused on developing job skills while building community improvements	Norwalk	Christian Herrera Conservationist II	christian.herrera@ccc.ca.gov	562-868-7201
California Wellness Foundation	Social Justice	Statewide grant-making organization that addresses the particular health needs of traditionally underserved populations, including low-income individuals, people of color, youth and residents of rural areas.	Statewide	Richard Tate, President & Chief Executive Officer	--	818-702-1900
Center for Healthy Communities, The California Endowment	Health	Think tank focused on improving public health	Statewide	Anne-Marie Jones, Director	ajones@calendow.org	800-449-4149
Communities for a Better Environment	Social Justice	Organization that builds local power through community organizing, research, and legal support	Huntington Park	Darryl Molina Sarmiento, Executive Director	dmolina@cbecal.org	323- 826-9771 ext 105

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Chinese American Citizen's Alliance	Social Justice	Statewide organization empowering Chinese Americans by promoting ethics and morals, practicing and defending American citizenship in its fullest rights and responsibilities, and by providing youth leadership and community learning through education.	Los Angeles	Los Angeles Lodge President Dr. Wenli Jen 415 Bamboo Lane, Los Angeles, CA 90012	info@cacala.org cacalosangeleslodge@gmail.com	213-628-8015
Coalition for Responsible Community Development (CRCD)	Economic Development	Coordinates and improves local planning, development and community services that address the needs of low-income and working-class residents and small businesses in South Los Angeles.	City of Los Angeles, South Los Angeles	Mark Wilson, President & Executive Officer	mwilson@coalitionrcd.org	213-743-6193
Day One	Health	Provides public health education.	Los Angeles County, San Gabriel Valley	Christy Zamani Executive Director	christy@godayone.org	626-229-9750

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Disabled American Veterans	Social Services	Advocates for disabled veterans.	Santa Fe Springs	Daniel Contreras, Chief Executive Officer Adjutant Enrique Ramos, Director of Operations at CA Headquarters Renee Matthews, Communications Specialist 13733 Rosecrans Ave Santa Fe Springs, CA 90670	davcaadj@gmail.com eramos@davcal.org rmatthews@davcal.org hq@davcal.org	562-404-1266
East Los Angeles Community Service Center (Aging and Disabilities)	Social Services	Community Center	Los Angeles County, East Los Angeles	Rosendo Garcia, Staff Support	RGarcia2@ad.lacounty.gov	323-260-2801
Eastmont Community Center	Parks and Recreation	Community Center	Los Angeles County, East Los Angeles	Isaias Hernandez, Executive Director	info@eastmontcommunitycenter.org	323-726-7998
El Centro Del Pueblo	Parks and Recreation	Focused on providing community activities in Echo Park.	City of Los Angeles, Echo Park	Sandra Figueroa, Villa Executive Director	jvillafigs@aol.com	213-483-6335
Giving Children Hope	Social Services	Faith-based non-profit focused on alleviating poverty.	Buena Park	Pete Bowen, CEO	Pbowen@gchope.org	714-523-4454
JWCH Institute, Inc.	Health	Health center focused on poor and underserved communities	Los Angeles County	Alvaro Ballesteros, MBA, Chief Executive Officer	Admin@jwch.org	323-201-4516

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Los Angeles Conservation Corps	Youth Development/ Education	Los Angeles County environmental and social justice group focused on transforming disadvantaged communities through education and work.	Los Angeles	Wendy Butts, CEO	--	213-362-9000
Los Angeles Environmental Justice Network	Social Justice	Los Angeles County coalition of many organizations. The EJ Network holds monthly coordination meetings	--	Cynthia Babich, Executive Director of the Del Amo Action Committee	DelAmoActionCommittee@gmail.com	310-769-4813
Latino Diabetes Association	Health	Organization focused on fighting diabetes within the Latino community	Montebello	Yolie Acosta, Executive Director	yacosta@lda.org	323-837-9869
Leon Owens Foundation	Youth Development and Education	Organizes skilled volunteers and provides scholarships for students in need.	Fullerton	David Owens, President	lowanna@LeonOwensFoundation.org	714-687-5520
Little Tokyo Community Council	Community	Nonprofit community coalition	Los Angeles County	Kristin Fukushima, Managing Director	kristin@littletokyola.org m.okamoto@moainc.com	--
Long Beach Department of Health and Human Services	Health	Government agency	Long Beach	Alison King, Department Director	he-publicaffairs@longbeach.gov	--
Los Angeles City Housing Department (LAHD)	Homeless Services and Housing	Identifies housing policy for the City of Los Angeles.	City of Los Angeles	Tricia Keane, Executive Officer	lahd.publicinfo@lacity.org	562-607-7341
Los Angeles County Department of Public Health	Health	Health focused agency.	Los Angeles County	Barbara Ferrer, PhD, MPH, MEd, Director	unzenhauser@PH.Lacounty.gov	--

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Los Angeles Gay and Lesbian Community Center	Health	Focused on providing health and homelessness services to the Gay and Lesbian Community.	Los Angeles County	Joe Hollendoner, MSW, Chief Executive Officer	dmartinez@lgbtcenter.org	323-993-7400
Los Angeles Neighborhood Land Trust (LANLT)/Communities Against Displacement	Parks and Recreation	Focused on providing sustainable park space to densely populated urban areas.	City of Los Angeles	Tori Kjer, PLA, Executive Director	tkjer@lanlt.org	213-572-0188
Maravilla Foundation	Social Services	Providing no cost and low-cost services to residents of East Los Angeles	Commerce	Alex Sotomayor, CEO	info@maravilla.org	323-721-4162
The Menformation Project, Inc.	Youth Development and Education	South Los Angeles group focused on developing young men	City of Los Angeles, South Los Angeles	Antonio D. Charity, Program Director	feedback@menformation.org	--
Montebello Senior Center	Social Services	Senior Center	Montebello	David Sosnowski, Director of Recreation & Community Services	dsosnowski@montebelloca.gov	323-887-4575
Montebello-Commerce YMCA	Health	Physical activity-focused organization focused on multiple benefits: health, community, and opportunity	Montebello	Jenny Chan, Executive Vice President & Chief Financial Officer	membership@ymcaLA.org	323-887-9622

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
New American Welcome Center (NAWC) of YMCA Los Angeles	Social Services	The NAWC integration model empowers immigrants to achieve their full potential and prepares receiving communities to be inclusive through a focus on direct and referral services, community partnerships, & bridge-building activities.	Los Angeles	Josh Chan, Executive Director	JoshChan@ymcaLA.org	323-244-9077
Norwalk Community Coordinating Council	Social Services	Umbrella organization and communication tool for all non-profits in the City of Norwalk and also supports the community by assisting with a variety of social service projects	Norwalk	William F Clark	nccc@usa.com	562-921-4218
Norwalk Teen Center	Youth Development and Education	Teen Center	Norwalk	Patricia Santana, M.A., Recreation Coordinator	norwalkteencenter@norwalkca.gov	562-929-4260
Orange County Community Housing Corporation	Economic Development	Builder of affordable housing	Santa Ana	Nora Mendez, Executive Director	nora@occhc.org	714-558-8161 x11
Orange County Family Justice Center (OCFJC)	Social Services	Focused on providing services to victims of violence and abuse in North Orange County	Anaheim	Letizia Alcibar, Program Administrative Coordinator	lalcibar@ocfjcf.org	714-765-1645 x1618
Orange County Public Health Care Agency	Health	Government agency	Santa Ana	Veronica Kelley, DSW, MSW, LCSW, Agency Director	ehhealth@ochca.com	714-433-6000

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Orange County Transportation Authority Citizens Advisory Committee	Transportation Advocacy	A committee of local residents and transit riders serving the Orange County Transportation Authority	Orange	Christina Byrne, Department Manager, Public Outreach	cbyrne@octa.net	714-780-7423
Pathways of Hope	Social Services	Focused on ending hunger and homelessness	Fullerton	David Gillanders, Executive Director	Info@pohoc.org	714-680-3691
People For Parks	Parks and Recreation	Focused on developing school parks that can also be used to serve the community	Los Angeles County	Tori Kjer, Executive Director	info@peopleforparks.org	213-572-0188
Pico Rivera Community Center	Parks and Recreation	Community Center	Pico Rivera	Pamela Yugarz, Director	recreation@pico-rivera.org	562-801-4430
Ponderosa Park Family Resource Center	Social Services	Resource Center	Anaheim	Emily Perez	eperez@anaheim.net	714-765-5155
Project Return Peer Support (PRPSN)	Health	Dedicated to assisting in the recovery of people with mental health challenges	Commerce	Guyton Colantuono, President	gcolantuono@prpsn.org	323-346-0960 x 210
Public Health Alliance of Southern California	Health	Association of public health agencies and organizations	Southern California	Tracy Delaney	TDelaney@phi.org	--
San Gabriel Valley Habitat for Humanity	Homeless Services and Housing	Helps people who cannot afford traditional housing.	Los Angeles County (East County)	Bryan Wong, CEO	bwong@sgvhabitat.org	626-387-6899
Sierra Club, Los Angeles Chapter	Transportation Advocacy	Group within the Sierra Club focused on advancing organizational goals through reducing the impact of transportation	Los Angeles County	Morgan Goodwin, Senior Chapter Director	Morgan.goodwin@sierraclub.org	213-387-4287

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Soroptimist International of Montebello	Social Justice	Montebello Chapter of international social justice organization for business and professional women who work to improve the lives of women and girls, in local communities and throughout the world.	Los Angeles County, Montebello	--	c29_tine@yahoo.com	323-722-1925
Soroptimist International of Norwalk/Santa Fe Springs	Social Justice	Norwalk Chapter of international social justice organization for business and professional women who work to improve the lives of women and girls, in local communities and throughout the world.	Los Angeles County, Norwalk/Santa Fe Springs	Gina Alaya, President	sinorwalksantafesprings@soroptimist.net	562-690-6226
Soroptimist International of Pico Rivera	Social Justice	Pico Rivera Chapter of international social justice organization for business and professional women who work to improve the lives of women and girls, in local communities and throughout the world.	Los Angeles County, Pico Rivera	--	sipicorivera@soroptimist.net	323-269-7171
Soroptimist Club of Buena Park	Social Justice	Global women's organization whose members volunteer to improve the lives of women and girls through programs in their community.	Orange County, Buena Park	--	suburbanoptimistclub.board@gmail.com	714-752-3565

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Soroptimist International of Buena Park	Social Justice	Buena Park Chapter of international social justice organization for business and professional women who work to improve the lives of women and girls, in local communities and throughout the world.	Orange County, Buena Park	--	sibuenapark@soroptimist.net	--
Soroptimist International of Fullerton	Social Justice	Fullerton Chapter of international social justice organization for business and professional women who work to improve the lives of women and girls, in local communities and throughout the world.	Orange County, Fullerton	--	SIFullerton@Soroptimist.net	714-287-9534
Southeast Community Development Corporation	Social Services	Non-profit organization that redistributes government funds throughout Southeast Los Angeles County Cities	Bell Gardens	Emma Hernandez, Chief Executive Director	emma.hernandez@scdcorp.org	323-585-4579
Special Services for Groups (SSG)	Social Services	Building and sustaining community-based programs that address the needs of vulnerable communities	Los Angeles	Herbert K. Hatanaka, DSW, Executive Director	--	213-553-1800
Technology Center	Workforce Development	Providing a computer lab to the general public and teaching computer skills	Bell	Emma Hernandez	emma.hernandez@scdcorp.org	323-771-8144

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
The Midnight Mission	Homeless Services and Housing	Homeless services organization focused on serving immediate needs of the homeless	City of Los Angeles, Skid Row	David Prentice, President & Chief Executive Officer	dprentice@midnightmission.org	213-624-9258 x1030
The Trust for Public Land	Parks and recreation	Nationwide non-profit organization with a special focus on urban parks in Southern California	Southern California	Dr. Carrie Besnette Hauser, President & CEO	info@tpl.org	323-223-0441 x11
Veterans In Community Services Inc	Social Services	Veterans serving the Los Nietos area	Whittier/Santa Fe Springs	--	--	562-204-0529
Veterans Memorial Park Community Center	Social Services	Community Center	Commerce	Adrian Muniz, Recreation Coordinator	adrianm@ci.commerce.cs.us	323-887-4428
Veterans' Memorial Park	Community	High density park in the City of Bell	Bell	Antonio Martinez Recreation Coordinator	amartinez@cityofbell.org vesquivel@cityofbell.org	323-923-2664
Western Youth Services	Health	Psychological health provider working with foster care children, victims of abuse, and other youth to intervene and improve their prospects for life success	Anaheim	Lorry Leigh Belhumeur Ph.D.	info@westernyouthservices.org	949-855-1556
Youth Empowerment Network	Youth Development and Education	Community Center	Los Angeles County	Omar De la Riva, Community Organizer	Omar.DeLaRiva@kidworksonline.org	--

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Whittier Area Literacy Council of Boys and Girls Club of Whittier	Education	Whittier Area Literacy Council, Inc. is a nonprofit volunteer organization dedicated to teaching people to read, write, and speak the English language (for free). WALC has served Whittier and adjacent communities since 1962.	Whittier/Los Nietos	Gisell Fernandez, Education and Outreach Coordinator	walcread@gmail.com	562-337-9513
YWCA - LA	Social Services	YWCA is focused on empowering women and eliminating racism. They offer a variety of services from housing to workforce development to senior services.	Los Angeles County	Lori Carmona, CEO	info@ywcagla.org	213-365-9513-
Los Angeles General Medical Center (formerly LAC+USC Medical Center)	Medical	University medical hospital	Los Angeles, Lincoln Heights	Jorge Orozco, CEO	--	323-409-1000
InnerCity Struggle	Social Services	InnerCity Struggle provides positive after-school programs for students to become involved in supporting our schools to succeed.	Los Angeles, Boyle Heights	Henry Perez, Executive Director	henry@innercitystruggle.org	323-780-7605

Organization	Type	Description	Jurisdiction	Point of Contact	Email	Phone
Los Angeles Communities Advocating for Unity, Social Justice, and Action, Inc (LA CAUSA)	Social Justice	LA CAUSA is a leadership and community development organization for youth who did not succeed in the traditional school system	Los Angeles, Boyle Heights	Virginia Reyes, Interim Director	vreyes@lacausa.org	323-887-2500

APPENDIX B: FOCUSED ALIGNMENT OUTREACH PLAN STRATEGY

TARGETED COMMUNITIES

As part of the Inclusive Public Engagement Plan, the following engagement strategies have been identified for low-income/minority populations along the project corridor. Engagement strategies have been developed considering the following characteristics:

1. **Communities that are considered low-income/minority populations.** Engagement strategies for these communities will include coordination with city staff for project awareness, coordination with local advocacy groups, and community information booths and pop-ups.
2. **Communities that have been identified as low-income/minority populations with disproportionate effects.** These communities will need additional outreach to share project impacts such as commercial and residential displacements, construction impacts, and operational noise impacts. Additional outreach will also focus on identifying concerns, community benefits from the project, and potential offsetting mitigation measures.

Anaheim

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused community briefing	<p>Host an in-person briefing targeted to interested parties that reside/operate in affected areas by operational noise and construction impacts.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers 	<ul style="list-style-type: none"> • Project update • Operational noise impacts • Congestion/delays during construction 	<p>Operation Noise Impacts</p> <ul style="list-style-type: none"> • Area between E Wilhelmina St and E Sycamore St in Anaheim • Area between Lincoln Ave and E Santa Ana St in Anaheim <p>Congestion/Delays During Construction</p> <ul style="list-style-type: none"> • Intersection at East St and Lincoln Ave in Anaheim • Roadway segment Santa Ana St from west of East St in Anaheim
Focused business briefing	<p>Host an in-person or virtual briefing targeted to businesses in affected areas that have been identified as a potential commercial displacement.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers • Calls and email notification 	<ul style="list-style-type: none"> • Project update • Commercial displacement impacts 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> • Neighborhood: Platinum Triangle Anaheim. Businesses adjacent to the intersection of State College Blvd and tracks in Anaheim.

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Downton Anaheim (Center Street Promenade) • Anaheim Public Library <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Citrus Park (approximately 0.5 mile from the alignment) • Magnolia Park (approximately 1 mile from the alignment) • Aloe Greens Park (approximately 1 mile from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of information boards at their locations.</p>	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Anaheim Beautiful • Anaheim Elementary School District • Anaheim Family YMCA • Anaheim Hills Rotary Club • Anaheim Historical Society • Anaheim Marine Adoption Committee • Anaheim Municipal Employees Association • Anaheim Police Association • Anaheim Rotary Club • Anaheim Community Foundation • Anaheim Union High School District • Boys and Girls Club of Anaheim • Caterina's Club • CHRYSALIS- Orange County • Clear Motivations Adult Day Program • Community SeniorServ Inc DBA Meals on Wheels Orange County

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
			<ul style="list-style-type: none"> • Downtown Anaheim Farmer's Market • Grandma's House of Hope • Institute of Islamic Society of Orange County • Lions Heart Service • Meals on Wheels Orange County • Miss Anaheim Scholarship Association • My Safe Harbor Inc • Orange County Congregation Community Organization (OCCCO) • Orange County Deaf Advocacy Center • Orange County Family Justice Center • Orange County Heritage Council • Orange County Heritage Council • Orange County Visitors Association • Patriots and Paws • SafeatMyHouse • Support Our Anaheim Resort Area • The Eli Home • United Cambodian Community • Uplift Charity • Western Youth Services • Historic Prevention Committee • Oak Canyon Nature Center • City of Anaheim Cultural and Heritage Commission
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> • Project updates • Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

Fullerton

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused business briefing	<p>Host an in-person or virtual briefing targeted to businesses in affected areas that have been identified as a potential commercial displacement.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers • Calls and email notification 	<ul style="list-style-type: none"> • Project update • Commercial displacement impacts 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> • Neighborhood: Southwest Fullerton. Businesses to the south of the tracks between Highland Ave and Harbor Blvd in Fullerton.
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Downtown Plaza • Fullerton Public Library <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Fullerton Pooch Park (approximately 0.5 mile from the alignment) • Pacific Drive Park (approximately 0.5 mile from the alignment) • Independence Park (approximately 1 mile from the alignment) • Fullerton Skate Park (approximately 1 mile from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Friends of Coyote Hills • South Central Coastal Information Center • Fullerton Historic Theatre Foundation • Korean Community Services • Muckenthaler Cultural Center • Soroptimist International of Fullerton • YWCA Orange County • Assistance League of Fullerton

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
			<ul style="list-style-type: none"> • Boys & Girls Club of Fullerton • Campaign One At A Time • Family Support Network • Fullerton Community Foundation • Fullerton Historic Theatre Foundation • Fullerton Rail Fanners • Fullerton Rotary Club • Fullerton Sunrise Rotary Club • Guardian Angels of America Foundation (GAAF) • High Hopes Counseling Foundation Inc • HOPE Center of Orange County • Kiwanis Club of Fullerton • Korean Resource Center (KRC), Orange County Office • Leon Owens Foundation • OC United • Pathways of Hope • Relay for Life • Shia Muslim Council Of Southern California • Yorba Linda-Placentia Family YMCA • YWCA North Orange County
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> • Project updates • Project features in area 	Interested parties who reside in, work in, and visit the area. Locations may vary depending on upcoming community events.

QR = Quick Response

Buena Park

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused business briefing	<p>Host an in-person or virtual briefing targeted to businesses in affected areas that have been identified as a potential commercial displacement.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers • Calls and email notification 	<ul style="list-style-type: none"> • Project update • Commercial displacement impacts 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> • Neighborhood: Northeast Buena Park. Businesses adjacent to this address: 5455 Dodds Ave, Buena Park, CA 90621.
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (Lakeside Master Association, parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Buena Park Library District • Buena Park Downtown Mall <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Lindbergh Park (approximately 1 mile from the alignment) • Whitaker Park (approximately 1 mile from the alignment) • Friendship Park (approximately 1.5 mile from the alignment) • Los Coyotes Country Club (approximately 1.5 mile from the alignment) • Images Park (approximately 2 miles from the alignment) • Ralph B. Clark Regional Park (approximately 3 miles from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • A G Korean Council • American Legion • Ban Suk Methodist Korean Church • Boys & Girls Club of Buena Park

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
			<ul style="list-style-type: none"> • Buena Park Collaborative • Buena Park Community Center • Buena Park Elementary School District • Buena Park Historical Society • Buena Park Kingdom Hall of Jehovah's Witnesses • Buena Park Noon Lions • Buena Park Rotary Club • Buena Park Senior Center • Buena Terra Elementary School Parent Teacher Association • Calvary Church of Buena Park • Calvary Mission Korean Church • Carpenters Local Union 714 • Christ Community Church • Church of Reflections At Knott's Berry Farm • Evangelical Formosan Church • First Congregational Church Of Buena Park • First Southern Baptist Church Of Buena Park • Giving Children Hope • Good Shepherd Lutheran Church • Hana Church • Homewood Community Center • Jain Center of Southern California • Knights of Columbus • Korean Community Church • Korean Community Services, Inc • Nachimban Presbyterian Church • Pentecostal Church of God • Silverado Days

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
			<ul style="list-style-type: none"> • Soroptimist International of Buena Park • Soroptimist Club of Buena Park • St Joseph's Episcopal Church • St Pius V Catholic Church • Thanksgiving Church
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> • Project updates • Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

La Mirada

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • La Mirada Regional Aquatic Center • La Mirada Theatre <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Nef Historical Park (approximately 1 mile from the alignment) • Zimmerman Park (approximately 1 mile from the alignment) • Amelia Mayberry Park (approximately 3 miles from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p>	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Calvary Chapel La Mirada • Calvary Orthodox Presbyterian Church • Christian Church of La Mirada

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
	<ul style="list-style-type: none"> Eblast 		<ul style="list-style-type: none"> Community Presbyterian Church of La Mirada Eagles Nest Preschool Toddler & Infant Center Far East Broadcasting Company (FEBC) Foursquare Church of La Mirada Friends of La Mirada Theater Gospel Presbyterian Granada Heights Friends Church Hilltop Christian Fellowship Journey Community Church Kingdom Hall of Jehovah's Witnesses La Mirada Activity Center La Mirada Christian Church La Mirada First Church of the Nazarene La Mirada Rotary Club La Mirada United Methodist Church La Mirada Volunteer Center Lighthouse Christian Center (LCC) Living Faith in La Mirada Olive Branch Calvary Chapel Prince of Peace Lutheran Church Robert F Kennedy Democratic Club Rotary Club of La Mirada Splash! La Mirada Regional Aquatics Center St Paul of the Cross Catholic Church Temple Beth Ohr Beacon Train Buffs of Southern California Trinity Reformed Baptist Church

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> Project updates Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

Santa Fe Springs

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused business briefing	<p>Host an in-person or virtual briefing targeted to businesses in affected areas that have been identified as a potential commercial displacement.</p> <p>Notification:</p> <ul style="list-style-type: none"> “Door-to-door” notification flyers 	<ul style="list-style-type: none"> Project update Commercial displacement impacts 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> Neighborhood: Los Nietos Junction in Santa Fe Springs (Southeast Santa Fe Springs). Businesses adjacent to Norwalk Blvd/Los Nietos Blvd Junction. Neighborhood: Santa Fe Springs. Businesses to the north of the tracks between Imperial Highway and Shoemaker Ave.
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> Banner placements along corridor (local parks) E-newsletter Eblast City website/calendar Sidewalk decals 	<ul style="list-style-type: none"> Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> City Hall Santa Fe Springs Library Santa Fe Springs Aquatic Center <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> Heritage Park (approximately 1.5 miles from the alignment) Little Lake Park (approximately 2 miles from the alignment)

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Work with local and regional advocacy groups	Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations. Notification: <ul style="list-style-type: none">Eblast	<ul style="list-style-type: none">Project updatesPromote community meetings	Groups include, but not limited to: <ul style="list-style-type: none">Disabled American Veterans CaliforniaInterfaith Food CenterNorwalk/Santa Fe Springs Rotary ClubSanta Fe Springs Women's Club
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none">Project updatesProject features in area	Interested parties who reside in, work in, and visit the area. Locations may vary depending on upcoming community events.

QR = Quick Response

West Whittier – Unincorporated Los Nietos

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused residential briefings	Host two briefings (1 in person, 1 virtual) targeted to interested parties that reside in affected areas by potential residential displacements. Notification: <ul style="list-style-type: none">"Door-to-door" notification flyers	<ul style="list-style-type: none">Project updateResidential Displacement Impacts	Residential Displacements <ul style="list-style-type: none">Neighborhood: Southwest area of West Whittier– Los Nietos11005 Rivera Rd, Whittier, CA 9060610971 Rivera Rd, Whittier, CA 906068533 Pioneer Blvd, Whittier, CA 90606

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Whittier Central Library • Great Whittier Regional Aquatic Center <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Los Nietos Park (approximately 1 mile from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Mexican American Opportunity Foundation • East Yard Communities • California Environmental Justice Alliance • Los Nietos More Advocates for Safer Homes (MASH)
Host information booths and pop-up events	<p>Host information booths and local community event and set up pop-up booth at high-traffic locations.</p>	<ul style="list-style-type: none"> • Project updates • Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

Pico Rivera

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused community briefing	<p>Host an in-person or virtual briefing targeted to interested parties that reside/operate in affected areas by operational noise impacts.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers 	<ul style="list-style-type: none"> • Project update • Operational noise impacts 	<p>Operational Noise Impacts</p> <ul style="list-style-type: none"> • Area between Rio Hondo Channel and Rosemead Blvd in Pico Rivera.
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • ALMA Family Services • Calvary Chapel Pico Rivera • El Rancho Unified School District Board of Education • Peace Lutheran Church • Pico Rivera Child Care Center (MAOF) • Pico Rivera Community Center • Pico Rivera History & Heritage Society Museum • Pico Rivera Lion’s Club • Pico Rivera Senior Center • Pico Rivera Youth Center • Pio Pico Woman’s Club • Rio Hondo Park Community Center • Rivera First Baptist Church • Rivera Foursquare Church • Shia Ithna’asheri Islamic Jamaat of Los Angeles (SIJLA) • Soroptimist International of Pico Rivera • Southern California Transit Advocates (SO CA TA) • St Hilary Parish • St Mariana de Paredes Catholic Church • United Auto Workers - Local 509

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Pico Rivera Library • Pico Rivera History and Heritage Museum • Pico Rivera Sports Arena <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Rivera Park (approximately 1 mile from the alignment) • Smith Park (approximately 2.5 miles from the alignment) • Rio Vista Park (approximately 2.5 miles from the alignment)
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> • Project updates • Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

Montebello

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Montebello Municipal Golf Course • Montebello Library • George Hensel Aquatic Center • Chet Holifield Pool <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Rodriguez Park (approximately 3 miles from the alignment) • Montebello City Park (approximately 3 miles from the alignment)

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> Eblast 	<ul style="list-style-type: none"> Project updates Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> Historical Society Mexican American Opportunity Foundation Save the Montebello Hills Task Force Soroptimist International of Montebello Congregation of the Mission Montebello Christian School Montebello Citizen Patrol Montebello Friends of the Library Montebello Historical Society Montebello Lions Club Montebello Senior Center Montebello United Methodist Church Montebello Woman's Club Montebello-Commerce YMCA Our Lady Of Miraculous Medal Catholic Church Primera Iglesia Bautista Sierra Club Sierra Club, Montebello Hills Task Force Soroptimist International of Montebello St Benedict Parish Church and School St Thomas Malankara Orthodox Church, L.A. YMCA - Montebello Commerce
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> Project updates Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

Commerce

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused community briefing	<p>Host an in-person or virtual briefing targeted to interested parties that reside/operate in affected areas by congestion/delays during construction.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers 	<ul style="list-style-type: none"> • Project update • Congestion/delays during construction 	<p>Congestion/Delays During Construction</p> <ul style="list-style-type: none"> • Intersection of Atlantic Blvd/Interstate 710 northbound ramps and Bandini Blvd <p>Other</p> <ul style="list-style-type: none"> • Residential area in Ayers Ave/Leonis St in Commerce previously expressed concerns about the project
Focused business briefing	<p>Host an in-person or virtual briefing targeted to businesses that operate in affected areas by potential commercial displacements.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers 	<ul style="list-style-type: none"> • Project update • Commercial Displacements 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> • Targeting businesses along Washington and Bandini Blvd, from Downey Rd to Interstate 710.
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • City of Commerce Public Library • Brenda Villa Aquatic Center <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Bandini Park (approximately 1.5 miles from the alignment) • Rosewood Park (approximately 2 miles from the alignment) • Bristow Park Bristow Park (approximately 3 miles from the alignment)

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Work with local and regional advocacy groups	Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations. Notification: <ul style="list-style-type: none"> Eblast 	<ul style="list-style-type: none"> Project updates Promote community meetings 	Groups include, but are not limited to: <ul style="list-style-type: none"> East Yard Communities for Environmental Justice (EYCEJ) Maravilla Foundation Mexican American Opportunity Foundation (MAOF) Organization for the Physically Impaired Penny Lane Centers Rio Hondo-Vernon Rotary Club So'oh-Sinali Sister Project Soroptimist International of City of Commerce
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> Project updates Project features in area 	Interested parties who reside in, work in, and visit the area. Locations may vary depending on upcoming community events.

QR = Quick Response

Bell

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Bell Library • El Hussein Community Center • Bell Community Center <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Veterans Memorial Park (approximately 3 miles from the alignment) • Ernest Debs Park (approximately 3 miles from the alignment) • Biancini Park (approximately 3.5 miles from the alignment) • Camp Little Bear Park and Lodge (approximately 3.5 miles from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Bell Community Center • Bell Community Center • Bell Islamic Center • Bell Technology Center • Southeast Community Development Corporation • Veterans Memorial Park • Somos Sureste/La Comadre/SELA Collaborative • Southeast Community Development Corporation
Host information booths and pop-up events	<p>Host information booths and local community event and set up pop-up booth at high-traffic locations.</p>	<ul style="list-style-type: none"> • Project updates • Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

Vernon

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused community briefing	<p>Host an in-person or virtual briefing targeted to interested parties that operate in affected areas by potential congestion/delays during construction.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers 	<ul style="list-style-type: none"> • Project update • Commercial Displacements • Congestion/delays during construction 	<p>Congestions/Delays during Construction</p> <ul style="list-style-type: none"> • Intersection at Indiana St and Bandini Blvd • Roadway segment at Bandini Blvd from Downey Rd to Atlantic Blvd
Focused business briefing	<p>Host an in-person or virtual briefing targeted to businesses that operate in affected areas by potential commercial displacements.</p> <p>Notification:</p> <ul style="list-style-type: none"> • “Door-to-door” notification flyers 	<ul style="list-style-type: none"> • Project update • Commercial displacements 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> • Neighborhood: Hobart and Bandini neighborhoods of Commerce/Vernon. Businesses along Washington Blvd and Bandini Blvd, from Downey Road to Interstate 710
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Bell Civic Center • Vernon Public Library <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Augustus F. Hawkins Nature Park (approximately 3.5 miles from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Helping Hand Society of Los Angeles • Vernon CommUNITY Fund

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> Project updates Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

Los Angeles

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Focused business briefing	<p>Host an in-person or virtual briefing targeted to interested parties that operate in affected areas by potential commercial displacements.</p> <p>Notification:</p> <ul style="list-style-type: none"> “Door-to-door” notification flyer 	<ul style="list-style-type: none"> Project update Commercial displacements 	<p>Commercial Displacements</p> <ul style="list-style-type: none"> Neighborhood: Redondo Junction in Los Angeles. Businesses adjacent to this address: 2430 E 11th St, Los Angeles, CA 90021.

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
Coordinate with city staff	<p>Coordinate with city staff, including parks and recreation, to request support to help build project awareness and promote the public comment period and upcoming public events.</p> <p>Support Promotion Activities:</p> <ul style="list-style-type: none"> • Banner placements along corridor (local parks) • E-newsletter • Eblast • City website/calendar • Sidewalk decals 	<ul style="list-style-type: none"> • Project awareness 	<p>Target locations for promotion materials may include:</p> <ul style="list-style-type: none"> • City Hall • Belvedere Aquatic Center • Citywide Aquatics • Pecan Recreation Center <p>Banner placements at local parks:</p> <ul style="list-style-type: none"> • Pueblo De Los Angeles Historical Monument (approximately 1 mile from the alignment) • Yaanga Park (approximately 1 mile from the alignment) • Arts District Park (approximately 1.5 miles from the alignment) • Aliso Pico Recreation Center (approximately 1.5 miles from the alignment) • Prospect Park (approximately 2 miles from the alignment) • City Hall Park Center (approximately 2 miles from the alignment) • Gloria Molina Grand Park (approximately 2 miles from the alignment) • Hollenbeck Park (approximately 2 miles from the alignment)
Work with local and regional advocacy groups	<p>Build project awareness, attend existing member meetings, share toolkit, host a stationary exhibit of boards with project map and a QR code at their locations.</p> <p>Notification:</p> <ul style="list-style-type: none"> • Eblast 	<ul style="list-style-type: none"> • Project updates • Promote community meetings 	<p>Groups include, but are not limited to:</p> <ul style="list-style-type: none"> • Ability First • Boyle Heights Arts Conservatory • Boyle Heights Community Youth Orchestra • Brothers, Sons, Selves Coalition • East LA Community Corporation • El Centro de Ayuda • InnerCity Struggle (Building a Moment in the Eastside)

Type of Outreach Activity	Outreach Strategy and Notification Tactics	Key Messaging Topics/Agenda	Target Audiences/Location
			<ul style="list-style-type: none"> • Legacy LA • Los Angeles Music and Art School • Plaza Community Services • Promesa Boyle Heights • Proyecto Pastoral at Dolores Mission • Salesian Family Youth Center • Strategic Actions for a Just Economy (SAJE) • Eastmont Community Center • Designated Exceptional Services for Independence (DESI) • People for Mobility Justice (PMJ) • Mujeres Unidas Sirviendo Activamente (MUSA) • Self Help Graphics & Art • Public Matters • Strength Based Community Change (SBCC) • Avance Latino • Consejo de Federaciones Mexicanas (COFEM) • Salvation Army Red Shield • Streets Are For Everyone • Weingart East LA YMCA • Para Los Ninos • Proyecto Pastoral • Los Angeles Regional Food Bank • Reading Is Fundamental Southern California
Host information booths and pop-up events	Host information booths and local community event and set up pop-up booth at high-traffic locations.	<ul style="list-style-type: none"> • Project updates • Project features in area 	<p>Interested parties who reside in, work in, and visit the area.</p> <p>Locations may vary depending on upcoming community events.</p>

QR = Quick Response

APPENDIX C: POPULATION DATA

Appendix C.1 Census Block Group Data

Appendix C.2 Populations and Communities: Minority Populations

Appendix C.3 Populations and Communities: Race/Ethnicity Distribution

Appendix C.4 Populations and Communities: Limited English Proficiency Populations

Appendix C.5 Populations and Communities: Low-Income Populations

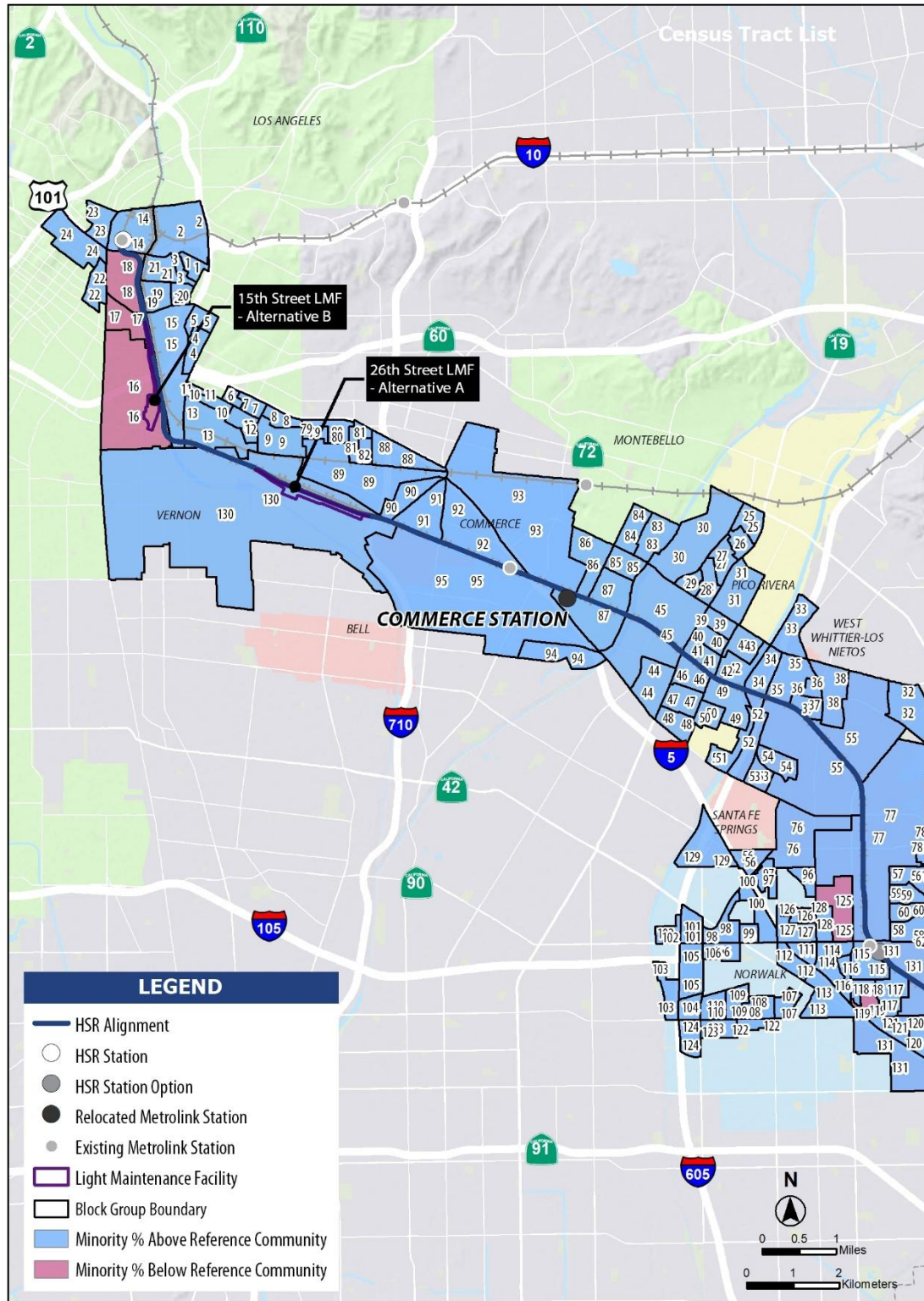
APPENDIX C.1: CENSUS BLOCK GROUP DATA



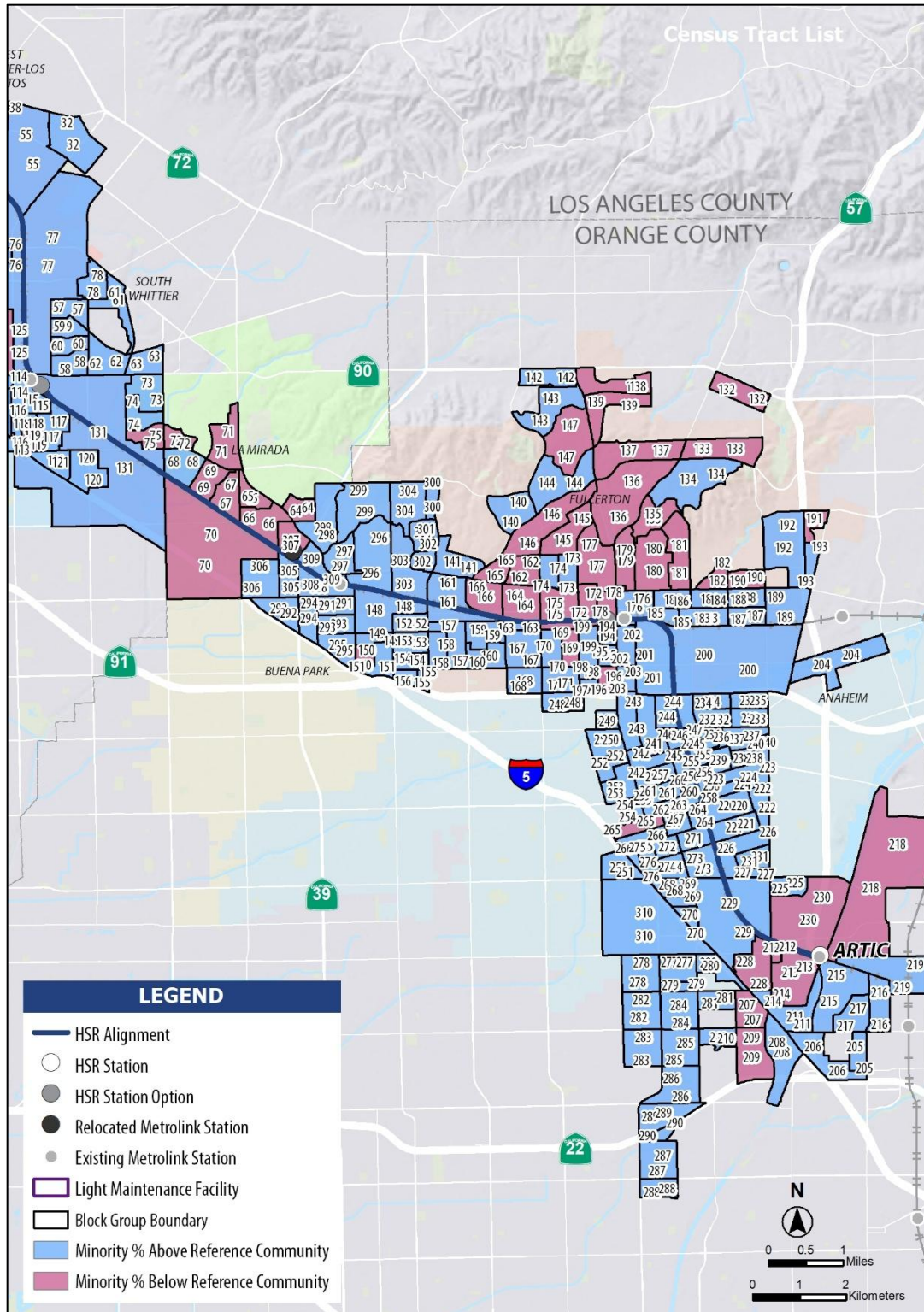
Source: ESRI World Light Gray Canvas Basemap (2024); U.S. Census Bureau 2021

Community Analysis Reference Community

APPENDIX C.2: POPULATIONS AND COMMUNITIES: MINORITY POPULATIONS



Minority Population in the Community Analysis Study Area, Sheet 1 of 2

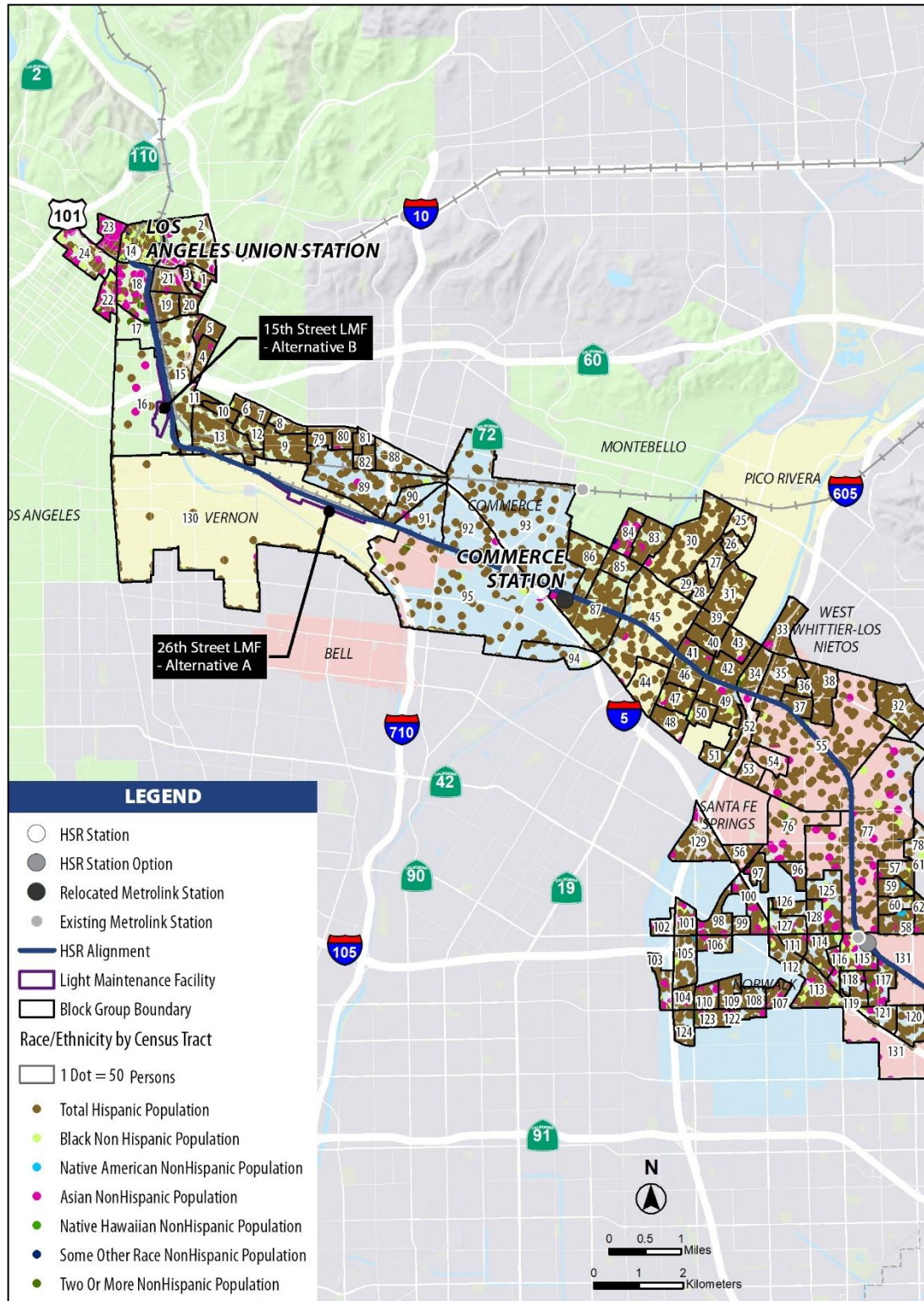


Sources: ESRI World Light Gray Canvas Basemap (2024); U.S. Census Bureau 2021

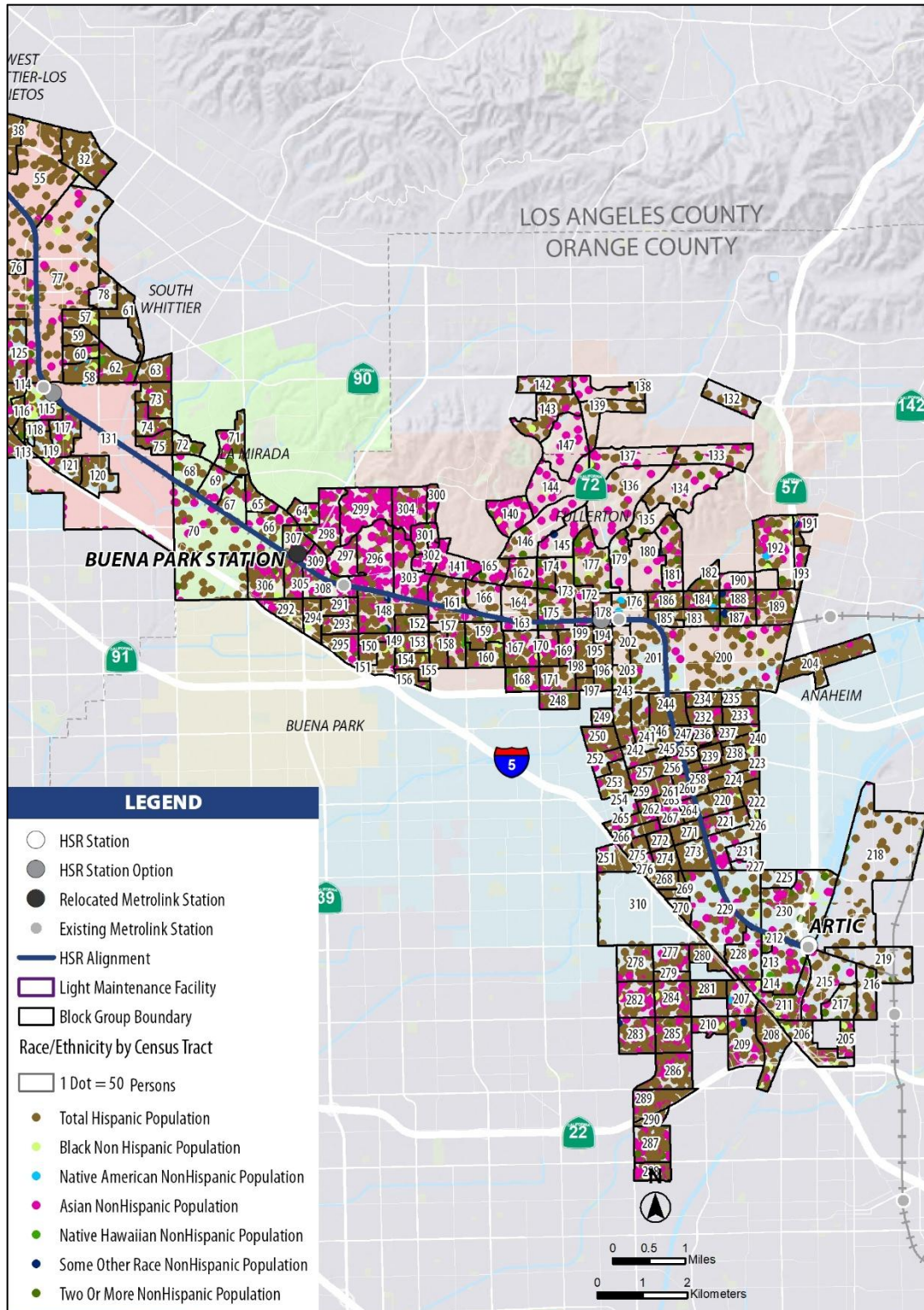
The census tract in Norwalk with no population is occupied by businesses; it contains no residential areas.

Minority Population in the Community Analysis Study Area, Sheet 2 of 2

APPENDIX C.3: POPULATIONS AND COMMUNITIES: RACE/ETHNICITY DISTRIBUTION

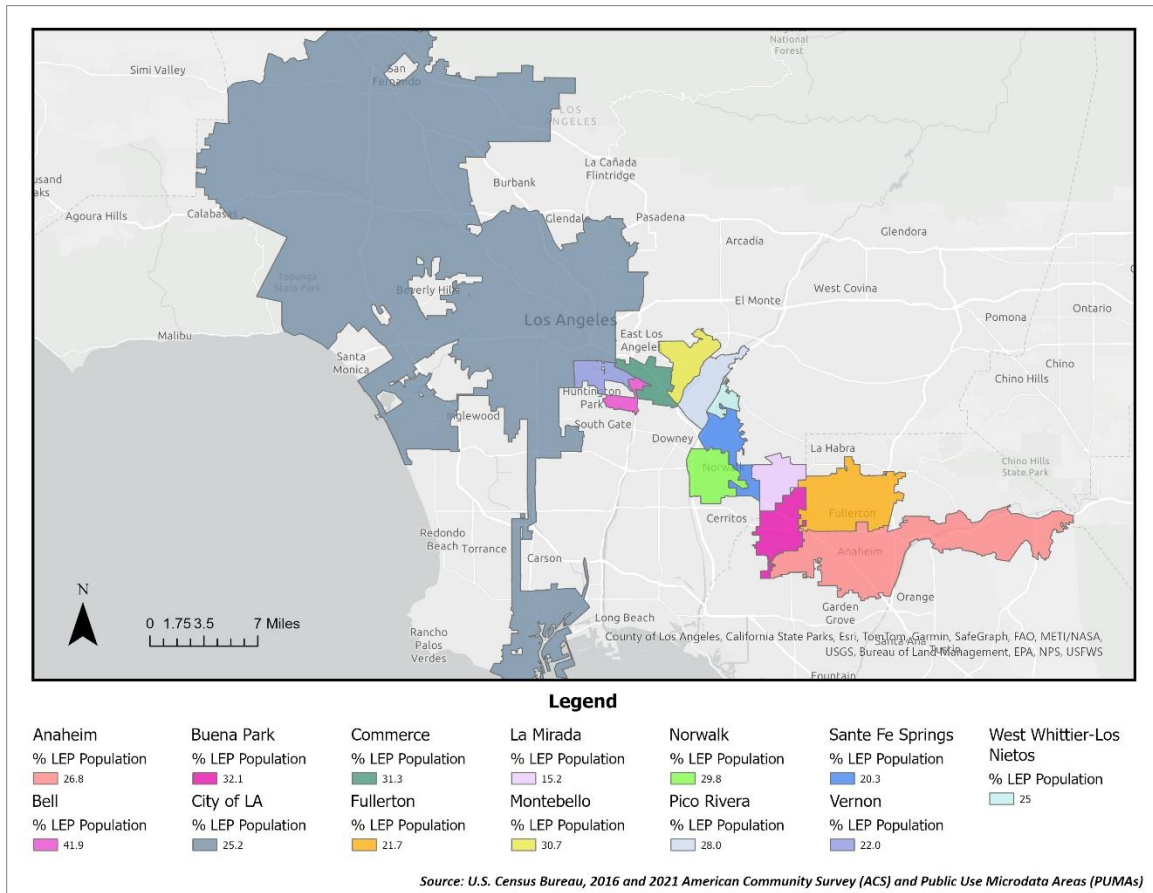


Race and Ethnicity in the Community Analysis Resource Study Area, Sheet 1 of 2

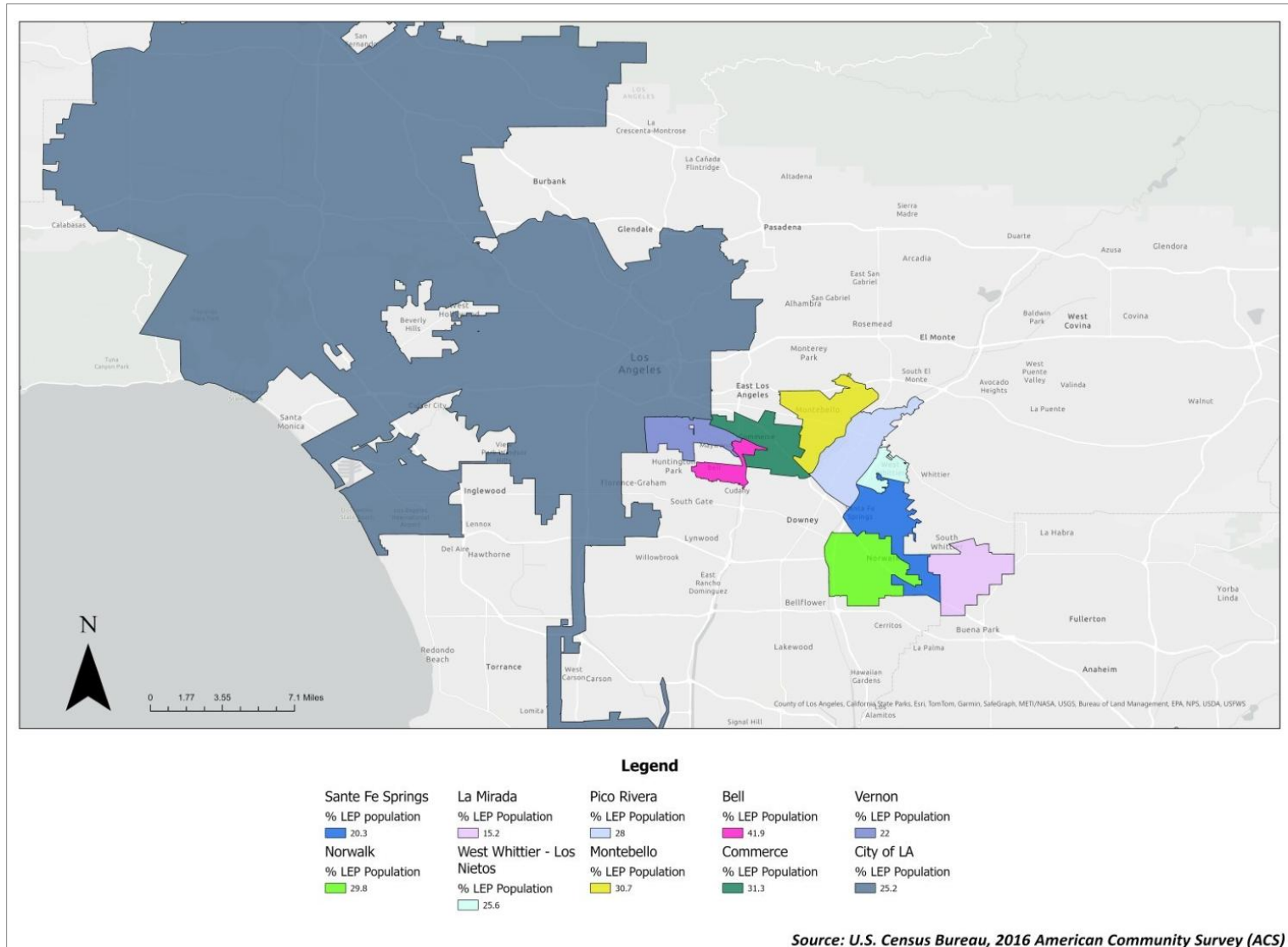


Race and Ethnicity in the Community Analysis Resource Study Area, Sheet 2 of 2

APPENDIX C.4: POPULATIONS AND COMMUNITIES: LIMITED ENGLISH PROFICIENCY POPULATIONS

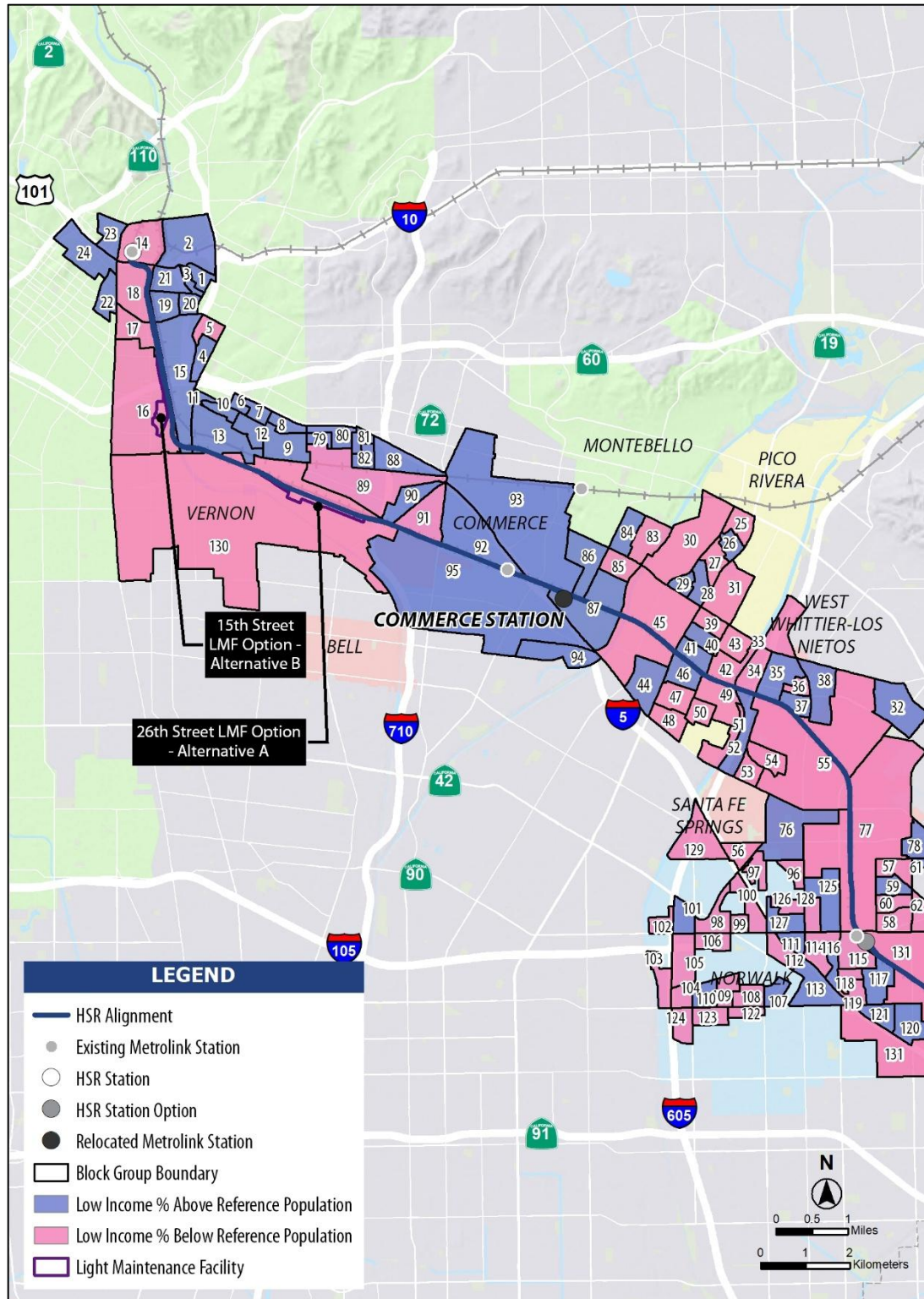


Limited English Proficiency Populations and Communities in the Community Analysis Resource Study Area, Sheet 1 of 2



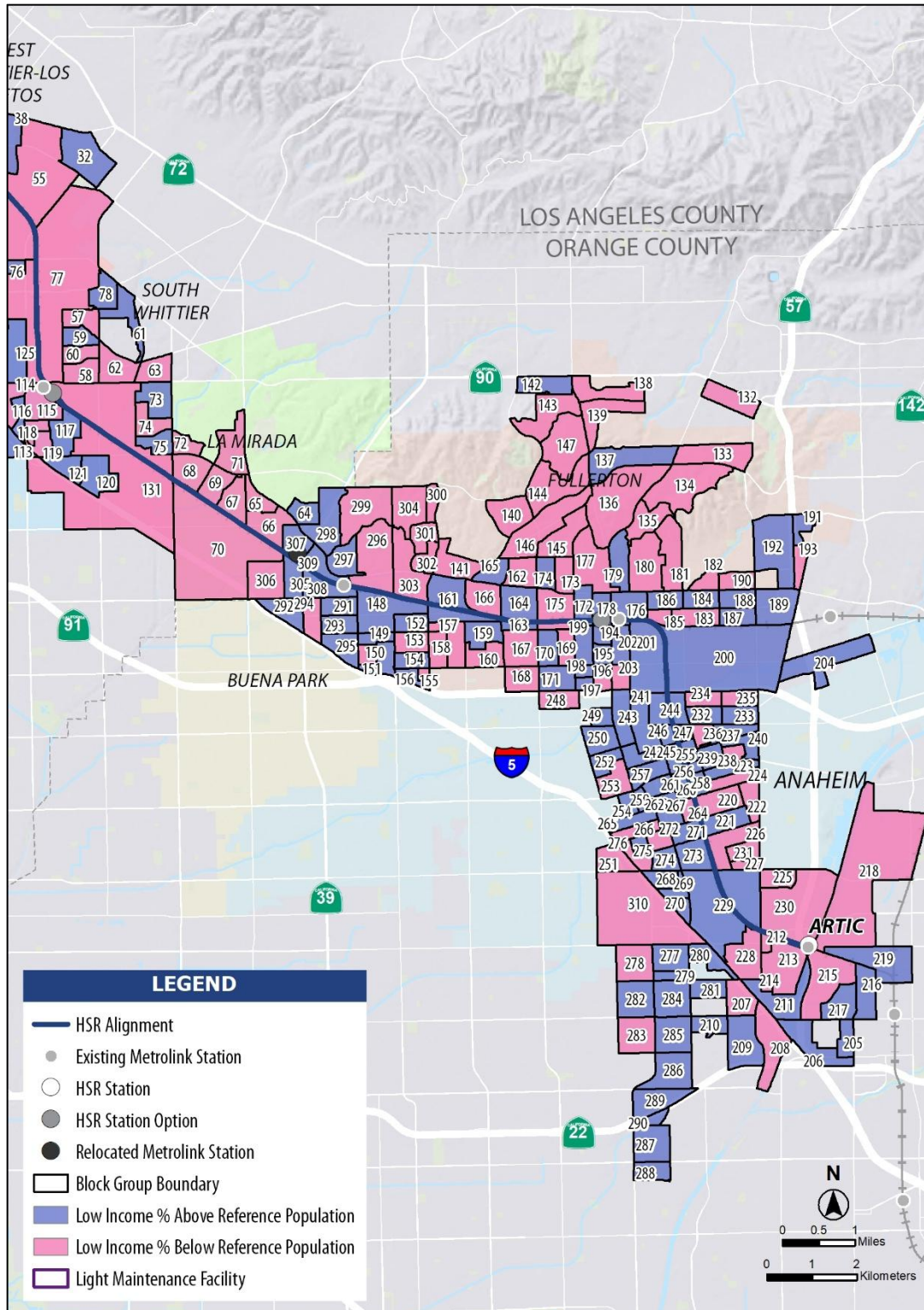
Limited English Proficiency Populations and Communities in the Community Analysis Resource Study Area, Sheet 2 of 2

APPENDIX C.5: POPULATIONS AND COMMUNITIES: LOW-INCOME POPULATIONS



Sources: ESRI World Light Gray Canvas Basemap (2024); U.S. Census Bureau 2021
The census tract in Norwalk with no population is occupied by businesses; it contains no residential areas.

Low-Income Population in the Community Analysis Study Area, Sheet 1 of 2



Sources: ESRI World Light Gray Canvas Basemap (2024); U.S. Census Bureau 2021

The census tract in Norwalk with no population is occupied by businesses; it contains no residential areas.

Low-Income Population in the Community Analysis Study Area, Sheet 2 of 2

APPENDIX D: AREA SCHOOLS REQUIRING TARGETED OUTREACH

School Name	Address	Primary Contact
John H. Glenn High School	13520 Shoemaker Ave, Norwalk, CA 90650	Dr. Jennifer Padilla, Ed.D., Principal jpadilla@nlmusd.org , 562-210-3000 Estuardo A. Santillan, Interim Superintendent, ESantillan@nlmusd.org HDanielian@nlmusd.k12.ca.us Jose M. Rios, Board President, JRios@nlmusd.k12.ca.us SReagan@nlmusd.k12.ca.us
Pacific Drive Elementary School	1501 W Valencia Dr, Fullerton, CA 92833	John Leonard, Principal, john_leonard@myfsd.org , 714-447-7735
Olive Street Elementary School	890 S Olive St, Anaheim, CA 92805	Lynn Meagher, Principal, 714-517-7500
Saint Marianne de Paredes School	7911 Buhman Ave, Pico Rivera, CA 90660	Dr. Frank Montejano, Principal, fmontejano@stmarianne.org , 562-949-1234
Pioneer High School	10800 Benavon St., Whittier, CA 90606	Mary Chapman, Principal, mary.chapman@wuhsd.org , 562-698-8121
Maple Elementary	244 E. Valencia Dr. Fullerton CA 92832	Amanda Sobremesana, Principal, amanda_sobremesana@myfsd.org , 714-447-7590
Southeast ROP (Regional Occupational Prog): South East Academy, Cora Hargitt Middle School	12940 Foster Rd, Norwalk, CA 90650	562-210-3990
Norwalk & La Mirada Adult Center (Norwalk Campus)	15711 Pioneer Boulevard, Norwalk, CA 90650	Mindy Chung, Director, 562-210-3990
Plaza De La Raza Child Development Services	8337 Telegraph Rd # 300, Pico Rivera, CA 90660	--
Pacific Drive Elementary School	1501 W Valencia Dr, Fullerton, CA 92833	John Leonard, Principal, john_leonard@myfsd.org , 714-447-7735 laurel_estrada@myfsd.org
Los Nietos Middle School	11425 East Rivera Rd, Whittier, CA 90606	Shanonn Brann Zelaya, Principal, 562-695-0637
Thomas Jefferson Elementary School	504 E. South St, Anaheim, CA 92805	Becky Dougherty, bdougherty@aesd.org , Principal, 714-517-8917
Norwalk-La Mirada Adult School (La Mirada Campus)	15310 Alondra Blvd, La Mirada, CA 90638	Mindy Chung, Director, 562-210-3990